Caution Notes

As you read this Information, take particular note of the NOTICE, CAUTION, WARNING and DANGER symbols when they appear. This information is important for safe and efficient use of the Aqua-Hot equipment.

**NOTICE**

NOTICE signals a situation where potential damage to the equipment could occur.

**CAUTION**

CAUTION signals a situation where potential harm or risk of minor or moderate injury could occur if you do not follow instructions.

**WARNING**

WARNING signals a hazardous situation where potential harm, risk of serious injury or death could result if you do not follow instructions.

**DANGER**

DANGER signals a situation where immediate risk of serious injury or death will result if you do not follow instructions.

**NOTE:** In addition, this manual may indicate an IMPORTANT NOTE that highlights information that is especially important.
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Safety Instructions and Precautions

IMPORTANT NOTE: Read all instructions before servicing this appliance.

- Read this Service Manual before troubleshooting or repairing the Aqua-Hot System to reduce the risk of injury to persons or damage to equipment.
- The product identity label contains specifications of the unit, to what standard it has been tested, and important safety notices.
- The Aqua-Hot must be installed in a compartment that is closed off from living quarters and accessible only from outdoors.
- Propylene glycol based boiler antifreeze “Generally Recognized as Safe” by the FDA must be utilized for antifreeze and water heating solution.
- An interlock switch prevents the Aqua-Hot heater from operating when the cover is not installed in the correct position.
- Should any additional assistance be needed, please contact the Customer Service Department at: 800-685-4298 or 303-651-5500.

CAUTION

- Disconnect electric wiring to the Aqua-Hot System before welding or plasma cutting the coach to avoid damage to equipment.
- Air pressure to the tank must not exceed 20 PSI or will cause internal damage.
- The Aqua-Hot’s exhaust is HOT and must be kept away from heat sensitive material.
- Use caution when working on or near the propane gas system.
- DO NOT connect the 12 Volt-DC power to the Aqua-Hot if the vehicle requires welding.
- At maximum operating temperatures, the coolant will be very hot. Scalding hot vapor or coolant may result in serious burns or injury.
- DO NOT activate the burner until the antifreeze and water heating solution has been added to the boiler tank to avoid serious damage to the heater.

WARNING

If this information in these instructions is not followed exactly, a fire or explosion may result causing property damage, personal injury, or death.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

WHAT TO DO IF YOU SMELL GAS

- Evacuate all persons from the vehicle.
- Shut off the gas supply at the gas container or source.
- Do not touch any electrical switch or use any phone or radio in the vehicle.

- Do not start the vehicle’s engine or electric generator.
- Contact the nearest gas supplier or qualified service technician for repairs.
- If you cannot reach a gas supplier or qualified service technician, contact the nearest fire department.
- Do not turn on the gas supply until the gas leak(s) has been repaired.
- Installation and service must be performed by a qualified installer, service agency, or gas supplier.
This Service Manual is designed to aid trained and qualified service technicians with the process of troubleshooting and servicing the Aqua-Hot 400-P01 hydronic heating system.

The Aqua-Hot 400-P01 heating system features a 12 Volt-DC powered Propane-burner and a 120 Volt-AC, 1650 Watt electric heating element. These two heating sources are used in conjunction with an FDA-approved “GRAS” (Generally Recognized as Safe) propylene glycol based boiler antifreeze and water heating solution in order to provide a continuous supply of domestic hot water, interior/fresh water tank heating and independent interior zone heating. Be sure to reference the cut away diagrams on pages 9-12 for complete component overview.

Should any additional assistance be needed, please contact the technical support department at 1-800-685-4298, Monday through Friday, between the hours of 7 a.m. and 4 p.m. Mountain Standard Time.

Understanding the Aqua-Hot 400-P01's Major Systems:

The basis for the Aqua-Hot heating system’s functionality is the antifreeze and water heating solution, which is comprised of water that is distilled, de-ionized, or soft and FDA-approved, “GRAS” propylene glycol based boiler antifreeze. Through this solution’s ability to maintain and transfer heat, the Aqua-Hot’s two major systems; the domestic water system and interior heating system are able to function effectively. This antifreeze and water heating solution is contained within the Aqua-Hot’s boiler tank and is heated by the Propane-burner/Electric Heating Element when their operating criteria are met.

In order for the Propane-burner to be considered as a heating source, it must have an adequate gas supply, receive power from the electronic controller, and be selected as a heating source from the interior switch panel.

In order for the electric heating element to be considered as a heating source, it must receive power from either a generator or from the shore power and be selected as a heating source from the interior switch panel.

Once the antifreeze and water heating solution reaches operating temperature (as determined by the Aqua-Hot’s control thermostat), the domestic water system, and the interior heating system are permitted to operate as needed.

Domestic Hot Water Priority System:

The Aqua-Hot 400 is a Domestic Hot Water Priority System. This means that the Aqua-Hot cannot heat the interior of the motor home and produce continuous hot water simultaneously. When the domestic water is being used, the interior heating system will shut down until the demand for domestic hot water ceases.

The domestic hot water priority system is responsible for providing hot water whenever a hot water faucet is opened, (i.e. shower or sink).

When hot water is requested, domestic water from the motor home’s fresh water supply is transported through a copper coil in the Aqua-Hot’s boiler tank where heat is transferred from the heated antifreeze and water heating solution to the domestic water flowing through the copper coil. The heated domestic water then flows through the tempering valve to be mixed with cool water from the motor home’s fresh water supply. This achieves an appropriate temperature before it flows to the faucet requesting hot water.

Interior Heating System:

The interior heating system is responsible for providing heat to the motor home’s interior in order to maintain the temperature at a comfortable level.

For interior heating, it is the motor home’s interior room thermostats that trigger the Aqua-Hot’s interior heating system. When a thermostat recognizes that the heat is required in a particular area, it sends a signal to the Aqua-Hot’s electronic controller. The Aqua-Hot responds by activating the circulation pump for that zone, which sends the heated antifreeze and water heating solution through the heating loop corresponding to the zone requesting heat. The fans on the heat exchangers in the zone calling for heat are also activated; therefore, as the heated solution flows over the heat exchanger’s fins, the heat is transferred to those fins and dispersed into the interior of the motor home by the fans. The Aqua-Hot will continue to send the heated antifreeze and water solution through the loop, which returns the cooled solution to the Aqua-Hot’s boiler tank to be re-heated before being sent back through the loop again. This process continues until the pre-set temperature of the interior is reached and the interior room thermostat signals the electronic controller that heat is no longer required.
AC Circuit:

Although the Propane-burner is the primary heating source for the Aqua-Hot and is necessary for providing continuous domestic hot water, an alternate heat source exists for moderate temperatures, which functions with an AC circuit.

Whenever the motor home is connected to an AC power source, either plugged into shore power or using a generator, the Aqua-Hot’s electric heating element has the ability to function in order to provide heat for the boiler tank.

When the antifreeze and water heating solution falls below operating temperature (as determined by the control thermostat), a signal is sent to the electronic controller requesting heat. The electric element switch is activated on the interior switch panel; therefore, the DC power from the electronic controller is permitted to flow to the AC relay, which activates the relay in order to allow AC power to flow to the electric heating element. When the electric heating element receives power, it becomes active and supplies heat to the boiler tank until operating temperature is reached.

Antifreeze and Water Heating Solution:

As the antifreeze type and mixture ratio is essential to the Aqua-Hot’s performance and ability to comply with regulations, the following information is being supplied to understand various types of antifreeze, the quality of water necessary, and the mixture ratio. Aqua-Hot Heating Systems Inc. recommends CAMCO’s boiler antifreeze –100° or Century transfer fluid.

Antifreeze Types:

The following information addresses the necessary usage of propylene glycol based “boiler” type antifreeze in the Aqua-Hot. Propylene glycol is a safer alternative to the more toxic ethylene glycol antifreeze; however, as mandated by the IAPMO (International Association of Plumbing and Mechanical Officials), only those propylene glycol based “boiler” types antifreezes deemed “Generally Recognized as Safe” (GRAS) by the FDA should be utilized.

Due to the significant impact of various types of antifreeze on the hydronic heating system, including the level of safety, it is necessary to provide an explanation regarding two additional prominent types of antifreeze/coolant available. The following information should be utilized as an educational means of ensuring that the proper type of propylene glycol based antifreeze is selected.

- RV & Marine Antifreeze– These types of propylene glycol based antifreeze products are formulated for “winterizing” applications only. Although RV & Marine antifreeze is often “Generally Recognized as Safe” by the FDA, it should NEVER be used in the Aqua-Hot’s hydronic heating system. This type of antifreeze is not formulated to transfer heat, which is essential to the heating system’s functionality and does not contain inhibitors. Please note that RV & Marine antifreeze must be utilized to winterize the Aqua-Hot’s domestic heating system.

- Automotive Antifreeze/Coolant– These types of propylene glycol based antifreeze products are formulated specifically to protect automotive engines against corrosion, freezing temperatures, and overheating. They have excellent heat transfer and thermal conductivity characteristics. Although these types of antifreeze products are considered less toxic and safer than ethylene glycol for people, pets, and the environment, they are not “Generally Recognized as Safe” (GRAS) rated by the FDA. Therefore, they must be marked with a “harmful if swallowed” warning. This additional warning is required because these types of antifreeze products contain high levels of chemical inhibitors. Due to their potentially hazardous properties, they should NEVER be used in the Aqua-Hot’s hydronic heating system.

Antifreeze Mixture Water Quality:

In order to ensure maximum performance and longevity of an Aqua-Hot heating system’s boiler tank and associated components, it has been determined that there is a need to use distilled, de-ionized, or soft water in combination with concentrated propylene glycol for the Aqua-Hot’s antifreeze and water heating solution. Please note that this is only necessary when mixing concentrated propylene glycol antifreeze with water; suppliers of pre-mixed antifreeze are responsible for the use of high-quality (distilled, de-ionized, or soft) water when preparing their antifreeze for sale.
Hard water possesses a high-level of calcium and magnesium ions, which deplete the propylene glycol antifreeze’s corrosion inhibitors. This, in turn, causes the antifreeze and water heating solution to begin to turn acidic, which can corrode the Aqua-Hot’s boiler tank and associated components prematurely. Therefore, concentrated propylene glycol should be diluted with distilled, de-ionized, or soft water that is 80 PPM or less in total hardness. The local water agency should have up-to-date water quality reports that should indicated if the local tap water is within this guideline.

**Antifreeze Terms and Mixture Ratio:**

The following information addresses the process of selecting an antifreeze and water mixture ratio that provides adequate freeze, boiling, and rust/anti-corrosive protection. A 50/50 mixture of propylene glycol/water ratio is recommended, which will result in a freeze pint of −28°F and a boil point of approximately 222°F. Additionally, if the antifreeze and water heating solution contains over 70 percent antifreeze, the freezing point is actually raised, resulting in less freeze protection.

The following information should be utilized for the purpose of clarifying some terms commonly associated with antifreeze.

**Freeze & Burst Point:**

Antifreeze lowers the freezing point of any liquid to which it has been added by preventing the formation of ice crystals; however, as the ambient temperature continues to decline, the water solution will attempt to attain a solid state. The point in which the water begins to solidify is termed “freeze point”. Although the water in the solution has begun to freeze, producing a slushy consistency, the antifreeze in the solution will continue to combat the normal expansion of the solution as it freezes. The point in which the solution can begin to expand due to colder temperatures is called the “burst point”. Once the solution reaches the burst point, the potential is present for ruptured pipes to occur. The burst point of the antifreeze and water heating solution is dependent upon the brand of propylene glycol.

**Boiling Point:**

The Aqua-Hot utilizes the antifreeze and water heating solution as a transportation means for the heat produced from the internal processes. The antifreeze absorbs the heat created until its boiling point is reached. It is at this point when the liquid turns to gas and is expelled to prevent the heating system from overheating. Each time the boiling point is reached, a loss of efficiency occurs because the heat produced is expelled rather than used for the function of the heating system. Therefore a higher boiling point is desired in order to combat the loss of efficiency, which allows the antifreeze to transport the heat created from the internal process throughout the motor home where it can be used productively rather than dissipating due to its change from liquid to gas.

**Rust and Anti-Corrosive Inhibitors:**

Another major function of antifreeze is to provide protection to the internal metal components of the Aqua-Hot hydronic heating system from corrosion and rust. Antifreeze is able to preform this function by the addition of rust-and-anticorrosive inhibitors, which are designed specifically to activate in a water solution.
Aqua-Hot 400-LP Hydronic Heating System Technical Information

The product label attached to the Aqua-Hot 400LP provides a ready reference to specifications, test standards, and important safety notices.

Propane Burner
Heat Input (Firing Rate) 51,663 BTU/h
Gas Consumption (Continuous) 0.72 g/h

Electric Heating Element
Specifications 120 VAC/1650 W
Voltage/Maximum Power Consumption 12 VDC/60 W

Zone Heat Circulation
Pumps 2
Voltage/Maximum Power Consumption 12VDC/21 W

Heating Zones
Maximum 5

Domestic Water Heating
Capacity with continuous supply On-Demand

Specifications
Dimensions 12”H x 18.5”W x 29.5”L
Dry Weight 127 lbs.
Wet Weight 184 lbs.

NOTICE

All vehicle installations must comply with the requirements listed in the Recreational Vehicle Industry Association’s (RVIA) ANSI/NFPA 1192 Handbook for Recreational Vehicle Standards. To receive a copy of this handbook and other pertinent RVIA Standards, write to: Recreation Vehicle Industry Association, 1896 Preston White Drive, P.O. Box 2999, Reston, VA 22090-0999, call them at (703) 620-6003, or online at www.rvia.org.
1 Cold Water Inlet Port
2 Tempering Valve
3 Hot Water Outlet Port
4 Low Temperature Cutoff Thermostat
Aqua-Hot Overview

Heat Source is selected from the Interior Switch Panel

“Burner” Switch Turned ON

Burner heat source selected by Burner Switch

Burner fires into the Combustion Chamber, which heats the antifreeze and water heating solution in the Boiler Tank.

NOTE: The Burner and/or Electric Heating Element (as switched ON) will automatically begin reheating the antifreeze and water heating solution when the Boiler Tank drops below 155°F

The cooled antifreeze and water heating solution is returned to the Boiler Tank to be reheated

Heat is transferred into the Zone calling for heat

Antifreeze and water heating solution moves through the Heat Exchangers in the Zone calling for heat

NOTE: The circulation pumps and heat exchangers will not operate until the Boiler Tank reaches a minimum of 150°F

The circulation Pump activates for the Zone which called for heat. The heated antifreeze and water heating solution is transported throughout the plumbing lines in that zone

Heat Exchanger fans activate

“Electric Element” Switch Turned ON

Electric Heating Element heat source selected by Electric Element Switch

Electric Heating Element activates, which heats the antifreeze and water heating solution in the Boiler Tank.

Boiler Tank heats to 185°F

A hot water faucet (e.g., kitchen sink, shower, etc.) calls for hot water.

Heat is transferred to the Domestic Water System

Hot Water Flows from the water faucet

Interior Zone Thermostat calls for heat
Overview:

The interior switch panel is used to control the two potential heating sources for the Aqua-Hot’s boiler tank. When a switch is activated, the indicator light on the switch will illuminate.

Propane-Burner Switch:

When the Propane-burner switch is in the ON position, anytime the control thermostat tells the electronic controller that heat is needed for the boiler tank, the Propane-burner will respond by firing up and providing heat. A cold boiler tank can expect to be brought to operating temperature by the Propane-burner in approximately 10-20 minutes. In order to obtain continuous hot water, the Propane burner switch must be activated. Keep in mind that the Propane-burner is the primary and most powerful heat source and provides all of the heating and hot water needs when cold temperatures exist and/or when there is a high demand for hot water.

Additionally, the burner switch can be used to reset a low-voltage condition. This is accomplished by turning OFF the burner switch for 30 seconds, then turning it back on.

Electric Element Switch:

When the motor home is plugged into an AC power source (e.g. shore power, generator, etc.) and the electric element switch is ON, the electric heating element will be used to provide heat to the boiler tank if the need arises. A cold boiler tank can expect to be brought to operating temperature by the electric heating element in approximately 1 to 2 hours. The electric heating element is the secondary heat source and will not be able to provide continuous hot water or heat the interior of the motor home in cold weather, alone.

**WARNING**

Heater Exhaust Produces Carbon Monoxide (CO2)
Carbon Monoxide (CO2) can cause headaches, brain damage or death.
DO NOT operate heater within a closed interior area. Confirm heater switch is in OFF position when vehicle is in an enclosed space.
Aqua-Hot 400LP Switch Panel, Rear View

**Figure 6**

<table>
<thead>
<tr>
<th>Switch</th>
<th>Electronic Controller</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pin# 2</td>
<td>To “Electric-O”</td>
</tr>
<tr>
<td>Pin# 4</td>
<td>To “Electric-I”</td>
</tr>
<tr>
<td>Pin# 9</td>
<td>To Chassis Ground</td>
</tr>
</tbody>
</table>

**Electric Element Switch to Electronic Controller connections**

<table>
<thead>
<tr>
<th>Switch</th>
<th>Electronic Controller</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pin# 2</td>
<td>To “Burner-I”</td>
</tr>
<tr>
<td>Pin# 4</td>
<td>To “Burner-O”</td>
</tr>
<tr>
<td>Pin# 10</td>
<td>To “IND-LT (+) B3”</td>
</tr>
<tr>
<td>Pin# 9</td>
<td>To “IND-LT (-) B6”</td>
</tr>
</tbody>
</table>

**Burner Switch to Electronic Controller connections**

**NOTE:** The electric element switch possess a jumper wire, which advance from terminal 3 to terminal 4.
The Aqua-Hot’s exhaust is hot and must be kept away from any heat-sensitive material; therefore, the exhaust system should be checked to ensure that it continues to meet the following requirements:

- The exhaust must not be directed downward as a fire could result when parked in dry, grassy areas.
- The exhaust must not terminate underneath the vehicle, underneath an open-able window or vent, in the awning area of the motor home (if applicable), or near slide-out areas.
- The exhaust must be able to freely exit away from the vehicle without any obstructions.
- Use standard Two-inch automotive-type exhaust piping and avoid bends if possible.
- The 3-inch and 4-inch black-pipe nipples and the exhaust elbow, originally supplied with the Aqua-Hot, must be used.
- The exhaust tip must be used to prevent burner from extinguishing in winds up to 40 mph.

Figure 7
This section of the Service Manual details various components of the Aqua-Hot that may require troubleshooting and/or replacement in the event of malfunction. The Propane-burner and its components are detailed in Propane Burner Section of this manual, starting on page 43.

Replacement parts can be ordered through Aqua-Hot’s website at www.aquahot.com or by calling 1-800-685-4298.

If additional assistance is needed, the Technical Support Team can be reached at 1-800-685-4298, Monday through Friday from 7 a.m. to 4 p.m.

Sensors and Switches

Interlock Switch:

The interlock switch is a safety device designed to ensure that the Aqua-Hot’s access cover is securely installed before the Propane-burner will operate.

Troubleshoot the interlock switch if the following conditions occur:
  - The Propane-burner fails to operate.
  - The Propane-burner switch light does not illuminate.

Troubleshooting:

1. Turn the Propane-burner switch on from the interior switch panel and ensure that the boiler tank has sufficiently cooled in order to require heat from the Propane-burner.
2. Verify that the “Heating Status” and Propane-Burner Status” indicator lights are illuminated green, on the electronic controller.
3. Disconnect the two yellow wires from the interlock switch noting the wire #24 is connected to the terminal labeled “NO” and wire #25 is connected to the terminal labeled “COM”.
4. Using an ohmmeter, check the interlock switch for continuity while the button is pushed in.
5. If continuity is not present with the button pushed in, follow the instructions in this section to replace the interlock switch.

Replacement Procedure:

Failure to disconnect all power supplies and/or to allow the heater to cool before servicing could cause serious damage or personal injury.

1. Disconnect the interlock switch’s wires by pulling the quick connectors from the switch’s spade terminals.
2. Release the interlock switch from the Aqua-Hot cabinet by pushing in on the locking tabs and pulling the interlock switch.
3. Remove the defective interlock switch from the Aqua-Hot.
4. Install the replacement interlock switch onto the Aqua-Hot ensuring that the locking tabs snap into place.
5. Connect the Aqua-Hot’s replacement wires to the replacement interlock switch with yellow wire #24 connected to the terminal labeled “NO” and yellow wires #25 connected to the terminal labeled “COM”.

NOTE: If the interlock switch’s wires are reversed, the interlock switch will only allow the Propane-burner to operate when the access cover is removed and the button switch is released.
Fluid-Level Sensor: Serial #: A400-130001 - A400-130104

The fluid-level sensor monitors the level of antifreeze and water heating solution within the Aqua-Hot's boiler tank to ensure that an adequate volume exists.

Troubleshoot the fluid-level sensor if one of the following condition has occurred:

- The Propane-burner and/or Electric heating element fails to operate.
- The Aqua-Hot fails to operate and the “Low Tank-Level Cutoff” indicator light on the electronic controller is illuminated red.

Troubleshooting:
1. Verify that the Aqua-Hot’s boiler tank is full of the antifreeze and water heating solution.
2. Verify that the wire connector is securely plugged into the fluid-level sensor and secured with the attached clip.
3. Verify that the fluid-level sensor’s wires are securely installed in the terminal strip on the wire harness, as well as tightly fastened to the electronic controller.
4. Verify the functionality of the fluid-level sensor by completing the following:
   - Remove the faceplate from the electronic controller.
   - Install a jumper wire on the JP3 plug, between pins 15 and 16 (between “LWCO-I” and “LWCO-O”) on the electronic controller in order to bypass the fluid-level sensor.

If the “Low-Tank Level Cutoff” indicator light on the electronic controller extinguishes when the jumper wire is installed, inspect the wire harness for damaged or severed wires. If no wires are found to be damaged or severed, follow the instructions in this section to replace the fluid-level sensor.

Replacement Procedure:

1. Ensure that the Aqua-Hot has been completely shut down and that all power sources have been disconnect ed. Also, because this replacement will involve the boiler tank and the potential for hot coolant, be sure the heater has cooled.
2. Drain the antifreeze and water heating solution from the Aqua-Hot’s boiler tank using the drain valve.
3. Disconnect the fluid-level sensor’s wires by releasing the clip securing the plug to the sensor and pulling the plug away from the sensor.
4. Using a 7/8” wrench, unscrew the fluid-level sensor from the Aqua-hot’s boiler tank. It may be necessary to use a 7/8” Crow’s Foot wrench.
5. Add a liquid thread sealant (such as Loctite®) to the threads of the replacement fluid-level sensor.
6. Screw the replacement fluid-level sensor into the port on the Aqua-Hot’s boiler tank and tighten with a wrench.
7. Plug the fluid-level sensor’s wires into the replacement sensor and secure with the clip.
8. Refill the Aqua-Hot’s boiler tank with the antifreeze and water heating solution.
9. Test for proper operation.
Fluid-Level Sensor: Serial #: A400-130104 - Current

The fluid-level sensor monitors the level of antifreeze and water heating solution within the Aqua-Hot’s boiler tank to ensure that an adequate volume exists.

Troubleshoot the fluid-level sensor if one of the following condition has occurred:

- The Propane-burner and/or electric heating element fails to operate.
- The Aqua-Hot fails to operate and the “Low Tank-Level Cutoff” indicator light on the electronic controller is illuminated.

Troubleshooting:

1. Verify that the Aqua-Hot’s boiler tank is full of the antifreeze and water heating solution.
2. Verify that the wire connector is securely plugged into the fluid level sensor and secured within the boot terminal.
3. Verify that the fluid level sensor wires are securely installed in the terminal strip on the wire harness, as well as tightly fastened to the electronic controller (wires 15 and 16).
4. Verify the functionality of the fluid level sensor by completing the following:
   - Install a jumper wire on the JP3 plug, between pins 15 and 16 (between “LLCO-1” and “LLCO-0” on the electronic controller in order to bypass the fluid level sensor.
   - If the “Low Tank-Level Cutoff” indicator light on the electronic controller extinguishes when the jumper wire is installed, inspect the wire harness and the inline AMP circuit for damaged or severed wires. If no wires are found to be damaged or severed, follow the instructions to replaced the AMP circuit.
   - If, however, the “Low Tank-Level Cutoff” indicator light continues to illuminate once the jumper wire is installed, follow the instructions to replace the electronic controller.

Replacement Procedure:

Failure to disconnect all power supplies and/or to allow the heater to cool before servicing could cause serious damage or personal injury.

Replacing the inline AMP circuit:

1. Remove the AMP circuit from the main harness by disconnecting the quick connect terminals from wires 15 and 16.
2. Remove the boot terminal from the fluid level sensor.
3. Using a 3/8 hex socket, remove the nut holding the ring terminal to the ground stud. The stud is located adjacent to the fluid level sensor.
4. Take the ring terminal of the new AMP circuit and place it on the ground stud. Torque the nut to 20 in/lbs.
5. Place the boot terminal from the AMP circuit and place it on the fluid level sensor.
6. Take wires 15 and 16 from the harness and connect them to the AMP circuit. The orange wires connect together and the black wires connect together.
Removing the Fluid Level Sensor probe:

1. Ensure that the Aqua-Hot has been completely shut down and that all power sources have been disconnected. Also, because this procedure will involve the boiler tank and the potential for hot coolant, be sure the heater has adequately cooled.

2. Drain the antifreeze and water heating solution from the Aqua-Hot’s boiler tank using the drain valve.

3. Disconnect the fluid level sensor from the AMP circuit. The circuit is connected via the boot terminal.

4. Using a 7/8” wrench, unscrew the fluid-level sensor from the Aqua-Hot’s boiler tank. It may be necessary to use a 7/8” Crow’s Foot wrench.

Cleaning the level sensor:

1. Using a scrub sponge, clean the steel portion of the probe of any build up of debris.

Reinstalling the Fluid Level Sensor probe:

1. Add a liquid thread sealant (such as Loctite®) to the threads of the fluid level sensor.

2. Screw the fluid level sensor into the port on the Aqua-Hot’s boiler tank and tighten to 10 ft/lbs.

3. Connect the AMP circuit to the fluid level sensor via the boot terminal.

4. Refill the Aqua-Hot’s boiler tank with the antifreeze and water heating solution.

5. Test for proper operation.
Thermostats

Control Thermostat:

The control thermostat is installed into the Aqua-Hot's boiler tank and monitors the temperature of the antifreeze and water heating solution to determine when it is at operating temperature and when it requires heat. The Aqua-Hot is considered to be at operating temperature between 155°F and 185°F.

Troubleshoot the control thermostat is one of the following condition has occurred:

- There is a lack of hot domestic water and interior heat.
- The heating status light does not illuminate on the electronic controller when the Aqua-Hot is below 155°F.

Troubleshooting:

1. Turn the Propane-burner and electric element switches on the interior switch panel on and check the electronic controller to ensure that the “Electric Heating Element Status” and “Propane-Burner Status” indicator lights are illuminated.

2. Verify that the “Heating Status” indicator light on the electronic controller is illuminated as it should be whenever the Aqua-Hot is below the operating temperature range of 155°F.

If the “Heating Status” indicator light is not illuminated, check the following:

- Verify that the temperature of the boiler tank has fallen below the 155°F minimum operating temperature by checking with a digital thermometer.
- Disconnect the control thermostat's wires from their connection and using an ohmmeter, check for continuity.

If there is no continuity, follow the instructions in this section for replacing the control thermostat.

If continuity exists, complete the following:

- Inspect the control thermostat's wiring and connections.
- Install a jumper wire on the JP3 plug, between pins 13 and 14 (“TSTAT-I” and “TSTAT-O”) on the electronic controller in order to bypass the control thermostat.

NOTE: The Propane-burner and/or electric element switch must be in the ON position for the “Heating Status” indicator light on the electronic controller to illuminate.

If the “Heating Status” indicator light on the electronic controller does not illuminate with the jumper wire installed, follow the instructions in this manual to replace the electronic controller.

If the “Heating Status” indicator light is illuminated, but the Propane-burner fails to operate, check the following:

- Verify the Propane-burner's control thermostat wires are properly connected and that there are no loose wires, both at the Propane-burner and at the JP4 plug on the electronic controller.

- Using the DC Voltmeter, verify both the C1 (Orange-#22) and the C7 (White-#23) wires on the electronic controller’s JP4 plug have 12 VDC.

If the C7 (White-#23) wires does not have 12 VDC and both the Propane-Burner Status Light and the Heating Status Light are illuminated, the electronic controller will need to be replaced.

If the C1 (Orange-#22) wire does not have 12 VDC, refer to the Propane-Burner Controller Troubleshooting in Section 10.

If the “Heating Status” indicator light is illuminated, but the Electric Element fails to operate, check the following:

- Using a digital voltmeter, verify the Electronic Controller is sending 12VDC to the AC relay, on wires 11 &12 on the JP3 plug.

If both the Electric Heating Element Status light and the Heating Status lights are illuminated on the Electronic Controller, but there is not 12 VDC on the 11 & 12 wires, on the JP3 Plug, the Electronic Controller will need to be replaced.

If there is 12VDC power, on the 11 & 12 wires, on the JP3 Plug, follow the A.C. Relay troubleshooting guide in this manual.
Thermostats

Control Thermostat Replacement Procedure:

**DANGER**

Failure to disconnect all power supplies and/or to allow the heater to cool before servicing could cause serious damage or personal injury

1. Ensure that the Aqua-hot has been completely shut down and all power sources have been disconnected. Also, because this replacement procedure will involve the boiler tank and the potential for hot coolant, be sure the heater has adequately cooled.
2. Drain the antifreeze and water heating solution from the Aqua-Hot’s boiler tank using the drain valve.
3. Disconnect the defective control thermostat’s wires by separating the quick disconnect terminals.
4. Using a 7/8” socket, unscrew the control thermostat from the Aqua-Hot’s boiler tank.
5. Wrap the threads of the replacement control thermostat with 6 wraps of a thread seal tape.
6. Screw the replacement control thermostat into the port on the Aqua-Hot’s boiler tank and tighten securely with a 7/8” socket.
7. Connect the replacement control thermostat’s wires in the same configuration as the removed control thermostat’s wires.
8. Refill the Aqua-Hot’s boiler tank with the antifreeze and water heating solution.
9. Test the Aqua-Hot for normal operation.
**AC High-Limit Thermostat:**

The AC high-limit thermostat serves as a safety measure in the event that the electric heating element continues to operate after the maximum operating temperature is reached. The high-limit thermostat allows the current for the heating element to pass through it until the boiler tank reached a temperature of 215°F. Should this temperature be reached, the high-limit thermostat blocks the current to the element, which prevents it from continuing to provide heat to the boiler tank.

Trouble shoot the AC high-limit thermostat if the following condition has occurred:

- The electric element fails to operate.

**NOTE:** If the high-limit thermostat is tripped, it is recommended to test the control thermostat and A.C. relay for proper operation.

**Troubleshooting:**

1. Disconnect all power supplies.
2. Remove AC access cover.
3. Verify that the boiler tank’s temperature is below 215°F.
4. Locate the AC high-limit thermostat and remove its wires.
5. Using an ohmmeter, check the thermostat for continuity.
6. If there is no continuity, press the white reset button on the thermostat and re-check for continuity.
7. If continuity is still not present after the reset button has been pressed, follow the instructions in this section to replace the AC high-limit thermostat.

**Replacement Procedure:**

**DANGER**

*Failure to disconnect all power supplies and/or to allow the heater to cool before servicing could cause serious damage or personal injury*

1. Ensure that the Aqua-Hot has been completely shut down and that all 120V ac power supplies have been disconnected, confirm with a voltmeter.
2. Remove the AC access cover.
3. Disconnect the high-limit thermostat from the electric element and the A.C. relay by removing the screws with a Philips screw drive.
4. Using a 5/8 wrench or socket, remove the defective high-limit thermostat from the Aqua-Hot’s boiler tank.
5. Install the replacement high-limit thermostat into the port on the Aqua-Hot’s boiler tank and finger tighten only (15 in/lbs).
6. Connect the wires on the replacement high-limit thermostat in the same configuration as they were removed.

**NOTE:** One wire will attach to the electric heating element and one wire will attach to the A.C. Relay.

7. Secure the AC access cover back into place.
8. Test for proper operation.
Burner High-Limit Thermostat (Right):

The Burner High-Limit Thermostats serve as a safety measure in the event that the burner continues to operate after the maximum operating temperature is reached. The high-limit thermostats allow the current for the burner to pass through them until the boiler tank reaches a temperature of 215°F. Should this temperature be reached, the high-limit thermostat blocks the current to the burner’s gas valve, which prevents the burner from operating.

Troubleshoot the Right Burner High-Limit Thermostat, Wires 33 & 36, if the following condition has occurred:

- The Gas Valve on the burner fails to operate.
- The Blower Fan runs, but burner does not ignite.

Troubleshooting:

1. Locate the Right High Limit Thermostat, Wires 33 & 36. Disconnect the wires from the thermostat and place a jumper wire between the two wires to bypass the high limit thermostat. Check the Aqua-Hot for normal operation.

2. Disconnect the DC high-limit thermostats’ wires, then, using an ohmmeter, check each thermostat for continuity.

   If there is no continuity, complete the following:

   A. Press the white reset button on the high-limit thermostat, then re-check for continuity.

3. If a thermostat, with the wires removed, that has been reset does not have continuity, follow the instructions in this section to replace the high-limit thermostat.

4. If an individual wire does not have continuity, that wire must be replaced.

   **NOTE:** If the high-limit thermostats continue to trip, troubleshoot the control thermostat and verify the boiler tank is full of antifreeze and water heating solution.

**Replacement Procedure:**

1. Ensure that the Aqua-Hot has been completely shut down and that all power sources have been disconnected.

2. Remove the two wires from the defective high-limit thermostat by pulling firmly on the wires.

3. Using a 5/8 wrench or socket, remove the defective high-limit thermostat from the Aqua-Hot’s boiler tank.

4. Install the replacement high-limit thermostat into the port on the Aqua-Hot’s boiler tank and finger-tighten only (15 in/lbs).

5. Connect the wires removed from the defective high-limit thermostat to the replacement high-limit thermostat.

6. Test for proper operation.
**DC High-Limit Thermostat (Left):**

The DC high-limit thermostats serve as a safety measure in the event that the burner continues to operate after the maximum operating temperature is reached. The high-limit thermostats allow the current for the burner to pass through them until the boiler tank reaches a temperature of 215°F. Should this temperature be reached, the high-limit thermostat blocks the current to the burner’s blower fan, which prevents the burner from operating.

Troubleshoot the Left Burner DC high-limit thermostat if the following condition has occurred:

- The burner does not attempt to start.

Troubleshooting:

1. Locate the Left High Limit Thermostat, Wires 32 & 35. Disconnect the wires from the thermostat and place a jumper wire between the two wires to bypass the high limit thermostat. Check the Aqua-Hot for normal operation.

   **NOTE:** By passing the high-limit thermostats is for testing only and must not be used for the Aqua-Hot’s normal functionality.

2. Disconnect the DC high-limit thermostats’ wires, then, using an ohmmeter, check the thermostat for continuity.

   If there is no continuity, complete the following:
   
   A. Press the white reset button on the high-limit thermostat, then re-check for continuity.

   **Figure 15**

If a thermostat, with the wires removed, that has been reset does not have continuity, follow the instructions in this section to replace the high-limit thermostat.

If an individual wire does not have continuity, that wire must be replaced.

**NOTE:** If the high-limit thermostats continue to trip, troubleshoot the control thermostat and verify the boiler tank is full of antifreeze and water heating solution.

**Replacement Procedure:**

1. Ensure that the Aqua-Hot has been completely shut down and that all power sources have been disconnected.

2. Remove the two wires from the defective high-limit thermostat by pulling firmly on the wires.

3. Using a 5/8 wrench or socket, remove the defective high-limit thermostat from the Aqua-Hot’s boiler tank.

4. Install the replacement high-limit thermostat into the port on the Aqua-Hot’s boiler tank and finger-tighten only (15 in/lbs).

5. Connect the wires removed from the defective high-limit thermostat to the replacement high-limit thermostat.

6. Test for proper operation

**NOTE:** Failure to disconnect all power supplies and/or to allow the heater to cool before servicing could cause serious damage or personal injury.
Low-Temperature Cutoff Thermostat:

The Low-Temperature Cutoff Thermostat operates the domestic hot water priority system by blocking the interior heating feature when domestic hot water is being used. This ensures that even heat is provided for domestic hot water, which avoids the possibility of cold water pockets during showers, etc.

Troubleshoot the low-temperature cutoff thermostat if the following conditions have occurred:

- There is a lack of interior heat.
- There is a lack of hot water and the “Low Temp Cutoff Status” indicator light on the electronic controller continuously remains illuminated, which does not allow the stir pump to operate.

Troubleshooting:

Lack of Interior Heat

1. Determine if the conditions are right for the “Low Temp. Cutoff Status” indicator light on the electronic controller to be illuminated.
   
   A. Verify that the Aqua-Hot is at operating temperature - between 155°F and 185°F.
   
   B. Verify that the domestic hot water is not being used.

2. If the “Low Temp Cutoff Status” indicator light on the electronic controller is not illuminated after it has been determined that it should be, complete the following:
   
   A. Install a jumper wire on the JP3 plug, between pins 9 and 10 (“LTCO-O” and “LTCO-I”) on the electronic controller.
      
      If the indicator light does not illuminate once the jumper wire is installed, follow the instructions in this manual to replace the electronic controller.

   B. Using a temperature sensor, verify that the low-temperature cutoff thermostat is above 100°F.

      If the thermostat is below 100°F, verify that the Aqua-Hot is up to operating temperature and that a hot water faucet is not being used or leaking.

   C. Disconnect the low-temperature cutoff thermostat’s wires from the Aqua-Hot’s wiring harness, then, jump the wiring harness wires for the thermostat together to bypass the thermostat.

      If the “Low Temp Cutoff Status” indicator light illuminates on the electronic controller with the thermostat bypassed, follow the instructions in this section to replace the low-temperature cutoff thermostat.

Lack of Domestic Hot Water

3. If the “Low Temp Cutoff Status” indicator light does not extinguish when domestic hot water is being used or when the Aqua-Hot falls below operating temperature, complete the following:

   A. Using a temperature sensor, verify that the low-temperature cutoff thermostat is below 90°F, which is necessary for the indicator light to extinguish.

   B. Inspect the wiring to ensure that the Aqua-Hot is wired properly and that the low-temperature cutoff thermostat has not been bypassed via jumper wires.

   C. Disconnect the low-temperature cutoff thermostat’s wires from the Aqua-Hot’s wiring harness.

      1. If the “Low Temp Cutoff Status” indicator light on the electronic controller extinguishes, follow the instructions in this section to replace the low-temperature cutoff thermostat.
Lack of Domestic Hot Water (continued)

2. If the light remains illuminated with the low-temperature cutoff thermostat’s wires disconnected, verify that the jumper pins on the electronic controller are properly positioned. Reference Section 5 for the proper pin jumper configuration.

3. If the jumper pins are properly positioned, follow the instructions in this manual to replace the electronic controller.

Replacement Procedure:

DANGER

Failure to disconnect all power supplies and/or to allow the heater to cool before servicing could cause serious damage or personal injury.

1. Ensure that the Aqua-hot has been completely shut down and that all the power sources have been disconnected.
2. Locate the low-temperature cutoff thermostat on the cold domestic water inlet pipe at the back of the Aqua-Hot.
3. Disconnect the defective low-temperature cutoff thermostat’s wires by separating the quick-disconnect terminals.
4. Using a 5/8” wrench or socket, remove the defective low-temperature cutoff thermostat from the Aqua-Hot.
5. Install the replacement low-temperature cutoff thermostat, tightening only to 15 in/lbs. DO NOT over tighten.
6. Connect the replacement low-temperature cutoff thermostat's wires in the same configuration as the removed thermostat's wires.
Check Valve:

Check Valves are installed into the zone outlet ports for each heating loop to ensure that the antifreeze and water heating solution only flows in one direction. If the heating solution attempts to backflow into the boiler tank, the check valve closes to prevent that from happening.

Troubleshoot the check valves if the following condition has occurred:

- There is a lack of interior heat in a particular zone.

Troubleshooting:

1. Verify that the heating zone is operating properly by checking the following:
   - Check the electronic controller to insure that both the “Heating Zone Status” and corresponding pump status ("Pump #1 or “Pump #2”) indicator lights are illuminated GREEN.
   - Check the circulation pump for operation by holding the pump and feeling vibration.

2. With the circulation pump operating, tap on the check valve and wait five minutes to evaluate.

   If the interior heat is present after tapping the check valve, the check valve was stuck closed and no further action is necessary.

3. Check the Aqua-Hot’s antifreeze and water heating solution’s ratio of water to propylene glycol boiler antifreeze. This mixture ratio should be approximately 50/50. If the solution is fully antifreeze (100%), the check valves will continue to stick.

NOTE: Storing the motor home for an extended period of time can cause the check valves to stick. If, after the initial release of the stuck check valves it continues to stick, follow the instruction in this section to replace the check valve.

Replacement Procedure:

**DANGER**

Failure to disconnect all power supplies and/or to allow the heater to cool before servicing could cause serious damage or personal injury.

1. Ensure that the Aqua-Hot has been completely shut down and that all power sources have been disconnected. Also, because this replacement procedure will involve the boiler tank and the potential for hot coolant, be sure the heater has adequately cooled.

2. Drain the antifreeze and water heating solution from the Aqua-Hot’s boiler tank using the drain valve.

3. Using constant tension pliers, loosen and slide back the constant tension clamp securing the hose to the defective valve.

4. Remove the hose from the defective check valve.

5. Unscrew the defective check valve from the Aqua-Hot’s boiler tank.

6. Remove the hose barb and the 1/2 inch coupler from the defective check valve.

7. Clean the hose barb and coupler, then wrap the hose barb and the 1/2 inch coupler pipe threads with thread seal tape.

8. Install the hose barb and 1/2 inch coupler on the replacement check valve, ensuring that they are installed properly with the hose barb on the arrow side of the check valve.

9. Install the replacement check valve onto the Aqua-Hot’s boiler tank. The arrow on the check valve must point away from the boiler tank.

10. Slide the hose onto the check valve and set the constant tension clamp back into place.

11. Refill the Aqua-Hot’s boiler tank with the antifreeze and water heating solution. Reference appendix D for proper filling procedure.

Figure 17

Zone Check Valve
Tempering Valve:
The tempering valve for the Aqua-Hot mixes the heated domestic water from the boiler tank with cold domestic water at pre-set ratio to reduce the risk of scalding.

Troubleshoot the tempering valve if the following condition has occurred:

- There is a lack of hot domestic water.
- If domestic hot water is too hot.

Troubleshooting:
1. Inspect the tempering valve to ensure that it is not leaking.
2. Test the temperature of the hot water using a digital thermometer at one of the hot water faucets. Water temperature should range between 115°F to 123°F. If the proper range cannot be set, follow the instruction in this section to replace the tempering valve.
3. Test the tempering valve’s functionality by turning the knob.
4. While running water, if the inlet pipe is excessively hot while the outlet is lukewarm and adjusting the mixer valve results in no change, it may be a faulty mixer valve.

If the tempering valve’s knob does not turn freely, follow the instructions in this section to replace the tempering valve.

NOTE: Prior to troubleshooting the tempering valve, it is recommended to review the Lack of Hot Water Troubleshooting Guide.

Replacement Procedure:

Failure to disconnect all power supplies and/or to allow the heater to cool before servicing could cause serious damage or personal injury.
1. Turn off the motor home’s water supply.
2. Drain the water pressure by opening the faucets and allowing the water to drain.
3. Disconnect the motor home’s water lines from the tempering valve assembly.
4. Disconnect the pex pipe and fittings from the tempering valve assembly.
5. Remove the pressure relief valve assembly from the tempering valve assembly, as the tempering valve cannot be removed from the Aqua-Hot with the pressure relief valve attached.
6. Using a back up wrench, unscrew the tempering valve from the Aqua-Hot.
7. Remove the brass fittings from the defective tempering valve.
8. Install the brass fitting onto the replacement tempering valve. Use thread seal on fittings.
9. Install the replacement tempering valve onto the Aqua-Hot using the back-up wrench to tighten.
10. Install the pressure relief valve onto the replacement tempering valve. Use thread seal tape.
11. Reconnect the pex pipe and fitting on the tempering valve and the Aqua-Hot. Be sure to inspect the rubber seals and replace if necessary.
12. Reconnect the motor home’s water lines to the tempering valve assembly.
13. Turn the motor home’s water supply back on and check for leaks and the presence of hot domestic water.
14. Verify that the replacement tempering valve has been set to the proper setting by taking a digital thermometer to the hot water faucet and set the water temperature between 115°F to 123°F.
Pumps

Circulation Pumps #1 and #2:
The circulation pumps first draw the heated antifreeze and water heating solution from the Aqua-Hot’s boiler tank, then propels it through the hydronic heating system’s interior plumbing lines.

Troubleshoot the circulation pumps if the following conditions have occurred:

- The circulation pump is not operating and the “Low Temp Cutoff Status” indicator light is illuminated on the electronic controller.
- The “Zone Pump” indicator light illuminates RED on the electronic controller.

Troubleshooting:
1. Verify that the “Low Temp Cutoff Status” indicator light on the electronic controller is illuminated, as it will be whenever the boiler tank is at operating temperature and domestic hot water is not being used.
2. Turn on the interior room thermostat corresponding to the circulation pump not operating (Heating Zones 1 and 5 operate with circulation pump #1 and Heating Zones 2, 3, and 4 operate with circulation pump #2). Check the corresponding “Heating Zone Status” indicator lights on the electronic controller for illumination.

If the “Heating Zone Status” indicator light does not illuminate, complete the following:

- Install a jumper wire on the JP1 plug between the pins corresponding to the room thermostat operating the circulation pump that is not operating. Reference the wiring diagram in Appendix A. This will bypass the room thermostat.

When the “Heating Zone Status” indicator light illuminates on the electronic controller, the corresponding “Pump #1” and/or “Pump #2” indicator light should illuminate as well.

- With the jumper wire installed, check the indicator light corresponding to the pump not operating.

If the indicator light for the pump illuminates GREEN, complete the following:

- Using a voltmeter, check for 12 Volts of DC power on the JP3 plug pins corresponding to the pump not operating.

If the 12 Volts of DC power are not present, follow the instruction in this manual to replace the electronic controller.

- Disconnect the circulation pump’s wires from the wiring harness then, using a voltmeter, check the wires on the wiring harness for 12 Volts of DC power.

If the 12 Volts of DC power are present at the wiring harness, follow the instructions in this section to replace the circulation pump.

If the indicator light for the pump illuminates RED, complete the following:

- Disconnect the circulation pump’s wires.

If the indicator light turns GREEN with the circulation pump disconnected, follow the instructions in this section to replace the circulation pump.

If the indicator light remains RED with the circulation pump disconnected, check the wiring for damage. If no damage is found, follow the instructions in this manual to replace the electronic controller.

If the indicator light for the pump does not illuminate: Replace the Electronic Controller.

NOTE: The circulation pump can be tested by connecting it to an external 12 Volt-DC source to verify that the pump is defective.
Replacement Procedure:

DANGER

Failure to disconnect all power supplies and/or to allow the heater to cool before servicing could cause serious damage or personal injury.

1. Ensure that the Aqua-Hot has been completely shut down and that all power sources have been disconnected. Also, because this replacement procedure will involve the potential for hot coolant, be sure the heater has adequately cooled.
2. Drain the antifreeze and water heating solution from the Aqua-Hot’s boiler tank using the drain valve.
3. Disconnect the defective pump’s wires.
   - Disconnect the ground wire by disconnecting the quick disconnect terminal.
   - Disconnect the power wire by using wire cutters and cutting the butt connector. (a new butt connector will need to be utilized when installing the replacement pump)
4. Using constant tension pliers, loosen and slide back the constant tension clamps securing the hoses to the circulation pump.
5. Remove the hoses from the defective circulation pump.
6. Release the pump by using a thin bladed screwdriver to pry the plastic rivets up. Remove the 4 plastic rivets from the defective pump. Then remove the defective pump from the Aqua-Hot.
7. Slide the hoses back onto the replacement pump and set the constant tension clamps back into place.
8. Install the replacement pump and secure in place with the four plastic rivets.
9. Connect the wires to the replacement pump.
   - Connect the ground wire by uniting the quick disconnect terminals
   - Connect the power wire by using a new butt connector and joining the two wires together.
10. Refill the Aqua-Hot’s boiler tank with the antifreeze and water heating solution.

Aqua-Hot Components

Figure 19

Insert a thin bladed screwdriver to release the plastic rivet.
Stir Pump/Circulation Pump #2:

The stir pump circulates the antifreeze and water heating solution within the Aqua-Hot’s boiler tank in order to ensure even-heating of the solution. To accomplish this, the stir pump draws the solution from the bottom of the tank and deposits it back into the top of the tank.

Troubleshoot the stir pump if the following condition has occurred:

- There is a lack of hot domestic water.
- Pump #2 or #3 indicator light illuminates red.

Troubleshooting:

If the Propane-burner switch is ON, the “Low Temp Cutoff Status” indicator light is not illuminated, the jumper pins on the electronic controller are properly positioned, and the stir pump’s status light is not illuminated, follow the instructions in this manual to replace the electronic controller.

2. Check the color of the illuminated “Pump #2” indicator light on the electronic controller.

If the indicator light is illuminated RED, the stir pump is experiencing a short; therefore, complete the following:

- Disconnect the stir pump’s wires.

If the “Pump #2” indicator light turns GREEN when the stir pump is disconnect, follow the instructions in this section to replace the stir pump.

If the “Pump #2” indicator light remains RED when the stir pump is disconnected, check the wiring for damage. If no damage is found, follow the instructions in this manual to replace the electronic controller.

If the indicator light is illuminated GREEN, complete the following:

- Using a voltmeter, check for 12 Volts of DC power on the JP3 plug between pins 1 and 2 (“PUMP 3+” AND “PUMP 3-”) on the electronic controller.

If 12 Volts of DC power are not present, follow the instructions in this manual to replace the electronic controller.

3. Disconnect the stir pump’s wires from the wiring harness then, using a voltmeter, check the wires on the wiring harness for 12 Volts of DC power.

If 12 Volts of DC power are not present, inspect and test the wires going from the electronic controller to the pump. If 12 Volts of DC power are present at the wiring harness, complete the following:

- Verify that the pump is operating by placing a hand on the pump to feel for vibrations.

If no vibrations are felt, follow the instructions in this section to replace the stir pump.

NOTE: In order for the stir pump to operate, the Propane-burner switch must be ON and the indicator light for the “Low Temp Cutoff Status” on the electronic controller must be extinguished.

OR

The Propane-burner blower fan must be running with the heating status light illuminated.

NOTE: Verify the Electronic Controller’s Proper Jumper Pin formation. Reference the Electronic Controller Section for the proper jumper pin formation.

1. Verify that the “Pump #2” indicator light on the electronic controller is illuminated.

If the indicator light is not illuminated, check the following:

- Verify that the Propane-burner status light is illuminated, indicating the switch is ON.
- Verify that the “Low Temp Cutoff Status” indicator light on the electronic controller is not illuminated.
Once it is determined that the pump is active, verify that the pump is operating properly by checking both connected hoses for heat.

If both hoses are hot, the pump is working properly.

If only one hose is hot, or neither hose is hot, check the cold hose for a blockage. If no blockage exists, follow the instructions in this section to replace the stir pump.

Replacement Procedure:

**DANGER**

Failure to disconnect all power supplies and/or to allow the heater to cool before servicing could cause serious damage or personal injury.

1. Ensure that the Aqua-Hot has been completely shut down and that all power sources have been disconnected. Also, because this replacement procedure will involve the potential for hot coolant, be sure the heater has adequately cooled.

2. Drain the antifreeze and water heating solution from the Aqua-Hot’s boiler tank using the drain valve.

3. Disconnect the defective pump’s wires.
   - Disconnect the ground wire by disconnecting the quick disconnect terminal.
   - Disconnect the power wire by using wire cutters and cutting the butt connector. (a new butt connector will need to be utilized when installing the replacement pump)

4. Using constant tension pliers, loosen and slide back the constant tension clamps securing the hoses to the stir pump.

5. Remove the hoses from the defective stir pump.

6. Release the pump by using a thin bladed screw driver to pry the plastic rivets up. Remove the 4 plastic rivets from the defective pump. Then remove the defective pump from the Aqua-Hot.

7. Slide the hoses back onto the replacement pump and set the constant tension clamps back into place.

8. Install the replacement pump and secure in place with the four plastic rivets.

9. Connect the wires to the replacement pump.
   - Connect the ground wire by uniting the quick disconnect terminals
   - Connect the power wire by using a new butt connector and joining the two wires together.

10. Refill the Aqua-Hot’s boiler tank with the antifreeze and water heating solution.

Figure 20
### Electrical-AC

#### Electrical Heating Element:

The electric heating element uses AC power as an alternate power source for heating the Aqua-Hot’s boiler tank.

Troubleshoot the electric heating element if the following condition has occurred:

- There is a lack of hot domestic water and interior heat when the electric element is selected as the heating source.
- There is a lack of interior heat in the motor home.

#### Troubleshooting:

**NOTE:** For continuous domestic hot water or heating the motor home in cold weather, the Propane-burner must be selected as the heating source.

1. Verify that the motor home is either plugged into shore power or that the generator is running to provide AC power.
2. Verify that both the “Electric Heating Element Status” and the “Heating Status” indicator lights on the electronic controller are illuminated.

If the “Electric Heating Element Status” indicator light on the electronic controller is not illuminated, complete the following:

- Verify that the electric element switch on the interior switch panel is ON.
- Install a jumper wires on the JP2 plug, between pin 52 and 53 (“ELECT-O” and “ELECT-I”) on the electronic controller to bypass the electric element switch.

If the “Electric Heating Element Status” indicator light illuminates on the electronic controller with the jumper wire installed, check the electric element switch on the interior switch panel for functionality.

If the “Electric Heating Element Status” indicator light does not illuminate on the electronic controller with the jumper wire installed, follow the instructions in this manual to replace the electronic controller.

- Check the temperature of the Aqua-Hot’s boiler tank.

If the boiler tank temperature is below 155°F and the Heating Status Light is not illuminated, troubleshoot the control thermostat.

If the boiler tank is above 155°F, the Aqua-Hot is at operating temperature and requires no heat.

3. Verify that the electronic controller sending is 12 Volt-DC to the A.C. Relay.
   - Using a voltmeter, check pins 11 and 12 (“AC REL-" and “AC REL+”) for 12 Volt-DC on the JP3 plug.

If 12 Volts of DC power is not present while the “Electric Heating Element Status” and “Heating Status” indicator light on the electronic controller are illuminated, follow the instructions in this manual to replace the electronic controller.

4. If 12 Volts of DC power are present at the relay, complete the following:
   - Locate the AC wires connected to the AC Relay and remove the AC wires from the relay.
   - Using an ohmmeter, check the relay AC pins for continuity.

If no continuity exists, follow the instructions in this section to replace the AC Relay.

5. Verify that the electric heating element is receiving adequate AC power by completing the following:
   - Remove the AC access cover.
   - Plug the coach into shore power or turn on generator.
   - Using an AC voltmeter, verify that 110 Volts of AC power are present at the terminal block. If there is not 110 VAC present at the terminal block for the electric element, there is a problem inside the motor home.
   - Using a digital clamp-meter, verify the electric element’s AMP draw is between 11.2 to 13 AMPS.
Replacement Procedure:

**DANGER**

*Failure to disconnect all power supplies and/or to allow the heater to cool before servicing could cause serious damage or personal injury.*

1. Ensure the Aqua-Hot has been completely shut down and that all power sources have been disconnected. Also, because this replacement procedure will involve the boiler tank and the potential for hot coolant, be sure the heater has adequately cooled.

2. Drain the antifreeze and water heating solution from the Aqua-Hot’s boiler tank using the drain valve.

3. Remove the AC access cover.

4. Remove the two wires secured to the defective electric heating element by releasing the screw terminals.

5. Using a 1-1/2 inch socket, remove the defective electric heating element from the Aqua-Hot’s boiler tank.

6. Install the replacement 1650-Watt electric heating element into the boiler tank ensuring that the “up” lettering on the element is installed in the up position.

7. Connect the wires removed from the defective electric heating element to the replacement electric heating element and tighten the screw terminals.

8. Reinstall the AC access cover.

9. Refill the Aqua-Hot’s boiler tank with the antifreeze and water heating solution.

**Check the electric element’s wires for continuity by completing the following:**

a. Disconnect the motor home from shore power/shut off generator.

b. Disconnect the wires from the electric heating element.

c. Disconnect the wires from the AC terminal block.

d. Check the black and white wires at the terminal block for continuity.

**Check the electric heating element for functionality by completing the following:**

a. Disconnect all power supplies.

b. Remove the AC access cover.

c. Remove all wires from the electric heating element.

d. Using an ohmmeter, check the electric heating element for the proper ohms. The ohms reading should be between 8.5 to 9.5 ohms.

If the ohms reading is not between 8.5 to 9.5 ohms follow the instruction in this section to replace the electric heating element.
AC Relay:
The AC relay is an electrical device where the DC circuit from the electronic controller determines whether the AC power is permitted to flow to the electric heating element. This allows the electronic controller to switch the electric heating element on and off in conjunction with the interior switch panel and control thermostat even though the electric heating element is on a separate circuit.

Troubleshoot the AC relay if the following condition has occurred:

- The electric heating element fails to operate.

Troubleshooting:

1. Disconnect the AC power source to the motor home (unplugging from shore power or shutting off the generator).
2. Turn the electric element switch on the interior switch panel ON and check the electronic controller to ensure that the “Electric Heating Element Status” and “Heating Status” indicator lights are illuminated.
3. Verify that there are no red lights on the electronic controller.
4. Using a voltmeter, check pins 11 and 12 (“AC Relay +” and “AC Relay -”) on the JP3 plug for 12 Volt-DC.

If the 12 Volts of DC power are not present while the “Electric Heating Element Status” and “Heating Status” indicator lights on the electronic controller are illuminated, follow the instruction in service manual to replace the electronic controller.

If 12 Volts of DC power are present, complete the following:

- Locate the AC wires connected to the AC Relay and remove the AC wires from the relay.
- Using an ohmmeter, check the relay AC pins for continuity.

If no continuity exists, follow the instructions in this section to replace the AC relay.

Replacement Procedure:

![DANGER]

Failure to disconnect all power supplies and/or to allow the heater to cool before servicing could cause serious damage or personal injury.

1. Ensure the Aqua-Hot has been completely shut down and that all power sources have been disconnected. Also, ensure that the motor home is not connected to the shore power and that the generator is not connected during this replacement procedure.
2. Remove the AC access cover.
3. Release the wires from the defective AC relay by removing the corresponding screw terminals.
4. Remove the defective relay by drilling the rivets that hold the defective relay in place.
5. Rivet the replacement AC relay to the AC access cover.
6. Using the wiring diagram in Appendix A, connect the wires previously removed to the replacement AC relay.
7. Reinstall the AC access cover.

Figure 22
Electronic Controller Overview

The electronic controller is an electronic circuit board that controls the electrical functions of the Aqua-Hot heating system. All wiring for the switch panel is connected to the electronic controller, as well as the wiring circuitry from the Aqua-Hot unit. Indicator lights on the front panel will illuminate red if there is a short circuit, overload, or fault condition within the system. It also will indicate when circuits are functioning properly with a green indicator light.

Electronic Controller General Facts

- Nominal Input Voltage Range: 10.6V to 15V
- Idle Current: Approx. 15mA
- Low Voltage Cutoff Threshold: 10.0V
- Low Voltage Lockout Delay: Approx. 5 minutes

Input Load Currents

- Zone Thermostats (each): Approx. 4mA
- Propane-Burner Switch: Approx. 12mA
- Electric Element Switch: Approx. 4mA
- Low-Level Cutoff Switch: Approx. 10mA
- Control Thermostat: Approx. 8mA
- Low-Temperature Cutoff Switch: Approx. 5mA

Output Current Capacity

- Zone Fans (each): 2.0A max.
- Circulation Pumps (each): 2.0A max.
- AC Relay: 500mA max.
- B4+ Burner (Blower Fan) Power: 6.0A max.
- B1+ Burner Master Control: 2.0A max.
- C1/C7 Burner Thermostat Control: 1.0A max.
Secondary 12 Volt-DC Battery Connection:

The electronic controller is equipped with two 12 Volt-DC power source connections, which allow for the secondary 12 Volt-DC battery connection. This 12 Volt-DC battery connection is a product safety feature that should be utilized whenever the Aqua-Hot’s main 12 Volt-DC power supply is connected to a battery disconnect switch. This feature will ensure that the Aqua-Hot will be protected in the event that the primary power is interrupted while the Propane-burner is operating (e.g., during a burn-cycle). This secondary 12 Volt-DC battery connection will ensure completion of the required 90 second “purge cycle” of the Aqua-Hot’s Propane-burner.

Terminal Strips with Screw-Type Fasteners:

The electronic controller uses terminal strips/plugs that are equipped with screw-type fasteners, which are molded directly into the terminal strip/plug itself. This will ensure a positive mechanical connection between the electronic controller and all wire harnesses attached to it.
Low-Voltage Reset Feature:

Whenever the Aqua-Hot’s DC power is interrupted for longer than 5 minutes, the “Low Battery Voltage Fault” red indicator light on the electronic controller will illuminate. Reset the electronic controller by pressing the “Low Voltage Reset” button on the electronic controller (use a thin, straight, non-metallic object to access the button through the faceplate) or by turning OFF the Propane-burner switch on the interior switch panel for approximately 30 seconds, then turning the switch back ON.
**Replacement Procedure:**

**DANGER**

*Failure to disconnect all power supplies and/or to allow the heater to cool before servicing could cause serious damage or personal injury.*

1. Ensure that the Aqua-Hot has been completely shut down and that all the power sources have been disconnected.
2. Remove the faceplate from the electronic controller by removing the four screws securing it to the mounting bracket.
3. Disconnect the positive, negative, and secondary power (if applicable) wires from the electronic controller.
4. Disconnect the four terminal strips/plugs from the electronic controller by loosening the two screws, on each strip/plug and pulling each strip/plug away from the electronic controller.

   **NOTE:** Check the terminal strips/plugs for loose wires and tighten if loose.

5. Remove the electronic controller from the mounting bracket by unsnapping each corner.
6. Snap the replacement electronic controller into the mounting bracket.
7. Ensure that the pin jumpers are properly configured for an Aqua-Hot 400-LP. Reference information in the section for proper pin-jumper configuration.
8. Install each terminal strip/plug back onto the electronic controller and tighten the screw on the terminal strips/plugs to secure them to the board.
9. Connect the ground wire followed by the main 12 Volt-DC power wire, then the secondary power wire (if applicable) to the appropriate screw terminal on the replace-ment electronic controller board. Reference Appendix A for additional wiring information.
10. Reinstall the faceplate onto the electronic controller and secure with the four screws previously removed.

   **NOTE:** Check the terminal strips/plugs for loose wires and tighten if loose.

---

**Proper Jumper Pin Configuration:**

1. Verify that the jumper pins are configured as in the illustration. If the jumper pins do not match the illustration, the Aqua-Hot 400 will not function properly.
2. If the jumper pins need to be reconfigured, simply tug gently on the black cap covering the pins to pull the black cap off.
3. Reseat the cap on the pins as per the illustration.
Electronic Controller Indicator Lights

Electric Heating Element Status

This indicator light shows the status of the electric heating element by illuminating green when the electric element switch is on, red for fault, or by turning off when the element switch is turned off.

If the light is off and the electric element switch on the interior switch panel is off, then the system is functioning correctly. If the indicator light is green and the electric element switch on the interior switch panel is on, the system is also functioning correctly.

If the light is red and the electric element switch on the interior switch panel is on, then there is a short in the 12VDC side of the electric element circuit. This could be due to a bad connection, a bad switch on the interior switch panel, or an issue with the AC relay.

NOTE: It is possible for the Electric Heating Element and Heating Status lights to be illuminated Green, and the electric element not function due to an issue with the 120 VAC side.

Heating Zone Status (1-5)

These lights indicate the status of each motor home room thermostat and the respective heat exchanger fan(s). The indicator light will illuminate green when the system is on and functioning properly, red when on and not functioning, and the light will be off when the system is off.

If a fault condition occurs, this could be due to a wiring issue, a faulty thermostat, or issues with the heat exchanger fans.

Low Battery Voltage Fault

This indicator light illuminates red when the DC voltage is below 10 Volts for Longer than 5 minutes, and it will be off when the system has adequate voltage.

If the light becomes red, the switch may be reset (after restoring voltage) by pressing the Low Voltage Reset Button on the electronic controller with a long, thin, nonmetallic object, or by turning the Propane-burner switch on the interior switch panel off for 30 seconds, then turning it back on.

Low-Temp Cutoff Status

The Low Temp Cutoff thermostat shuts the interior heat off when domestic hot water is being used, and activates the stir pump in conjunction with the Propane burner switch.

When the indicator light is green, it indicates that the heater is up to operating temperature and hot water is not being used. It also indicates that the interior heating zones will operate.

When the indicator light is off, it indicates there is a demand for domestic hot water, or the heater is not up to operating temperature, and the interior heat will not operate.

Low Tank-Level Cutoff

The Low Tank-Level Cutoff senses the level of antifreeze in the boiler tank, and will shut the Propane-Burner and the Electric Heating element OFF, when the light illuminates red.

Under normal operating conditions, this light will not be illuminated because an adequate level of antifreeze and water heating solution within the Aqua-Hot’s boiler tank exists.

When illuminated (red only), some possible issues that may exist are:
- The antifreeze and water heating solution level is inadequate and must be refilled.
- There is a short in the wiring to the fluid level sensor.
- The fluid level sensor is not operating properly.
- The Electronic Controller is defective

NOTE: On the AHE-400-P01 model Aqua Hot’s manufactured between serial numbers: A400-130001 - A400-130104, if Zone Pump 3 light illuminates red, the Low Tank Level Cutoff status light will illuminate red as well.

Heating Status

This indicator light will illuminate (green only) when the Propane-burner and/or the electric heating element switch on the interior switch panel is on, and the control thermostat is calling for heat.

If the heater is functioning and the light is not illuminated, or the heater is not functioning and the light is illuminated, there is an issue with the wiring or one of the components.
Electronic Controller Indicator Lights

**Pump #1**

This indicator light shows the status of the circulation pump that controls the fluid for Heating Zones #1 and #5 by illuminating green for on, red for fault, and by turning off when the system is off.

The system is functioning properly if the coach thermostat is calling for heat, the pump is operating, and the light is green.

The system is also functioning properly if the pump and light are off and the thermostat is not calling for heat.

If the light is red under any condition, then there is either an issue with the wiring or the circulation pump.

**Pump #2 – Zone Pump**

NOTE: Pump #2 and Pump #3 are jumped together via a jumper wire. Therefore, if either light is illuminated, both will be illuminated.

This indicator light shows the status of the circulation pump that controls the fluid for Heating Zones #2, #3, and #4 by illuminating green for on, red for fault, and by turning off when the system is off.

The system is functioning properly if the motor home interior thermostat is calling for heat, the circulation pump is active, and the indicator light is green.

The system is also functioning properly if the circulation pump and indicator light are off and the thermostat is not calling for heat.

If the light is red under any condition, there is either an issue with the wiring or the circulation pump.

**Pump #2 - Stir Pump**

NOTE: Pump #2 and Pump #3 are jumped together via a jumper wire. Therefore, if either light is illuminated, both will be illuminated.

This indicator light shows the status of the stir pump by illuminating green for on, red for fault, and by turning off when either the Low Temp Cut-Off Status light is illuminated, with the Propane-Burner Switch on, or the Propane-Burner Switch is turned off.

The system is functioning properly if:

- The Stir Pump is operating when the Propane Burner status light and the Heating Status light is illuminated green.
- The stir pump and indicator light are off when the Propane-Burner Status light and the Low Temp Cut-Off status lights are illuminated.
- The Propane Burner Switch is turned off.

If the light is red under any condition, then there is an issue with either the wiring or the stir pump.

**Pump #3**

The Aqua-Hot 400 does not utilize Pump #3. However the light will be illuminated anytime Pump #2 light is illuminated.

**Propane-Burner Status**

This indicator light shows the status of the Propane-burner by illuminating green when the Propane-burner is on, red for fault, and by turning off when the Propane-burner switch is turned off.

If the Propane-burner switch on the interior switch panel is in the on position, then the indicator light should be illuminated green.

When the Propane-Burner switch on the interior switch panel is in the off position, the indicator light will not be illuminated.

If the indicator light turns red, there is either a short in the wiring or the Propane-burner is in need of servicing. When checking the wiring, be sure to verify that the Propane-burner controller’s harness connectors are completely locked together. Reference section 9 of this manual for additional Propane-burner information.

**Overload Fault**

This indicator light shows the status of the DC voltage applied to the electronic controller and the Aqua-Hot. Under normal operating conditions, this indicator light is off.

This light illuminates red when the Aqua-Hot is shut down due to excessive DC voltage (over 14.8 Volts), the electronic controller has overheated, or the Propane Burner’s blower motor has a short. Once the excessive voltage issue is resolved, the electronic controller will reset itself.
Propane-Burner Overview

The Aqua-Hot’s Propane-burner is a device that ignites a mixture of Propane gas and air within a controlled setting to serve as a heat source. The flame is established in a combustion chamber within the Aqua-Hot’s boiler tank and the heat from the flame is transferred to the antifreeze and water heating solution where it can be used for each system of the Aqua-Hot (domestic hot water, interior heat).
Propane-Burner Controller

Figure 30

Hot Surface
Igniter
Buck Boost

Combustion
Blower Fan
Buck Boost

Burner Controller
1. The Interior Switch Panel’s Burner switch is moved to the ON position authorizing the Burner to be used as a heat source.

2. The Indicator Light on the Interior Switch Panel’s Burner switch is illuminated.

3. The Control Thermostat is checked to determine if there is a need for additional heat.

4. The Combustion Blower Fan is Activated for 15 seconds.

5. The Fan Validation Switch verifies the Combustion Blower Fan is operating.

6. The Hot Surface Igniter is activated for 8 seconds.

7. The Dual Stage Gas Valve is activated, which allows the propane gas to enter into the Combustion Chamber where it mixes with air and is ignited by the Hot Surface Igniter.

8. The Flame Sensor verifies that a flame is present.

9. Hot surface igniter is de-activated.

10. The Control Thermostat is checked to ensure there is still a need for heat.

11. The Propane-Burner Controller continues to run through a cycle of the following checks until one of these scenarios does not check out:
   - Checking for a flame
   - Checking that the Control Thermostat is still calling for heat
   - Checking that the interior switch panel’s Burner Switch is still in the ON position.
   - Checking that the High-Limit Thermostats have not over-temps.
   - Checking that the Interlock Switch has not been tripped.

12. The Propane-Burner begins a shut-down procedure when one of the following occurs:
   - The flame extinguishes
   - The Control Thermostat signals that there is no longer a need for heat.
   - The Propane-Burner switch, on the Interior Switch Panel, is turned to the OFF position.
   - Either of the High-Limit Thermostats over-temps.
   - The Interlock Switch is tripped.
   - Low Coolant is Detected.

13. The Dual-Stage Gas Valve is deactivated.


15. The Combustion Blower Motor is deactivated.
Burner Circuit
Instructions for Detaching the Propane-Burner

**WARNING**

Be sure to move the Propane-Burner switch on the interior switch panel to the OFF position and disconnect the Propane-Burner’s power supply before detaching the Propane-burner from the Aqua-Hot. Failure to turn off the Propane-Burner and disconnect power could result in serious bodily injury.

**CAUTION**

Be sure to turn the Propane Supply Shutoff valve, to the off Position prior to beginning this replacement procedure.

**Step 1: Turn Off the Propane Switch**

1. Move the interior switch panel’s Propane-Burner to the OFF position.

**Step 2: Remove the Access Cover**

1. Remove the Aqua-Hot’s access cover by locating the bolts securing it in place.
2. Unscrew the bolt securing the front of the cover in place.
Instructions for Detaching the Propane-Burner

**Step 3: Disconnect the Propane-Burner's Controller**

1. Locate both the Propane-Burner’s white, electrical plug connection to the Propane-Burner Controller and both of the green plug connections to the Buck Boosts.

2. Loosen the set screws, securing the green plugs to the buck boosts.

3. Pull the plugs completely out of the Propane-Burner Controller and the Buck Boosts.

**NOTE:** There are also 3 wires connected to the propane-burner controller, that will need to be removed, by firmly pulling on the quick connect terminals.
Instructions for Detaching the Propane-Burner

Step 4: Remove the gas line from the Propane-Burner

1. Locate the gas valve assembly on the Propane-Burner and the corresponding gas lines.

2. Using an 11/16 wrench, loosen the nut securing the gas line to the gas valve assembly. If gas is detected retighten nut and verify gas valve has been turned to the “Off” position.

**CAUTION**

Be sure to turn off the Propane Gas Supply at the port on top of the Aqua-Hot prior to beginning this procedure.
Instructions for Detaching the Propane-Burner

Step 5: Remove the Propane-Burner from the Aqua-Hot

1. The Propane-Burner is secured to the Aqua-Hot with four nuts that can be removed by using a 1/2 inch socket wrench with a wobble extension.

2. Carefully lift the Propane-Burner away from the Aqua-Hot.

3. Remove the combustion chamber and the Propane-Burner’s mounting gaskets.
Instructions for Reattaching the Propane-Burner

Step 1: Replace the Mounting Gasket

1. Clean the old Gasket off the Combustion Chamber and Boiler Tank’s front plate.
2. Install new mounting gaskets and reinstall the Combustion Chamber.

![Figure 42: Combustion Chamber Without Mounting Gasket](image)

![Figure 43](image)

Step 2: Reinstall the Propane-Burner

1. Align the Propane-Burner’s front air-tube plate with the combustion chamber and slide onto the bolts protruding from the boiler tank.
2. Finger tighten all four nuts previously removed to secure the Propane-Burner to the boiler tank.

![Figure 44](image)

![Figure 45](image)
Instructions for Reattaching the Propane-Burner

3. Using a 1/2 socket wrench with a wobble extension, tighten the three nuts securely. Tighten to 65 in/lbs.

Step 3: Reconnect the Gas Line

1. Connect the Supply Gas Line to the Propane-Burner’s Gas Valve Assembly.

2. Using an 11/16 wrench, tighten the nut on the gas line to the Gas Valve Assembly to secure the line in place.
Instructions for Reattaching the Propane-Burner

Step 4: Reconnect the Propane-Burner to the Propane-Burner Controller

1. Connect the propane burner harness to the propane burner controller and buck boost converters. Remember to attach the 3 separate wires, previously disconnected from the propane burner controller.
   A. Wire # 86 connects to the PWR terminal.
   B. Wire # 92 connects to the BLO terminal.
   C. Wire # 82 connects to the HSI+ Terminal

2. Press firmly on connectors to secure them to the Propane Burner Controller. Secure the Buck Boost Converter plugs by screwing in the set screws, previously loosened.
Instructions for Reattaching the Propane-Burner

Step 4: Reinstall the Access Cover

**NOTE:** The access cover must be installed prior to operation as a safety switch exists, which will prevent the Aqua-Hot from operating whenever the access cover is not properly installed.

1. Reinstall the Aqua-Hot's access cover.
2. Securely tighten the three bolts securing the access cover in place.

Be sure to turn the Gas Valve, on top of the heater, ON, prior to starting the Propane-Burner. Failure to do so could result in a Propane-Burner malfunction.
Mounting Gasket:

**DANGER**

The Aqua-Hot operates on both AC and DC power. Be sure to disconnect the 120 Volt-AC power supply from the Aqua-Hot prior to servicing. Failure to do so could result in serious personal injury, electrical shock, or even death!

**Function:**

The Mounting Gasket’s create a tight seal between (1) the Boiler Tank and the Combustion Chamber and (2) The combustion chamber and the Propane-Burner Mounting Plate.

**Replacement Indicator:**

The Mounting Gasket should be replaced each time the Propane-Burner is detached from the Aqua-Hot.

**Replacement Procedure:**

1. Follow the “Detaching and Reattaching the Propane-Burner” procedure located in Section 8 of this manual.

2. Remove the existing Mounting Gasket from the Boiler Tank’s front plate and from the Propane-Burner Mounting Plate. Be sure to clean the old gasket completely off of both plates

3. Set the replacement Mounting Gasket into place on the Boiler Tank’s front plate.

4. Following the procedure for “Detaching and Reattaching the Propane-Burner,” reattach the Propane-Burner to the Aqua-Hot.

**CAUTION**

Be sure to shut off the Gas Supply line prior to beginning this replacement procedure.

**NOTE:** The interlock switch will prevent the Propane-Burner from operating without the access cover intact; therefore, the switch will need to be manually pressed during this troubleshooting procedure.

Hot Surface Igniter

**DANGER**

The Aqua-Hot operates on both AC and DC power. Be sure to disconnect the 120 Volt-AC power supply from the Aqua-Hot prior to servicing. Failure to do so could result in serious personal injury, electrical shock, or even death!

**Function:**

The Hot Surface Igniter ignites the propane gas. It will activate approximately 10 seconds after the initial start up process begins, and will be activated approximately 5 seconds prior to the propane dual stage gas valve opening, to ensure it is up to the proper ignition temperature of 1300°F, before propane enters the burn chamber.

**Replacement Indicator:**

Replace the Hot Surface Igniter if:

1. It fails to ignite the propane gas.

2. If it is cracked or damaged.

**Troubleshooting**

1. Turn the Propane-Burner switch to the ON position, on the interior Switch Panel.

2. Approximately 10 seconds, after the Propane Burner’s Blower Fan starts blowing, the Propane-Burner Controller will activate the Hot Surface Igniter.
**Hot Surface Igniter - (continued)**

A. Check the Burner Controller for 12 VDC at the Hot Surface igniter wire, #82. If no voltage exists follow the procedure for replacing the Propane Burner Controller.

B. Check the Hot Surface Igniter Buck Boost for 12 VDC at wires #80 and #81. If no voltage is present follow the procedure for replacing the Buck Boost converter.

If voltage does exist:

C. Using a D.C. Clamp-on type amp meter. Test the Hot surface Igniter wires, #80 or #81, and see if the Hot Surface Igniter is pulling amps. It should pull approximately 2 amps. If the Hot surface igniter is not pulling any amps, or low amps, follow the Hot Surface Igniter Replacement Procedure.

**Visual Inspection Procedure**

It is possible to view the Hot Surface Igniter, to verify functionality.

1. Turn the Propane-Burner switch to the OFF position, on the interior switch panel.
2. Close the Propane Gas Ball Valve, on the top of the heater, where the propane line connects to the heater.
3. Using a 7/64 Allen Wrench, loosen the Hot Surface Igniter and remove.
4. With the Hot Surface Igniter removed, and the Propane Gas Ball Valve closed, turn the Propane-Burner Switch, on the interior switch panel to the ON position.

   **NOTE:** The hot surface igniter may be held in place by a Phillips head screw.

5. Approximately 10 seconds after the blower fan starts the Propane Burner Controller will activate the Hot surface Igniter.

   **NOTE:** The Hot Surface Igniter will be activated for 10 seconds before the Propane-Burner Controller deactivates it, due to a no flame condition.

6. After the Hot Surface Igniter is activated, watch the tip to make sure it gets glowing, red hot. The Tip should glow for Approximately 10 seconds.

7. If the igniter does get glowing, red hot it is working properly. If it does not glow, or only glows for 1 - 2 seconds, follow the Hot Surface igniter replacement Procedure.

   **NOTE:** If the Igniter only glows for 1-2 seconds, the igniter is defective and will need to be replaced.

**Replacement Procedure**

1. Turn the Propane-Burner Switch to the OFF position, on the switch panel inside the motor home.
2. Disconnect the wires by pulling firmly on the red quick disconnect fitting.
3. Using a 7/64 Allen Wrench, loosen the Hot Surface Igniter and remove.
4. Install the replacement Hot Surface Igniter.
5. Using a 7/64 Allen Wrench, tighten the Hot Surface Igniter in place.

**CAUTION**

The Hot Surface Igniter is extremely HOT, use caution when handling or serious burns may occur.

**CAUTION**

Be careful not to drop or hit the Hot Surface Igniter or serious damage can occur to the Hot Surface Igniter’s ceramic casing.

**CAUTION**

Be careful not to drop or hit the Hot Surface Igniter or serious damage can occur to the Hot Surface Igniter ceramic casing.

The Aqua-Hot operates o both AC and DC power. Be sure to disconnect the 120 Volt-AC power supply from the Aqua-Hot prior to servicing. Failure to do so could result in serious personal injury, electrical shock, or even death!

1. Turn the Propane-Burner Switch to the OFF position, on the switch panel inside the motor home.
2. Disconnect the wires by pulling firmly on the red quick disconnect fitting.
3. Using a 7/64 Allen Wrench, loosen the Hot Surface Igniter and remove.

   **NOTE:** The hot surface igniter may be held in place by a Phillips head screw.

4. Install the replacement Hot Surface Igniter.

   **NOTE:** The hot surface igniter may be held in place by a Phillips head screw.

5. Using a 7/64 Allen Wrench, tighten the Hot Surface Igniter in place.
Hot Surface Igniter - (continued)

6. Reconnect the wires previously disconnected.

7. Test for proper operation.

![Hot Surface Igniter](image)
**Refractory**

The Aqua-Hot operates on both AC and DC power. Be sure to disconnect the 120 Volt-AC power supply from the Aqua-Hot prior to servicing. Failure to do so could result in serious personal injury, electrical shock, or even death!

**Function:**

The Refractory acts as an insulator, to protect the hot surface igniter from being overheated by the flame. Troubleshoot the Refractory if the propane burner “POPS” on ignition, or if the propane burner fails to ignite.

**Replacement indicator:**

Replace the Refractory if it becomes damaged.

**Troubleshooting**

**NOTE:** Improper handling of the burner may cause the Refractory to shift its position on the propane burner, causing it to cover the hot surface igniter. This will result in the propane gas being ignited late, or not at all.

1. Follow the instructions for troubleshooting the Hot Surface Igniter.
2. If the Hot Surface Igniter is functioning properly follow the instructions for removing the Propane Burner.
3. With the Propane Burner removed ensure the Refractory is securely in place on the propane burner, seated against the Propane Burner mounting plate.

**Replacement Procedure**

1. Turn the Propane-Burner Switch to the OFF position, on the switch panel inside the motor home.
2. Turn the propane gas supply valve, located on the top of the heater, to the OFF position.
3. Loosen and disconnect the propane gas line, from the dual stage gas valve, on the propane burner.
4. Using a 1/2” socket, loosen and remove the four nuts, securing the propane burner to the heater.
5. Locate and remove both the Hot Surface Igniter and the Flame Sensor.
6. Remove the defective refractory.
7. Install the replacement refractory onto the propane burner, ensuring both the flame sensor and hot surface igniter holes are aligned properly.
8. Reinstall both the Hot Surface Igniter and the Flame Sensor.
9. Install the Refractory to the burner.
10. Reinstall the propane burner to the heater, and tighten the nuts securing the burner in place.
11. Connect the propane gas line to the dual stage gas valve, and securely tighten. 140 inch lbs.
12. Turn the propane gas supply valve to the on position.
13. Test for proper operation.

**NOTE:** If the Refractory is cracked or damaged, it will need to be replaced.
Refractory: (Continued)

Figure 54

- Hot Surface Igniter
- Flame Sensor
- Refractory
**Dual Stage Propane Gas Valve**

**Function:**
The Dual Stage Propane Gas Valve will activate approximately 6 seconds after the Hot Surface Igniter has been activated, to allow propane gas to enter the combustion chamber.

**NOTE:** Both Stages of the Dual Stage Propane Gas Valve must be activated before propane gas will flow into the combustion chamber.

**Replacement Indicator:**
Replace the Dual Stage Propane Gas Valve if either stage fails to open, failing to allow propane gas to enter the combustion chamber.

**NOTE:** Before Troubleshooting the Dual Stage Propane Gas Valve, verify the coach has propane, and that all Propane shut off valves are in the open position.

**Troubleshooting:**

1. Turn the Propane-Burner Switch, on the interior switch panel, to the ON position.

**NOTE:** The interlock switch will prevent the Propane-Burner from operating without the access cover intact; therefore, the switch will need to be manually pressed during this troubleshooting procedure.

2. Once it has been determined that the Dual Stage Propane Gas Valve should be activated, verify that the Propane Burner Controller is sending 12 VDC to Both Stages of the Dual Stage Propane Gas Valve.

   A. Using a Digital Volt Meter, check the #87 (green) wire, on the White Plug, plugged into the Propane-Burner Controller for 12 VDC. If no voltage is present replace the Propane-Burner Controller.

3. Once it has been determined that the Propane-Burner Controller is sending power to the Dual Stage Propane Gas Valve, Verify 12 VDC at both sides of the Dual Stage Propane Gas Valve.

   A. Using a Digital Volt Meter, check the #87 (green) wire, on the right side of the gas valve for 12 VDC, and the #88 (blue) wire, on the left side of the gas valve for 12 VDC. If no voltage is present inspect wire harness for damage.

   **NOTE:** The #87 (green) and the #88 (blue) wires are spliced together inside the Propane-Burner Harness, next to White Propane-Burner controller plug.

4. If both stages of the Dual Stage Propane Gas Valve are receiving 12 VDC, but either stage fails to open, the Dual Stage Propane Gas Valve must be replaced. Follow the Dual Stage Propane Gas Valve Replacement procedure in this section.

5. If the Dual Stage Gas Valve is not receiving power test the Fan Validation Switch, relay, and the Right High Limit Thermostat for proper functionality.

**NOTE:** Both Stages of the Dual Stage Propane Gas Valve must be activated before propane gas will flow into the combustion chamber.

**NOTE:** After the 15 second Prime Cycle, and the 5 second Hot Surface Igniter Cycle the Propane-Burner should activate both stages of the Dual Stage Propane Gas Valve.
Dual Stage Propane Gas Valve (continued)

**DANGER**

The Aqua-Hot operates on both AC and DC power. Be sure to disconnect the 120 Volt-AC power supply from the Aqua-Hot prior to servicing. Failure to do so could result in serious personal injury, electrical shock, or even death!

**Replacement Procedure:**

1. Shut off the propane gas supply, by turning the propane inlet port ball valve to the OFF position.
2. Using an 11/16 wrench, remove the propane supply line from the Dual Stage Propane Gas Valve.
3. Disconnect the wires from the propane gas valve. Be sure to note the location of the wires.
4. Using a 1/2” Wrench, loosen and remove the dual stage propane gas valve from the propane burner.

**NOTE:** It may be necessary to use a back up wrench to prevent damage to the propane burner, when removing the dual stage gas valve.

5. Remove and clean the steel fittings on the defective dual stage gas valve, to use on the replacement dual stage gas valve.
6. Wrap the threads of the steel fittings with a thread sealant recommended for use with propane gas fittings.
7. Install the steel fittings onto the dual stage gas valve, as they were previously removed.
8. Connect the dual stage gas valve to the propane burner.
9. Connect the propane supply line to the dual stage gas valve.
10. Reconnect the wires previously disconnected. Refer to the wiring schematic in Appendix A, for proper wire location.
11. Turn the Propane inlet port ball valve to the ON position.
12. Test for propane leaks.
13. Test for proper operation.
Combustion Blower Fan

**Function:**

The Combustion Blower fan creates combustion air, which is blown into the combustion chamber to mix with the propane gas, before it is ignited. Reference Appendix E for the proper adjustment procedure.

**Replacement Indicator:**

Replace the Combustion blower fan if it is damaged or not working.

**NOTE:** The interlock switch will prevent the Propane-Burner from operating without the access cover intact; therefore, the switch will need to be manually pressed during this troubleshooting procedure.

**NOTE:** If the Fan Validation Switch has continuity before the combustion blower fan is activated the Propane Controller will not allow the combustion blower fan to start.

**NOTE:** If the air shutter is not adjusted properly the burner may not ignite, or it may make a loud rumbling sound. For proper adjustment procedure reference Appendix E.

**NOTE:** If the Left High Limit Thermostat, wires 32 & 35, is tripped (does not have continuity), the blower fan will not operate.

**Troubleshooting:**

1. Turn the Propane-Burner Switch to the ON position, on the Interior Switch Panel.

2. Verify the following:
   A. The control Thermostat is calling for heat.
   B. The interlock switch is not tripped.
   C. The float switch is not tripped.
   D. There is 12 VDC going to the Propane-Burner Controller.
   E. The High Limit Thermostat is not tripped.
   F. Blower motor 10A fuse is not blown, on the fuse block.

3. Verify that the Propane-Burner Controller is sending power to the combustion blower motor.
   A. Using a digital Voltmeter check wire #92 (green) for 12 VDC, at the white plug, plugged into the Propane Burner Controller. If no voltage is present replace the Propane-Burner Controller.

4. If the Propane-Burner Controller is sending power out on wire #92 (green), verify that the Left High Limit thermostat is operating properly. Follow the troubleshooting guide for the Left D.C. Hi-Limit thermostat.

5. If the Left D.C. Hi-Limit thermostat is functioning properly, verify that the Buck Boost Converter for the Blower motor is operating properly.
   A. Using a digital volt meter check the #92 wire going into the Buck Boost Converter for 12 VDC. If there is no voltage inspect wire for loose connections or damage.
   B. If there is power going into the Buck Boost Converter on wire #92, check wire # 99 for 12 VDC exiting the Buck Boost Converter, going to the combustion blower fan. If there is no power exiting the Buck Boost, replace the Buck Boos Converter.

If there is power going to the Combustion Blower Fan, but it still fails to operate, replace the Combustion Blower Fan.

**Replacement Procedure:**

1. Turn the Propane-Burner Switch to the OFF position on the Interior Switch Panel, inside the motor home.

2. Disconnect the wires, connecting the combustion blower fan to the harness.

3. Using a 3/8” socket, loosen the nuts securing the combustion blower fan to the propane burner. Reference figure 58.

4. Discard the gasket sealing the combustion blower fan to the propane burner.

5. Using a Phillips head screwdriver, and a 9mm socket, remove the air shutter assembly from the defective combustion blower fan. Reference Figure 59.

6. Using a Phillips head screwdriver and a 9mm socket, install the Air shutter assembly onto the replacement combustion blower fan. Torque = 12 in/lbs.
7. Replace discarded gasket with a new replacement gasket.

8. Using a 3/8" socket, secure the combustion blower fan assembly to the propane burner. Torque = 35 in/lbs.

9. Reconnect the wires, previously disconnected.

10. Test for proper operation.

NOTE: The Propane burner’s blower fan will be preset. If the burner fails to ignite or is excessively noisy contact the Customer Service Department at 1-800-685-4298.
Exhaust “High Back Pressure” Switch

Function:
The purpose of the Exhaust “High Back Pressure” Switch, is to monitor back pressure inside the combustion chamber, and shut the burner down if it senses high back pressure. It is normally closed, and if it senses high back pressure it will trip and will interrupt the Flame Sensor signal, shutting down the propane burner.

Replacement Indicator:
Replace the Exhaust “High Back Pressure” Switch if it fails to operate properly or is damaged.

Troubleshooting Procedure:

NOTE: The interlock switch will prevent the Propane-Burner from operating without the access cover intact; therefore, the switch will need to be manually pressed during this troubleshooting procedure.

1. Turn the Propane-Burner Switch, on the interior switch panel to the OFF position, and let the Propane-Burner completely shut down.

2. Located the Exhaust “High Back Pressure” Switch, on the left side of Propane Burner.

3. Disconnect the two wires, connected to the switch, by firmly pulling on the quick disconnect terminals.

4. Using a Digital Voltmeter, check the Exhaust “High Back Pressure” Switch for continuity.
   A. If no continuity exists replace the Exhaust “High Back Pressure” Switch.
   B. If there is continuity while the propane burner is off, inspect exhaust for signs of damage, that may cause back pressure into the exhaust chamber.

NOTE: Before Replacing the High Back Pressure Switch, it is recommended to inspect the exhaust pipe for damage or Restrictions and to ensure the Exhaust Tip is installed properly.

Replacement Procedure:

1. Disconnect the two wires, connected to the switch, by firmly pulling on the quick disconnect terminals.

2. Using a #2 Phillips screwdriver, loosen the two screws, securing the switch to the left side of the propane burner.

3. Remove the defective switch.

4. Secure the replacement switch to the side of the propane burner, using the screws previously removed.

5. Reconnect the wires, previously removed from the defective switch.

6. Test for proper operation.
**Fan Validation Switch**

**Function:**
The purpose of the Fan Validation Switch, is to monitor the combustion blower fan, and verify that it is operating properly. The Fan Validation Switch is normally open. If the fan validation switch fails to operate properly the gas valve will not function.

**Replacement Indicator:**
Replace the Fan Validation Switch if it fails to operate properly or is damaged.

**Troubleshooting Procedure:**
1. Turn the Propane-Burner Switch, on the interior switch panel to the OFF position, and let the Propane-Burner completely shut down.
2. Locate the Fan Validation Switch, on the right side of Propane Burner.
3. Disconnect the two wires, connected to the switch, by firmly pulling on the quick disconnect terminals.
4. Using a Digital Voltmeter, check the fan validation switch for continuity.
   - A. If continuity exists when the combustion blower fan is NOT running replace the fan validation switch.
   - B. If there is no continuity while the propane burner is off, Turn the Propane Burner to the ON position, and verify that the combustion blower fan is running.
   - C. With the combustion blower fan running, using a digital voltmeter, re-check the fan validation switch for continuity.
      - i. If there is continuity, with the combustion blower fan running the fan validation switch is operating properly.
      - ii. If there is no continuity, with the combustion blower fan running, the fan validation switch is defective and will need to be replaced.

**Replacement Procedure:**
1. Disconnect the two wires, connected to the fan validation switch, by firmly pulling on the quick disconnect terminals.
2. Using a #2 Phillips screwdriver, loosen the two screws, securing the fan validation switch to the Right side of the propane burner.
3. Remove the defective fan validation switch.
4. Secure the replacement fan validation switch to the side of the propane burner, using the screws previously removed.
5. Reconnect the wires, previously removed from the defective fan validation switch.
6. Test for proper operation.

**NOTE:** The interlock switch will prevent the Propane-Burner from operating without the access cover intact; therefore, the switch will need to be manually pressed during this troubleshooting procedure.

**NOTE:** If the Fan Validation Switch has continuity before the combustion blower fan is activated the Propane Controller will not allow the combustion blower fan to start.

**Figure 61**

**Fan Validation Switch**
Fan Validation Switch Relay

Function:

The purpose of the Fan Validation Switch Relay, is to reduce the amount of amps going to the Fan Validation Switch. It takes the normal .5 amps and reduces it to .1 amps, to extend the life of the Fan Validation Switch.

Replacement Indicator:

Replace the Fan Validation Switch Relay if it fails to operate properly or is damaged.

NOTE: The interlock switch will prevent the Propane-Burner from operating without the access cover intact; therefore, the switch will need to be manually pressed during this troubleshooting procedure.

Troubleshooting Procedure:

1. Turn the Propane-Burner Switch, on the interior switch panel to the OFF position, and let the Propane-Burner completely shut down.
2. Locate the Fan Validation Switch Relay, on the right side of Propane Burner.
3. Disconnect the two wires, #84 & #91, connected to the relay, by firmly pulling on the quick disconnect terminals.
4. Using a Digital Voltmeter, check the fan validation switch Relay for continuity.
   A. If continuity exists when the combustion blower fan is NOT running replace the fan validation switch Relay.
   B. If there is no continuity while the propane burner is off, Turn the Propane Burner to the ON position, and verify that the combustion blower fan is running.
   C. With the combustion blower fan running, using a digital voltmeter and re-check the fan validation switch relay for continuity.
      i. If there is continuity, with the combustion blower fan running the fan validation switch is operating properly.
      ii. If there is no continuity, with the combustion blower fan running, the fan validation switch is defective and will need to be replaced.

NOTE: If the air is not adjusted properly it may cause the fan validation relay to not work properly.

Replacement Procedure:

1. Locate the Fan Validation Switch Relay.
2. Disconnect the wires connected to the Fan Validation Switch Relay. Note the location of each wire.
3. Reconnect the wires to the new Fan Validation Switch Relay, refer to the wiring diagram in appendix A for proper placement of the wires on the relay.
4. Test for proper operation
Buck Boost Converter - Combustion Blower Fan

Function:
The purpose of the Buck Boost Converter is to maintain a pre-set output voltage.

Replacement Indicator:
Replace the Buck Boost Converter if it fails to operate properly or is damaged.

Troubleshooting Procedure:

1. Turn the Propane-Burner Switch to the ON position, on the Interior Switch Panel.

2. Verify the following:
   A. The control Thermostat is calling for heat.
   B. The interlock switch is not tripped.
   C. The float switch is not tripped.
   D. There is 12 VDC going to the Propane-Burner Controller.
   E. The Left High Limit Thermostat (Wires 32 & 35) is not tripped.
   F. 10 Amp blower fan fuse is not blown.

3. Verify that the Propane-Burner Controller is sending power to the Buck Boost Converter at the BLO pin, on the controller.
   A. If the propane burner controller is not sending a power signal to the buck boost converter, replace the propane burner controller.

4. Verify that the Propane Burner Controller is sending a ground signal to the buck boost converter at the GND pin, on the Controller.
   A. If the voltage going to the motor, from the buck boost converter is not 12.5 VDC, when the supply voltage is between 11 VDC - 15 VDC replace the buck boost converter.

5. If the propane Burner Controller is sending power and ground to the buck boost converter, verify that the buck boost converter is receiving the power and ground signals. Through the individual wires. The power wire is #92, the ground wire is #95.
   A. If an individual wire is not sending the proper signal, replace that individual wire.

6. Verify that the buck boost converter is sending power and ground to the combustion blower motor, wire #99 is the power wire, and wire #98 is the ground. This voltage should be approximate 12.5 VDC, when the supply voltage is between 11 VDC - 15 VDC.
   A. If the voltage going to the motor, from the buck boost converter is not 12.5 VDC, when the supply voltage is between 11 VDC - 15 VDC replace the buck boost converter.
Buck Boost Converter - Hot Surface Igniter

Function:

The purpose of the Buck Boost Converter is to maintain a preset output voltage.

NOTE: There are two Buck Boost Converters. One is for the Combustion Blower Fan, and the other one is for the Hot Surface Igniter.

Replacement Indicator:

Replace the Buck Boost Converter if it fails to operate properly or is damaged.

Troubleshooting Procedure:

NOTE: The interlock switch will prevent the Propane-Burner from operating without the access cover intact; therefore, the switch will need to be manually pressed during this troubleshooting procedure.

1. Turn the Propane-Burner Switch to the ON position, on the Interior Switch Panel.

NOTE: The igniter will receive power approximately 10 seconds after the blower fan starts.

2. Verify the following:
   a. The control Thermostat is calling for heat.
   b. The interlock switch is not tripped.
   c. The float switch is not tripped.
   d. There is 12 VDC going to the Propane-Burner Controller.
   e. The Right High Limit Thermostat, (Wires 33 & 36) is not tripped.
   f. The Propane Burner Blower fan activates

3. Verify that the Propane-Burner Controller is sending power to the Buck Boost Converter at the HSI pin, on controller.

   A. If the propane burner controller is not sending a power signal to the buck boost converter, replace the propane burner controller.

   B. If the propane burner controller is not sending a ground signal to the buck boost converter, replace the propane burner controller.

5. If the propane Burner Controller is sending power and ground to the buck boost converter, verify that the buck boost converter is receiving the power and ground signals. Through the individual wires. The power wire is #82, the ground wire is #11.

   A. If an individual wire is not sending the proper signal, replace that individual wire.

6. Verify that the buck boost converter is sending the proper power and ground signals to the hot surface igniter, wire #80 is the power wire, and wire #81 is the ground wire. This voltage should be approximate 12.5 VDC, when the supply voltage is between 11 VDC - 15 VDC.

   A. If the voltage going to the motor, from the buck boost converter is not 12.5 VDC, when the supply voltage is between 11 VDC - 15 VDC replace the buck boost converter.

NOTE: The Propane Burner Controller sends a GND signal out on wire #95. Wire #95 then goes to the combustion blower fan’s buck boost, and is tied into Wire #11, which is the ground wire for the Hot Surface Igniter’s buck Boost.
Flame Sensor

Function:

The purpose of the Flame Sensor, is to monitor the flame of the propane burner and verify that it is burning properly. The flame sensor turns the heat from the flame into a milli-volt signal that the propane burner controller senses.

Replacement Indicator:

Replace the Flame Sensor if it fails to operate properly or is damaged.

Troubleshooting Procedure:

NOTE: The interlock switch will prevent the Propane-Burner from operating without the access cover intact; therefore, the switch will need to be manually pressed during this troubleshooting procedure.

1. Flame current is the current which passes through the flame from the sensor to ground to complete the primary safety circuit. The minimum flame current necessary to keep the system from lockout is 0.7µA micro amps. To measure flame current, DISCONNECT INPUT VOLTAGE, then insert a 0-50µA DC meter and capacitor in series with the sensor electrode and wire per Figure 65. Meter should read 0.7µA or higher while flame is established. If meter reads below “0” on scale, meter leads are reversed. Disconnect power and reconnect meter leads for proper polarity.

NOTE: A defective flame sensor will usually allow the burner to ignite for approximately 2-5 seconds, and then shut down into default mode.
**Fenwal Burner Controller**

**Function:**
When a call for heat is received from the control thermostat supplying 12 volts to PWR, the controller will reset, perform a self check routine, and a pre-purge delay begins. Following the pre-purge period the igniter and gas valve is energized.

When flame is detected during the trial for ignition, the hot surface igniter is shut off immediately and the gas valve remains energized. The thermostat and main burner flame are constantly monitored to assure the system continues to operate properly. When the thermostat is satisfied and the demand for heat ends, the main valve is de-energized immediately.

**Replacement Indicator:**
Replace the Propane Burner Controller if it fails to operate properly or is damaged.

**Troubleshooting Procedure:**

**NOTE:** The interlock switch will prevent the Propane-Burner from operating without the access cover intact; therefore, the switch will need to be manually pressed during this troubleshooting procedure.

**Failure to Light - Lockout**

1. Should the Propane Burner fail to light, or the flame is not detected during the first trial for ignition period, the gas valve is de-energized and the control goes through an inter-purge delay before another ignition attempt. The controller will attempt two additional trials before going into lockout and the valve relay will be de-energized immediately.

**NOTE:** Recover from lockout requires a manual reset by removing 12 VDC for a period of 5 seconds, or waiting 1 hour.

**Flame Failure - Re-Ignition**

1. If the established flame signal is lost while the burner is operating, the control will respond within 0.8 seconds. The Hot Surface Igniter will be energized for a trial for ignition period in an attempt to relight the burner. If the burner does not light, the controller will de-energize the gas valve. The controller will make two more attempts to relight the burner. If the burner does not relight, the control will go into lockout as noted above in “Failure to Light”. If the flame is re-established, normal operation resumes.

**Flame Current Check**

1. Flame current is the current which passes through the flame from the sensor to ground to complete the primary safety circuit. The minimum flame current necessary to keep the system from lockout is 0.7µA microamps. To measure flame current, DISCONNECT INPUT VOLTAGE, then insert a 0-50µA DC meter and capacitor in series with the sensor electrode and wire per Figure 5. Meter should read 0.7µA or higher while flame is established. If meter reads below “0” on scale, meter leads are reversed. Disconnect power and reconnect meter leads for proper polarity.

**WARNING**

When monitoring flame current, use a 1.5µF by-pass capacitor to protect the meter from damage.

**System Flame Current Measurement Circuit**
Fenwal Burner Controller

Figure 67

Figure 68
## SPECIFICATIONS

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Input Power</td>
<td>Control: 9.5 to 15 VDC from a storage battery or full wave rectified unfiltered 50/60 Hz AC</td>
</tr>
<tr>
<td>Input Current Drain</td>
<td>200 mA @ 12 VDC, gas valve relay energized (control only)</td>
</tr>
<tr>
<td>Gas Valve Rating</td>
<td>1.0A @ 12 VDC</td>
</tr>
<tr>
<td>Operating Temperature</td>
<td>-40°F to +167°F</td>
</tr>
<tr>
<td></td>
<td>-40°C to +75°C</td>
</tr>
<tr>
<td>Flame Sensitivity</td>
<td>0.7μA minimum</td>
</tr>
<tr>
<td>Flame Failure Response Time</td>
<td>0.8 seconds maximum</td>
</tr>
<tr>
<td>Types of Gases</td>
<td>Natural, LP, or manufactured</td>
</tr>
<tr>
<td>Spark Rate</td>
<td>10 sparks per second</td>
</tr>
<tr>
<td>Size (LxWxH)</td>
<td>4.00 x 2.30 x 1.50 inches</td>
</tr>
<tr>
<td></td>
<td>10.16 x 5.84 x 3.81 cm</td>
</tr>
<tr>
<td>Weight</td>
<td>3.0 ounces nominal (85 grams), uncovered version</td>
</tr>
<tr>
<td>Enclosure</td>
<td>Uncovered with integral standoffs or Potted Module</td>
</tr>
<tr>
<td>Moisture Resistance (Uncovered)</td>
<td>Conformal coated to operate to 95% R.H. Care must be taken to protect module from direct exposure to water</td>
</tr>
<tr>
<td>Tries for Ignition</td>
<td>One or three try versions available</td>
</tr>
<tr>
<td>Trial for Ignition Periods</td>
<td>5.0, 7.0, 10.0, or 25.0 seconds available</td>
</tr>
<tr>
<td>Prepurge &amp; Interpurge Timings</td>
<td>None, 15 or 25 seconds depending on model. Without prepurge there is a 1 second safe start delay before the first try for ignition</td>
</tr>
</tbody>
</table>
If one of the Aqua-Hot Heating Zones will not get Hot:

1. General Problems:
   - Propane/Electric not operating (antifreeze cold)
   - Heater is not up to operating temperature
   - Interior Zone Thermostat not calling for heat
   - Zone Circulation Pump not operating
   - Heat Exchanger Fans not operating
   - The Low Temp Cut-Off Status Light is not illuminated on the Electronic Controller Board.
   - The Electronic Control Board is wired wrong (i.e., the fans for the bedroom come one, but the pump for the living room comes on).
   - Not enough Heat Exchangers installed
   - Heat Exchangers improperly installed

2. If Fans and Pumps are Running:
   - Stuck Check Valve
   - Kinked Line
   - No antifreeze in the system
   - Air locked

If there is a Lack of Domestic Hot Water:

1. General Information:
   - The Heater is rated for a water flow of 1.5 GPM.
   - The heater is only rated for a 55°F temperature rise on the cold water coming into the unit.
   - The Propane-burner must be on for continuous hot water (the electric element is for limited use only).

2. Things to Test for a Lack of Hot Water Problem:
   - Aqua-Hot Heater Bypassed
   - Outside Water Faucet is left ON
   - Washing Machine Valve has gone bad
   - Antifreeze Concentration is incorrect (30-50 percent antifreeze concentration)
   - Operating range of the heater (i.e., Control Thermostat) is incorrect (155°F—185°F)
   - Water Flow is too great (must be 1.5 GPM or less)
   - Mixer Valve is stuck (knob does not turn freely)
   - Low Temperature Cut-Off Thermostat is not functioning properly
     - Needs to trip within 1-2 minutes when running hot water.
     - Needs to turn the stir pump on, if the Propane-burner switch is on as well.
   - Stir Pump is not functioning properly
     - Needs to be running when the Propane-burner switch is ON and the Low Temperature Cut-Off Thermostat is tripped.
     - Hold onto both upper and lower hose to make sure both get hot.
1. **On the Front-Side of the Aqua Hot:**

   A. Fluid Level Sensor  
   B. Control Thermostat  
   C. Drain Valve Assembly (may be plastic)  
   D. Electric Heating Element  
   E. Circulation Pump(s) / Stir Pump.  
   
   i. When checking the circulation pumps be sure to inspect all of the plumbing: Hoses, the Tank Ports, and the Circulation Pump.

   F. Combustion Burn Chamber leak  
   
   i. When the Combustion Burn Chamber leaks, the antifreeze will run out the tip of the exhaust pipe.

2. **On the Top of the Aqua Hot**

   A. Expansion Tank Connection  
   
   i. Bad clamp  
   ii. Air Release Valve  

   B. Expansion Tank Tubing  
   
   i. Cracked  
   ii. Loose  

   C. Supply interior zone heat ports.  
   
   i. Tubing/hose  
   ii. Brass fittings  

   D. Return Interior Zone Heating Ports  
   
   i. Tubing/hose  
   ii. Brass fittings  

3. **On the Rear of the Aqua Hot:**

   A. Domestic Water copper plumbing.  
   
   i. The copper coil is in the antifreeze solution and where they come through the boiler tank is a possible point of leakage for each pipe.

   **NOTE:** The burner will need to be removed to check the combustion chamber.
If the Burner Does Not Ignite:

1. Does the Interlock Switch Have Continuity.
2. Check DC power supply at the Electronic Controller.
3. Is the Burner Status Light Illuminated green?
4. Verify 12 VDC power at the Burner Switch (O) terminal on the JP2 Plug on the electronic Controller.
5. Verify that there no red lights illuminated on the Electronic Controller.

NOTE: It is possible for the Plug to be defective. It is recommended to remove the Plug and check the pins on the electronic controller for power using a digital volt meter.

Is the Burner Status Light on the Electronic Controller Illuminated Green?

Using a Jumper Wire, Jumper the Diesel(I) and the Diesel(O) Terminals together, on the JP2 plug on the Electronic Controller. If the burner Status Light Illuminates Green the problem is in the motor Home, Either a loose wire, bad switch, etc. If the Burner Status Light Does not Illuminate on the Electronic Controller, ensure that the JP2 plug is securely plugged in. If it is, then the Electronic Controller will need to be replaced.

NOTE: It is possible for the Plug to be defective. It is recommended to remove the Plug and check the pins on the electronic controller for power using a digital volt meter.

Is the Heating Status Light Illuminated Green?

1. Locate the JP8 Power Terminal (also labeled B4 in), on the bottom of the Electronic Controller. Using a Digital Volt Meter, verify that 12 VDC + is present on the JP8 terminal. If 12VDC + is not present Either the metal jumper between terminals B4 in and +12V is not secure, or there is a fuse blown in the Motor Home.
2. Remove the Aqua-Hot’s Access Cover. The interlock switch will need to be manually pressed in, with the access cover removed.
3. Check the Left High Limit Thermostat for continuity. (Wires 32 & 35)
4. Verify the Fan Validation Switch Does not have continuity while the blower fan is not running.
5. Check the Motor’s in-line fuse for continuity. Replace if necessary.
6. Verify the Propane Burner Controller is sending power to the blower fan.

NOTE: This thermostat protects against overheating temperatures.

1. Remove the Aqua-Hot’s Access Cover
2. Check the Burner’s Right High-Limit Thermostat, wires 33 & 36, for continuity

NOTE: The heating status light will only illuminate green when either the Burner or Electric switch is in the on Position, and the Control Thermostat is calling for heat.

YES
NO

The Heater is Functioning Properly.

1. Turn the Burner Control Switch ON.

Chart 3

Is the indicator light illuminated?

Yes

Is the Burner’s Blower Fan Operating?

Yes

Is the Heating Status Light Illuminated Green?

NO

1. Does the Interlock Switch Have Continuity.
2. Check DC power supply at the Electronic Controller.
3. Is the Burner Status Light Illuminated green?
4. Verify 12 VDC power at the Burner Switch (O) terminal on the JP2 Plug on the electronic Controller.
5. Verify that there no red lights illuminated on the Electronic Controller.

NOTE: It is possible for the Plug to be defective. It is recommended to remove the Plug and check the pins on the electronic controller for power using a digital volt meter.

1. Locate the JP8 Power Terminal (also labeled B4 in), on the bottom of the Electronic Controller. Using a Digital Volt Meter, verify that 12 VDC + is present on the JP8 terminal. If 12VDC + is not present Either the metal jumper between terminals B4 in and +12V is not secure, or there is a fuse blown in the Motor Home.
2. Remove the Aqua-Hot’s Access Cover. The interlock switch will need to be manually pressed in, with the access cover removed.
3. Check the Left High Limit Thermostat for continuity. (Wires 32 & 35)
4. Verify the Fan Validation Switch Does not have continuity while the blower fan is not running.
5. Check the Motor’s in-line fuse for continuity. Replace if necessary.
6. Verify the Propane Burner Controller is sending power to the blower fan.

NOTE: This thermostat protects against overheating temperatures.

1. Remove the Aqua-Hot’s Access Cover
2. Check the Burner’s Right High-Limit Thermostat, wires 33 & 36, for continuity

NOTE: The heating status light will only illuminate green when either the Burner or Electric switch is in the on Position, and the Control Thermostat is calling for heat.

YES
NO

The Heater is Functioning Properly.

1. Turn the Burner Control Switch ON.

Chart 3

Is the indicator light illuminated?

Yes

Is the Burner’s Blower Fan Operating?

Yes

Is the Heating Status Light Illuminated Green?

NO

1. Does the Interlock Switch Have Continuity.
2. Check DC power supply at the Electronic Controller.
3. Is the Burner Status Light Illuminated green?
4. Verify 12 VDC power at the Burner Switch (O) terminal on the JP2 Plug on the electronic Controller.
5. Verify that there no red lights illuminated on the Electronic Controller.

NOTE: It is possible for the Plug to be defective. It is recommended to remove the Plug and check the pins on the electronic controller for power using a digital volt meter.

1. Locate the JP8 Power Terminal (also labeled B4 in), on the bottom of the Electronic Controller. Using a Digital Volt Meter, verify that 12 VDC + is present on the JP8 terminal. If 12VDC + is not present Either the metal jumper between terminals B4 in and +12V is not secure, or there is a fuse blown in the Motor Home.
2. Remove the Aqua-Hot’s Access Cover. The interlock switch will need to be manually pressed in, with the access cover removed.
3. Check the Left High Limit Thermostat for continuity. (Wires 32 & 35)
4. Verify the Fan Validation Switch Does not have continuity while the blower fan is not running.
5. Check the Motor’s in-line fuse for continuity. Replace if necessary.
6. Verify the Propane Burner Controller is sending power to the blower fan.

NOTE: This thermostat protects against overheating temperatures.

1. Remove the Aqua-Hot’s Access Cover
2. Check the Burner’s Right High-Limit Thermostat, wires 33 & 36, for continuity

NOTE: The heating status light will only illuminate green when either the Burner or Electric switch is in the on Position, and the Control Thermostat is calling for heat.
Is there continuity across the high thermostat?

**NO**

1. Reset the Thermostat, by pushing on the reset button in between the two wires.

**NOTE:** Aqua Hot operating temperature must be below 215 °F when checking the “High Limit Thermostat” for continuity, or attempting a reset

2. If the Thermostat cannot be reset, it will need to be replaced.

3. Attempt Heater Restart

**YES**

Check the Burner’s “VDC Control Thermostat” for continuity.

Is there continuity across the thermostat?

**NO**

1. Replace Thermostat.

**NOTE:** Aqua-Hot operating temperature must be below 155°F when checking the “VDC Control Thermostat” for continuity.

2. Attempt Heater Restart

**YES**

1. Check the Electronic Controller for loose or damaged wires.

2. Inspect the Aqua Hot’s wire Harness for loose or damaged wires.

3. If nothing is found with the wiring, the Electronic Controller will Need to be replaced.

Is the Gas Valve Clicking?

**YES**

1. Turn the Burner Control Switch off.

2. Check the “Gas Valve” for proper function by: Removing both sets of wires from the Gas Valve and applying 12 VDC Power (+) and Ground (-) to both sides of the Gas Valve terminals. The Gas Valve should make an Audible Click when 12VDC Power and Ground is applied.

**NO**

1. Check the Electronic Controller for loose or damaged wires.

2. Inspect the Buck Boost is sending power to the blower fan.

8. Using a digital volt meter, Check both the C7 (I) and the C1(O) Terminals for 12 VDC, on the JP4 plug, on the Electronic Controller. If either wire does not have 12 VDC the Electronic Controller will need to be replaced.

**NOTE:** The only time both the C7 and the C1 wires will have 12VDC is when both the Burner Status Light and the Heating Status Lights are illuminated on the Electronic Controller.

9. The Blower Fan may be bad. Hot wire the Blower Fan by locating the Blower Fan and put power to the red wire, and a ground to the black wire. If the blower fan does not run the blower fan is bad.

Verifying the Buck Boost is sending power to the blower fan.

7. Verify the Buck Boost is sending power to the blower fan.

1. Check the Electronic Controller for loose or damaged wires.

2. Inspect the Aqua Hot’s wire Harness for loose or damaged wires.

3. If nothing is found with the wiring, the Electronic Controller will Need to be replaced.

**NOTE:** The only time both the C7 and the C1 wires will have 12VDC is when both the Burner Status Light and the Heating Status Lights are illuminated on the Electronic Controller.

**NOTE:** Aqua Hot operating temperature must be below 215 °F when checking the “High Limit Thermostat” for continuity, or attempting a reset

2. If the Thermostat cannot be reset, it will need to be replaced.

3. Attempt Heater Restart

Is there continuity across the thermostat?

**NO**

1. Replace Thermostat.

**NOTE:** Aqua-Hot operating temperature must be below 155°F when checking the “VDC Control Thermostat” for continuity.

2. Attempt Heater Restart

**YES**

1. Check the Electronic Controller for loose or damaged wires.

2. Inspect the Aqua Hot’s wire Harness for loose or damaged wires.

3. If nothing is found with the wiring, the Electronic Controller will Need to be replaced.

Is the Gas Valve Clicking?

**YES**

1. Check the Electronic Controller for loose or damaged wires.

2. Inspect the Aqua Hot’s wire Harness for loose or damaged wires.

3. If nothing is found with the wiring, the Electronic Controller will Need to be replaced.

**NO**

1. Replace Thermostat.

**NOTE:** Aqua-Hot operating temperature must be below 155°F when checking the “VDC Control Thermostat” for continuity.

2. Attempt Heater Restart
1. Disconnect both sets of wires to the gas valve.
2. Using a 12 VDC Power Source, hot wire both sides of the gas valve.

Does the Fan Validation Switch have Continuity, while the blower fan is running?

Does the Fan Validation Switch Relay send power to the Controller?

Verify the Fan Validation Switch Relay is receiving adequate power and ground from the Electronic Control Board.

Replace the Control Board

Replace the Gas Valve

Go to Page 78

Is the Burner Controller sending power to both stages of the Gas Valve?

Yes

1. Check Air Adjustment
2. Replace Fan Validation Switch

No

Replace the Gas Valve

Does the Burner Controller sending power to both stages of the Gas Valve?

No

Does the Fan Validation Switch have Continuity, while the blower fan is running?

No

Does the Fan Validation Switch Relay send power to the Controller?

Yes

Verify the Fan Validation Switch Relay is receiving adequate power and ground from the Electronic Control Board.

Replace the Control Board

Go to Page 78
Burner Troubleshooting

Is the Gas Valve Clicking?

Yes

Is there a strong propane odor at the exhaust pipe?

Yes

1. Turn the Burner Switch to the Off position.
2. Check the “Hot Surface Igniter” for proper operation by:
   i. Turn the propane shut off valve to the off position?
   ii. Remove the Hot Surface Igniter.
   iii. Turn the Burner Control Switch to the On position
   iv. Check to see if the Hot Surface Igniter glows red.

NOTE: The Hot Surface Igniter should glow for approximately 10 seconds. If it only glows for 1-2 seconds the Igniter is defective and will need to be replaced.

Is there a strong propane odor at the exhaust pipe?

No

1. How much Propane is in the Vehicle?
2. Is the Aqua Hot’s propane shut off valve in the off position?
3. Is the main propane tank shut off valve in the off position?
4. Is the propane burner’s gas nozzle clogged?

Does the Hot Surface Igniter glow for approx. 10 seconds?

Yes

1. Remove the burner and verify the Refractory Insulation is installed properly.

No

1. Disconnect the two wires going to the Hot Surface Igniter
2. Using a digital voltage meter check for 12VDC power on the wires.
Is there 12 VDC being supplied to the Hot Surface Igniter?

Replace the Hot Surface Igniter.

1. Locate the HIS terminal on the Burner Controller.
2. Using a Digital Voltage meter, verify the Controller is sending power to the Hot Surface Igniter.

Is the Controller Sending Power to the Hot Surface Igniter?

Replace the Burner Controller

1. Locate the Hot Surface Igniter Buck Boost.
2. Using a Digital Voltage meter, verify the Buck Boost is sending power to the Hot Surface Igniter.

Is the Buck Boost sending Power to the Hot Surface Igniter?

Replace the Hot Surface Igniter Buck Boost

1. Inspect wiring for damage or faulty connections.

End of The “If the Burner Does Not Ignite” Troubleshooting Flow Chart.

For additional troubleshooting information please contact:
Aqua Hot Heating System’s Customer Service Department
at (303)-651-5500
Mon-Fri
7:00 a.m. - 4:00 p.m.
If the Burner Does Ignites and Flames Out

Chart 4

1. Does the Interlock Switch Have Continuity.
2. Check DC power supply at the Electronic Controller.
3. Are there any Red Lights Illuminated on the Electronic Controller?

Yes

Does the Burner Re-Ignite?

No

Are the Burner Status and Heating Status Lights illuminated on the Electronic Controller?

No

Yes

NOTE: If the Control Thermostat is intermittent it may cause the Heating Status light on the Electronic Controller to “flash” off and on, causing the burner to flame out and re-ignite intermittently.

1. Locate the Exhaust Back Pressure Switch.
2. Disconnect the two wires going to the switch.
3. Using a digital voltage meter, check the back pressure switch for continuity when the burner flame goes out.

Yes

1. Verify the Motor Home has adequate Propane.
2. Locate the high limit thermostats and verify they have continuity.
3. Locate the JP4 plug on the electronic controller and verify both C1 & C7 have 12VDC.
4. Locate the Burner’s Blower fan fuse, and verify it has continuity.

No

1. Locate the Control Thermostat and test for continuity.

NOTE: The Control Thermostat will only have continuity if the boiler tank temperature is below 155°F. If the Boiler Tank temperature is above 155°F. The heater is considered at operating temperature and the Heating Status Light will not be illuminated.
Does the Back Pressure Switch have continuity when the burner flame goes out?

Yes

1. Inspect exhaust for damage or restrictions
2. If no damage or restrictions are found, replace Back Pressure Switch.

NO

1. Verify Boiler Tank Temperature is below 155°F.
2. If the Boiler tank is below 155°F and the control thermostat does not have continuity, replace the Control Thermostat.

NO

Does the Control Thermostat have Continuity?

Yes

1. Inspect the heater for loose wires on the Control Thermostat circuit.
2. Inspect the JP3 plug. Ensure it is securely attached and there are no loose wires.
3. If no loose wires are found replace the Electronic Controller.

NO

1. Inspect the heater for loose wires on the Back Pressure switch.
2. Locate the Flame Sensor, and test for proper function.

Is the Flame Sensor functioning properly?

NO

Replace the Flame Sensor.

YES

Replace the Burner Controller.

End of The “If the Burner Does IGNITES and Flames Out” Troubleshooting Flow Chart.

For additional troubleshooting information please contact:
Aqua Hot Heating System’s Customer Service Department
at 303-651-5500
Mon-Fri
7:00 a.m. - 4:00 p.m.
When storing the Motor home: Not winterizing the Aqua-Hot when freezing temperatures are present will result in serious damage to the Aqua-Hot’s Domestic Water Heating System. Also, be sure to use an FDA approved, “GRAS” rated antifreeze for winterization.

NOTE: The Aqua-Hot can continue to be used for interior zone heating once the domestic water heating system has been drained and winterized.

120 Volt-A.C. Electric Heating Element

Please note that the 120 Volt-AC Electric Heating Element is the Aqua-Hot’s secondary heat source for heating both the interior and/or the domestic hot water during low heating demand situations (such as when moderate ambient temperatures exist and/or when there is a low demand for domestic hot water).

If the 120 Volt-AC Electric Heating Element is not providing enough heat, turn the Diesel-Burner on, in conjunction with the 120 Volt-AC Electric Heating Element.

![Figure B-1](image-url)

WARNING

Heater Exhaust Produces Carbon Monoxide (CO2)

Carbon Monoxide (CO2) can cause headaches, brain damage or death.

DO NOT operate heater within a closed interior area. Confirm heater switch is in OFF position when vehicle is in an enclosed space.

Burner

1. If the burner Fails to operate:

   A. Is the motor home’s propane tank at least 50% full.
   B. Is the motor home’s propane tank filled with propane or butane? Butane has a lower boiling point than propane does. In colder climates Butane may not allow the burner to function properly.
If there is a lack of interior Heat:

**Note:** The 120 Volt-AC Electric Heating Element is the Aqua-Hot’s **secondary heat source** for heating both the interior and/or the domestic hot water during low heating demand situations (such as when moderate ambient temperatures exist and/or when there is a low demand for domestic hot water). If the ambient temperature is extremely cold the Burner must be utilized.

1. Is the Burner activated?
2. Is the Burner operating properly?
3. What is the antifreeze concentration, inside of the Aqua-Hot Boiler Tank?
4. If the LTCO light is not illuminated on the Electronic Controller check the following:
   - Is the heater up to operating temperature?
   - Is there a hot water faucet/fitting leaking?
   - Is there fresh water in the motor home?
5. Was the heating system properly installed, following the 400LP installation manual?
   - Are there at least 5 heat exchangers installed in the interior of the motor home?
   - Are there cold air returns installed for every heat exchanger? Reference Figure B2.
   - Are the heat exchangers mounted as close to the hot air outlet grill as possible? Reference Figure B2.
WARNING

Not winterizing the Aqua-Hot when freezing temperatures are present will result in serious damage to the Aqua-Hot’s domestic water heating system. Also, be sure to use an FDA approved, “GRAS” rated antifreeze for winterization.

NOTE: The Aqua-Hot can continue to be used for interior zone heating once the domestic water heating system, has been drained and winterized.

The Aqua-Hot’s domestic water heating system must be completely drained of domestic water and properly winterized anytime the heater is stored where freezing temperatures may be experienced.

Winterizing the Domestic Water Heating System:

Please follow these instructions when winterizing the Aqua-Hot’s Domestic Water Heating System. Reference the figure below.

1. Completely drain the fresh water storage tank.
2. Disconnect the domestic water demand pump’s suction line from the fresh water storage tank.
3. Attach an adequate piece of hose onto the suction side of the domestic water demand pump.
4. Place the opposite end of the hose into an adequate supply of FDA-approved “GRAS” RV winterization antifreeze and turn on the demand water pump.
5. Open and close all interior and exterior water faucets, one at a time, until only pure RV antifreeze is present. Perform this procedure for both the hot and cold faucets.
6. Turn off the demand water pump and remove the hose and reconnect the domestic water pump’s suction line to the fresh water storage tank.

WARNING

An FDA approved “GRAS” rated winterization antifreeze must be used. You CANNOT blow domestic water coil out with air to winterize an Aqua-Hot.

De-Winterizing the Domestic Water Heating System:

For de-winterization, completely fill the fresh water storage tank. Turn on the demand water pump and open and close all interior and exterior water faucets, one at a time, until only clear water is present/visible.

If disinfecting the potable water system after de-winterizing, be sure to follow RVIA’s "Instructions for Disinfection of Potable Water Systems on Recreation Vehicles." These instructions can be obtained by contacting the Recreational Vehicle Industry Association at 703-620-6003, visiting them online at rvia.com, or writing them at the following address:

Recreational Vehicle Industry Association
1896 Preston White Drive
P.O. Box 2999
Reston, VA 20195-0999
Only propylene glycol based “boiler” type antifreeze deemed “GRAS” (Generally Recognized as Safe) by the FDA shall be used in the Aqua-Hot’s hydronic heating system. Failure to use the above specified antifreeze type could result in serious injury or death.

Ensure that the overflow tube is connected from the Aqua-Hot’s expansion tank connection to the expansion tank’s bottom connection and from the expansion tank’s connection through the overflow tube hole in the motor home’s bay floor prior to beginning this antifreeze and water heating solution fill procedure. Failure to do so could result in an antifreeze spill in the motor home’s bay.

Filling the Aqua-Hot Heating System with Boiler Antifreeze:
In order to provide the best freeze protection, boil-over protection, anti-corrosion and rust protection, a 50/50 mixture of “GRAS” approved propylene glycol boiler antifreeze and water is required.

1. Locate the Aqua-Hot’s drain valve located at the front of the heater. Reference Figure G1.
2. Connect a piece of 1.2 inch PEX-type tubing to the drain valve. This piece should be long enough to transport the antifreeze and water heating solution from its source to the Aqua-Hot.
3. Connect the other end of the 1/2 inch PEX-type tubing to the fluid transfer pump.
4. Open the Aqua-Hot’s drain valve and turn the fluid transfer pump on and fill the Aqua-Hot with the 50/50 mixture of antifreeze and water heating solution until the Low Tank-Level Cutoff Light on the electronic control board is extinguished. Reference Figure G2. This will take approximately four gallons.
5. Turn the fluid transfer pump off and close the drain valve.

Reference the owners manual for additional information regarding the antifreeze and water heating solution. Be sure to use a “GRAS” Boiler-Type Propylene Glycol based antifreeze rather than an RV and Marine antifreeze or automotive antifreeze/coolant.

If assistance is needed in selecting an appropriate antifreeze, please contact the Aqua-Hot Heating Systems Product Application Department at 1-800-685-4298.

NOTE: To fill the Aqua-Hot, it is recommended to use a fluid transfer pump to pump the antifreeze into the boiler tank through the drain valve on the Aqua-Hot.
6. Locate the heating zone circulation pumps. Reference Figure G3.

7. Take the circulation pump’s blue (negative) wire and disconnect it from the connector of the opposing wire. Be sure to purge both circulation heating loops simultaneously. Reference Figure G4.

8. Connect a jumper wire to the spade terminal on the circulation pump’s blue (negative) wire and clip the opposite end of the cable to a ground source.

**NOTE:** The circulation pump will activate as soon as the pump is connected to a ground source.

9. Allow the circulation pumps to operate for the remainder of the purging process in order to purge all the air out of the heating loops and boiler tank.

**NOTE:** Once the purging process has begun, it will be necessary to refill the Aqua-Hot’s boiler tank with the appropriate antifreeze water heating solution.

10. Open the drain valve and turn the fluid transfer pump on and fill the Aqua-Hot with the 50/50 mixture of antifreeze and water heating solution until the Low Tank-Level Cutoff Light on the electronic control board is extinguished. Reference Figure G2.

11. Turn the fluid transfer pump off and close the drain valve.

12. Repeat steps 10 and 11 until all air has been completely bled from the entire heating system.

**NOTE:** All air is bled from the heating system when both plumbing lines are free of air and there is fluid in the expansion tank.

13. Continue to fill the Aqua-Hot heating system until the fluid level remains at the “cold” mark on the expansion tank bottle.

14. Once the systems have been purged, reconnect the pump’s wires as originally configured. Reference Figure G4.

15. Ensure that each circulation pump’s wiring has been returned to its original configuration. Reference Figure G4.
Only propylene glycol based “boiler” type antifreeze deemed “GRAS” (Generally Recognized as Safe) by the FDA shall be used in the Aqua-Hot’s hydronic heating system. Failure to use the above specified antifreeze type could result in serious injury or death.

**WARNING**

Ensure that the overflow tube is connected from the Aqua-Hot’s expansion tank connection to the expansion tank’s bottom connection and from the expansion tank’s connection through the overflow tube hole in the motor home’s bay floor prior to beginning this antifreeze and water heating solution fill procedure. Failure to do so could result in an antifreeze spill in the motor home’s bay.

In order to provide the best freeze protection, boil-over protection, and snit-corrosion and rust protection, a 50/50 mixture of “GRAS” approved propylene glycol boiler antifreeze and water is recommend.

Reference Section 1: Antifreeze and Water Heating Solution for additional information regarding the antifreeze and water heating solution. Be sure to use “GRAS” boiler-type propylene glycol based antifreeze rather than an RV and Marine antifreeze or an automotive antifreeze/coolant.

If assistance is needed in selecting an appropriate antifreeze, please contact the Aqua-Hot Heating System Product Application Department at 1-800-685-4298.

To Drain the Aqua-Hot:

Connect a piece of 1/2 inch PEX-type tubing or rubber hose to the drain valve. This piece should be long enough to transport the antifreeze and water heating solution from the Aqua-Hot to a bucket.

Open the Aqua-Hot’s drain valve located at the from the of heater. Reference Figure G5.

**NOTE:** The Aqua-Hot 400 holds approximately 7 gallons of antifreeze and water heating solution.
2-YEAR LIMITED WARRANTY AQUA-HOT® HYDRONIC HEATING SYSTEM

AHE-400-LP

Aqua-Hot Heating Systems Inc. warrants the Aqua-Hot Heater to be free from defects in material and workmanship under normal use and service for a period of two years on both parts and labor commencing upon the original date of registration of the vehicle. Replacement parts are warranted for the remainder of the Heater’s standard warranty coverage or for six months, whichever is greater. The intent of this warranty is to protect the Heater’s end-user from such defects, which would occur in the manufacturing of the product. Thus, problems due to improper specifications, improper installations, improper use, the use of accessory parts or parts not authorized by Aqua-Hot Heating Systems Inc., repair by unauthorized persons, and damage or abuse of the Heater are specially excluded from warranty coverage.

For additional information or to obtain a warranty repair authorization, please contact the Aqua-Hot Heating Systems Warranty Administrator at 1-800-685-4298 (8:00 AM to 5:00 PM Mountain Standard Time) or visit www.aquahot.com.

My Comfort Zones are On-Board
Vehicle:

Purchased From:
Dealer Information:
Name:
Location:
Phone Number:

Heating System:
Serial Number:
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Over the years of running a mobile RV repair service, having a dedicated place to access service manuals for all the different appliances and components found on RVs was something that I always had a desire to create.

I hope this resource makes your RV repairs easier, as it has mine, but please be careful and follow proper safety practices when attempting to repair your own RV.

If in doubt, please consult with a professional RV technician!

DARREN KOEPP - OWNER, MY RV WORKS, INC.

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