



Refrigerator Performance Check-List for Warranty Coverage

Once Completed – Email to techservice@dometicus.com or fax to (574) 389-3975

**Incomplete or inaccurate information will delay processing. Replacement parts will be shipped unless otherwise noted.*

Dealer Name _____ Dealer Account # _____
 Dealer Phone _____ Dealer Fax _____
 Dealer Contact _____ Dealer PO # / Ref # _____
 Customer Name _____
 Customer Address _____ Original Owner? Yes No
 City _____ State _____ Zip _____
 Coach Manufacturer _____ Coach Model _____
 Complete Coach VIN # _____ Year of Coach _____

***** Original retail date of purchase or indicate if unit is "Stock" *****

Dometic Model #

Dometic 8-digit Serial #

Dometic Product/MFG #

Nature of the complaint: _____

Installation Information *(*If the refrigerator is not level, please do so before proceeding.)*

Is the unit properly vented? Yes No Does the install include a baffle? Yes No
**Dometic requires no more than 1/4" of open space around the top/sides & 1" from the cooling unit to the sidewall.*
 Does the unit have cooling fans? Yes No How many? _____ Are they all operating? Yes No
 Is the refrigerator in a slideout? Yes No **If so, we may request pictures of the upper side vent WITHOUT the cover.*
 Will the refrigerator fit through the coach door if necessary? Yes No

Diagnostic Information

Is there a visible leak coming from the cooling unit or a strong ammonia odor?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
***** If a leak is identified, no additional testing is required *****		

Cooling Unit Performance Test

Test to ensure both the thermistor & heating element are within specifications (see below). Place a thermometer in a glass of water for the fresh food section (use anti-freeze or alcohol in the freezer), select 110 VAC operation, unplug the thermistor & let unit run "wide open" for 6-8 hours. Provide the following temperatures:

Prior to testing Fresh food _____ Freezer _____ After testing Fresh food _____ Freezer _____

**Note: models DMR702, RM1350, RM3962 & RM3762 will require a spare thermistor be plugged in but hanging externally behind the unit. If the refrigerator has water through the door, be sure the bladder is drained first.*

Part	Defect
Door/Frame/Cabinet	Panel Color _____
Thermistor	Ohms (ice water) _____
Heating Element	Amp Draw _____ Ohms (room temp) _____
Gas Valve	Ohms _____
Thermocouple	Millivolts _____
Electrode	_____
Reignitor	_____
Control Board/Kit	Part # _____ AC Volts _____ DC Volts _____
Eyebrow/Upper Board	_____
Other	_____

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Over the years of running a mobile RV repair service, having a dedicated place to access service manuals for all the different appliances and components found on RVs was something that I always had a desire to create.

I hope this resource makes your RV repairs easier, as it has mine, but please be careful and follow proper safety practices when attempting to repair your own RV.

If in doubt, please consult with a professional RV technician!



DARREN KOEPP - OWNER, MY RV WORKS, INC.

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