DO NOT install this refrigerator in below deck marine applications. Do not install this refrigerator in fixed indoor cabin or other dwelling applications. This refrigerator must use only NORCOLD designed and approved outside air intake and exhaust ventilation for correct and safe operation. Any other ventilation could cause lethal combustion exhaust fumes and or/explosive propane gas fumes to be in the living area and/or below deck.
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About this Manual
This service manual provides maintenance, diagnostic, and repair information for NORCOLD, INC.® model 1200XX/120X-IMXX gas absorption refrigerators. It is a reference tool designed for technicians who are knowledgeable in the theory and operation of gas/electric absorption refrigerators, liquefied petroleum (LP) gas—propane—systems, and AC/DC electrical systems as installed in a variety of recreational vehicles (RV).

All information, illustrations, and specifications contained in this publication are based on the latest product information available at the time of publication. NORCOLD, INC.® reserves the right to make changes at any time without notice.

Model Identification
Model 1200XX/120X-IMXX are 2-way refrigerators that can operate on AC power or LP gas. The electronic controls operate on 12 Vdc.

Letter(s) appended to the model number identify factory installed accessories. For example, a 1200-IMSS is a 2-way refrigerator equipped with an ice maker and stainless steel doors.

Information Label
The Information label is located in the upper right corner of the fresh food compartment just below the divider. See Figure 1, page 2. The label provides the following information:
- Serial number.
- Model number.
- LP gas (propane) pressure.
- Btu/hr.
- AC voltage and amperage.
- DC voltage and amperage.
- Design certification.
- Vent kit requirement.

Cooling Unit Serial Number
The cooling unit has a separate serial number that appears on the cooling unit bar code label. The label is affixed to the surface of the cooling unit leveling chamber. See Figure 2, page 2.

Certification and Code Requirements
NORCOLD, INC.® 1200XX/120X-IMXX gas/electric absorption refrigerators are certified under the latest edition of ANSI Z21.19B standards for installation in mobile homes or recreational vehicles. NORCOLD, INC.® 1200XX/120X-IMXX gas/electric absorption refrigerators are also certified with the Canadian Standards Association, CAN/CGA-1.4-M94.

Electrical components are (114) compliant.

About Installation
Refrigerator installation must conform with the 1200XX/120X-IMXX Installation Manual for the NORCOLD, INC.® limited warranty to be in effect. Installation must also comply with applicable local codes and standards set by the applicable certification agency.

Replacement Parts
Use only authorized NORCOLD, INC.® replacement parts. Generic parts do not meet NORCOLD, INC.® specifications for safety, reliability, and performance. The use of unauthorized aftermarket or generic replacement parts voids the refrigerator's limited warranty coverage.

Technical Assistance
If unable to resolve technical issues using the information provided in this manual, technical support for service technicians is available through the NORCOLD, INC.® Customer Service Center:

- Telephone: 1-800-444-7210.
- Fax: 1-937-497-3183.

The following information is required to process technical support requests:
- Model number.
- Serial number.
- Make, model, and year of recreational vehicle.
Figure 1. Refrigerator information label location

Figure 2. Cooling unit bar code label location
Safety Notice

It is not possible to anticipate all of the conceivable ways or conditions under which the refrigerator may be serviced or to provide cautions as to all of the possible hazards that may result. Standard and accepted safety precautions and equipment should be used when working on electrical circuits and handling toxic or flammable materials. Safety goggles and other required protection should be used during any process that can cause material to become airborne, such as removing a leaking cooling unit and cleaning components.

Attention Statements

The safety alert symbol ▲ followed by the word WARNING or CAUTION identifies potential safety hazards or conditions.

The safety alert symbol with the appropriate heading appears on all safety labels posted on the refrigerator and safety awareness notices presented throughout this manual.

▲ WARNING:

The above heading identifies hazards or conditions, which if ignored can cause serious injury, death, and/or extensive property damage.

▲ CAUTION:

The above heading identifies hazards, which if ignored can cause injury and/or property damage.

Safety Statements

▲ Do not modify, alter, or equip the refrigerator to the use of any other fuel (natural gas, butane, etc.). 1200 refrigerators are designed and equipped for the use of LP gas—propane gas-only.

▲ Incorrect installation, adjustment, alteration, or maintenance of the refrigerator can cause personal injury, property damage, or both.

▲ Do not smoke, light fires, or create sparks when working on the propane gas system.

▲ Do not use an open flame for leak testing any of the propane gas system components. Propane gas is highly flammable and explosive.

▲ Always use two wrenches to tighten or loosen LP gas connections. Damaged connections, piping, and components create the potential for gas leaks.

▲ All electrical connections and repairs to the refrigerator must comply with all applicable codes. Refer to the certification and code requirements section of the 1200XX/120X-IMXX Installation Manual for more information.

▲ Do not work on live electrical circuits. Turn off AC power and DC power sources before attempting to remove, service, or repair any of the refrigerator’s electrical or electronic components.

▲ Do not modify, bypass, or eliminate any of the refrigerator’s electrical components, electronic circuits, or propane gas system components.

▲ Do not wet or spray liquids on or near electrical connections or electronic components. Most liquids, including leak detection solutions, are electrically conductive and pose the potential for an electric shock hazard, short electrical components, damage electronic circuits, and/or ignite a fire.

▲ Do not use leak test solutions that contain ammonia or chlorine. Ammonia and chlorine degrade copper and brass components.

▲ The cooling unit is a sealed system under pressure! Do not try to repair or recharge the cooling unit. Do not bend, drop, weld, chill, puncture, saw, or strike the cooling unit.

▲ Handle a leaking cooling unit with extreme caution! The cooling unit contains ammonia, hydrogen, and sodium chromate. Ammonia can cause severe skin and eye burns. Hydrogen is highly flammable, can ignite, and burns with an intense flame. Certain chromium compounds, such as sodium chromate, are carcinogenic.

▲ Do not use extension cords. Do not remove the grounding prong from the refrigerator AC power cord. Do not use a two prong adapter to connect the refrigerator to the AC outlet.

▲ Do not over-fuse electrical circuits. Use specified fuses and AWG wire sizes. The “Specifications” section of this manual provides fuse size information. Refer to the 1200XX/120X-IMXX Installation Manual for the correct AWG wire size specifications.

▲ Prevent child entrapment! Before disposing of the refrigerator, remove all doors and fasten all shelves with retainers.

▲ Some of the refrigerator’s metal components have sharp corners and edges. Wear hand protection, such as cut resistant gloves, and exercise extreme care when handling the refrigerator.

▲ Make sure all hardware, such as hinges and fasteners (retaining screws, etc.), is properly fastened.
### 1200XX/120X-IMXX Models

<table>
<thead>
<tr>
<th><strong>Storage volume</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Freezer: 1.3 ft.³ each</td>
</tr>
<tr>
<td>Fresh food compartment: 8.0 ft.³</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Rough opening dimensions (H x W x D)</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>1200XX/120X-IMXX: 63 1/4 in. x 32 11/16 in. x 24 in.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Decorative panels dimensions</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Thickness: 3/16 in.</td>
</tr>
<tr>
<td>Freezer door (H x W): 17 17/32 in. x 16 11/16 in. (each door)</td>
</tr>
<tr>
<td>Fresh food compartment door: 40 11/32 in. x 16 13/64 in. (each door)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Controls</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Type: Electronic with built-in diagnostic function</td>
</tr>
<tr>
<td>ON/OFF/MODE/TEMP SET switches: Flush push-button style</td>
</tr>
<tr>
<td>Temperature settings: 1 = cold, 9 = coldest</td>
</tr>
<tr>
<td>Temperature sensor: Thermistor, fin-mounted</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Off-level operating limits</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Side-to-side: 3 degrees maximum</td>
</tr>
<tr>
<td>Front-to-back: 6 degrees maximum</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>DC power</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Controls operating voltage: 10.5 to 15.4 Vdc</td>
</tr>
<tr>
<td>DC fuse (F1 in power board):</td>
</tr>
<tr>
<td>Units with serial numbers 51660 and lower: 3 A (violet color), automotive blade type</td>
</tr>
<tr>
<td>Units with serial numbers 51661 to 8321171: Two, 3 A (violet color), automotive blade type</td>
</tr>
<tr>
<td>Units with serial numbers 8321172 and higher: 5 A (tan color), automotive blade type</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>DC amp draws (at nominal 12 Vdc)</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Automatic ignition: 0.50 A</td>
</tr>
<tr>
<td>Moisture reduction heater and divider heater: 0.70 A</td>
</tr>
<tr>
<td>Fresh food compartment lamp: 0.46 A</td>
</tr>
<tr>
<td>Gas valve: 0.146 A</td>
</tr>
<tr>
<td>Fans (2): 0.30 A (per fan)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>AC power</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>AC heater operating voltage requirements: 108 to 132 Vac</td>
</tr>
<tr>
<td>Fuse AC heater circuit (F3 in power board): 5 A, 1/4 in. x 1 1/4 in. AGC type fast acting</td>
</tr>
<tr>
<td>AC heater rating: 225 W @ 120 Vac (resistance of 64 Ω)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>LP gas (propane)</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating pressure: 10.5 to 11.5 in. w.c.</td>
</tr>
<tr>
<td>Heat input: 2200 Btu/h @ 11 in. w.c.</td>
</tr>
<tr>
<td>Orifice, old style: 0.190 jewelled</td>
</tr>
<tr>
<td>Orifice, new style: LP18</td>
</tr>
<tr>
<td>Gas ignition: Automatic with flame sensing circuit</td>
</tr>
<tr>
<td>Electrode tip-to-burner air gap: 1/8 to 3/16 in.</td>
</tr>
<tr>
<td>Problem</td>
</tr>
<tr>
<td>------------------------------------------------------------------------</td>
</tr>
<tr>
<td>The refrigerator does not turn ON.</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>The refrigerator does not cool on AC power.</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>The refrigerator does not cool efficiently on AC power.</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>The refrigerator does not operate on LP gas.</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>The refrigerator does not cool efficiently on LP gas.</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>&quot;No&quot; &quot;co&quot; fault code.</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
</tbody>
</table>
### Displayed Fault Codes: S/N 832170 and Lower

<table>
<thead>
<tr>
<th>Code</th>
<th>Probable Cause</th>
<th>Reference</th>
</tr>
</thead>
<tbody>
<tr>
<td>NORCO LD</td>
<td>Refrigerator turned off. No 12 Vdc to refrigerator. F1 fuse open.</td>
<td>See page 9.</td>
</tr>
<tr>
<td>Mode LEDs off</td>
<td>The burner failed to ignite or reignite.</td>
<td>See page 10.</td>
</tr>
<tr>
<td>&quot;no&quot; Flashing</td>
<td>&quot;LP GAS&quot; LED Flashing</td>
<td></td>
</tr>
<tr>
<td>&quot;FS&quot; and &quot;Sr&quot; Flashing</td>
<td>Flame sense circuit failure.</td>
<td>See page 11.</td>
</tr>
<tr>
<td>&quot;LP GAS&quot; LED Flashing</td>
<td></td>
<td></td>
</tr>
<tr>
<td>&quot;dc&quot; and &quot;LO&quot; Flashing</td>
<td>DC voltage low.</td>
<td>See page 11.</td>
</tr>
<tr>
<td>&quot;dc&quot; and &quot;HI&quot; Flashing</td>
<td>DC voltage high.</td>
<td>See page 12.</td>
</tr>
<tr>
<td>&quot;no&quot; Flashing</td>
<td>No AC power available to refrigerator. AC cord not plugged into power board. F3 fuse open.</td>
<td>See page 13.</td>
</tr>
<tr>
<td>&quot;AC&quot; LED Flashing</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Code</td>
<td>Probable Cause</td>
<td>Reference</td>
</tr>
<tr>
<td>------</td>
<td>----------------</td>
<td>-----------</td>
</tr>
<tr>
<td>AC relay stuck closed.</td>
<td>See page 12.</td>
<td></td>
</tr>
<tr>
<td>AC voltage low.</td>
<td>See page 14.</td>
<td></td>
</tr>
<tr>
<td>AC voltage high.</td>
<td>See page 14.</td>
<td></td>
</tr>
<tr>
<td>AC heater failed open.</td>
<td>See page 15.</td>
<td></td>
</tr>
<tr>
<td>Fresh food compartment door open more than 2 minutes. Lamp switches faulty.</td>
<td>See page 16.</td>
<td></td>
</tr>
<tr>
<td>Backup operating system in operation.</td>
<td>See page 17.</td>
<td></td>
</tr>
<tr>
<td>Code</td>
<td>Probable Cause</td>
<td>Reference</td>
</tr>
<tr>
<td>---------------</td>
<td>-------------------------------------------------------------------------------</td>
<td>-----------</td>
</tr>
<tr>
<td>Blank Display</td>
<td>Refrigerator turned off, No 12 Vdc to refrigerator, F1 fuse open.</td>
<td>See page 9.</td>
</tr>
<tr>
<td>no. FL. Display</td>
<td>The burner failed to ignite or reignite.</td>
<td>See page 10.</td>
</tr>
<tr>
<td>Sr. Display</td>
<td>Flame sense circuit failure.</td>
<td>See page 11.</td>
</tr>
<tr>
<td>dc. LO. Display</td>
<td>DC voltage low.</td>
<td>See page 11.</td>
</tr>
<tr>
<td>dc. HI. Display</td>
<td>DC voltage high.</td>
<td>See page 12.</td>
</tr>
<tr>
<td>no. AC. Display</td>
<td>No AC power available to refrigerator, AC cord not plugged into power board, F3 fuse open.</td>
<td>See page 13.</td>
</tr>
<tr>
<td>AC. FE. Display</td>
<td>AC relay stuck closed.</td>
<td>See page 12.</td>
</tr>
<tr>
<td>AC. LO. Display</td>
<td>AC voltage low.</td>
<td>See page 14.</td>
</tr>
<tr>
<td>AC. HI. Display</td>
<td>AC voltage high.</td>
<td>See page 14.</td>
</tr>
<tr>
<td>AC. HE. Display</td>
<td>AC heater failed open.</td>
<td>See page 15.</td>
</tr>
<tr>
<td>dr. Display</td>
<td>Fresh food compartment door open more than 2 minutes, Lamp switches faulty.</td>
<td>See page 16.</td>
</tr>
<tr>
<td>Flashing Temp Setting Display</td>
<td>Backup operating system in operation.</td>
<td>See page 17.</td>
</tr>
<tr>
<td>no. CA. Display</td>
<td>No cooling detected by the controls.</td>
<td>See pages 18 and 32-35.</td>
</tr>
</tbody>
</table>
Blank Display – Refrigerator does not turn on

Before beginning this procedure make sure:
- The RV DC power system is supplying 10.5 to 15.4 volts to the refrigerator.
- No other RV appliances or lighting circuits are connected to the refrigerator DC circuit.
- 12 Vdc input to the power board is wired according to the 1200X/120X-IMXX Installation Manual.

Fault indicator displayed:

```
All LEDs off

Mode LED off
```

Measure voltage across power board 12VDC and GND1 connections.

```
10.5 to 15.4 Vdc?
```

- **NO**
  - 1. No DC power input from RV to unit.
  - 2. Faulty wiring or connectors.
- **YES**

Check condition of F1 fuse in power board. See Figure 3.

```
F1 fuse okay?
```

- **NO**
  - Replace fuse. Refer to Specifications on page 4.
- **YES**

Measure voltage at optical control harness. See Figure 4.

```
voltage present?
```

- **NO**
  - Replace power board. See page 40.
- **YES**

Replace optical control assembly. See page 41.

---

Figure 3. Checking the DC fuse continuity

Figure 4. Measurement points for wire harness voltage
**no LP - no FL Fault Code** – Burner failed to ignite or reignite

Before beginning this procedure make sure:
- RV LP gas tank valve is open.
- Refrigerator solenoid gas valve manual shut-off is open.
- LP gas pressure at the solenoid gas valve pressure tap is 10.5 to 11.5 in. w.c.

**Fault indicator displayed:**

1. Check burner.
2. **Burner clean?**
   - **NO**
     - Clean and service burner. See page 28.
   - **YES**
     - Check that electrode-to-burner air gap is correct.
     - **Air gap 1/8 to 3/16 inch?**
       - **NO**
         - Set electrode-to-burner air gap 1/8 to 3/16 inch.
       - **YES**
         - Check spark/sense electrode assembly for continuity.
         - **Continuity?**
           - **NO**
             - Replace spark/sense electrode assembly.
           - **YES**
             - Check gas valve solenoid resistance.
             - **79 to 85 Ω?**
               - **NO**
                 - Replace gas valve.
               - **YES**
                 - Check gas valve solenoid wires for continuity.
                 - **Continuity?**
                   - **NO**
                     - Replace gas valve wires.
                   - **YES**
                     - Check voltage across power board terminals GV and GV_GND.
                     - **Voltage present?**
                       - **NO**
                         - Replace power board. See page 46.
                       - **YES**
                         - Faulty gas valve. Replace gas valve.
Sr FS - Sr Fault Code – Flame sense circuit failure

Fault indicator displayed:

- "Sr" and "FS" Flashing
- "AC" LED Flashing
- "Sr" Flashing

Flame sense circuit failure.

Replace power board.
See page 40.

dc LO Fault Code – Low dc voltage

Before beginning this procedure:
- Make sure RV DC voltage to refrigerator is 10.5 to 15.4 volts.
- Determine if the "dc LO" fault code displays when the converter is the source of DC power.
- Make sure no other appliance or lighting circuit is connected to the refrigerator DC circuit.

Fault indicator displayed:

- "dc" and "LO" Flashing
- "dc" LED Flashing

Check for DC voltage input to power board terminals 12VDC and GND1.

Yes

Voltage lower than 10.5 Vdc?

Check RV 12 Vdc power supply to refrigerator.

No

See NOTE below to determine and correct low "dc LO" fault.

NOTE

Electronic controls operate on 12 Vdc. When an AC/DC converter is used to supply DC power, the refrigerator circuit must be connected to the appliance output terminals of the converter (filtered side).

If the refrigerator circuit is connected to the unfiltered side, the AC ripple generated by the converter may cause a "dc LO" fault code to display.

To troubleshoot a "dc LO" fault, connect a charged 12 volt automotive battery to the power board. If the "dc LO" code clears, the fault was caused by unfiltered DC power.

If the "dc LO" code does not clear, replace the power board (see page 40).
dc HI Fault Code – DC voltage high

Before beginning this procedure:
- Make sure RV DC voltage to refrigerator is 10.5 to 15.4 volts.
- Determine if the "dc HI" fault code displays when the converter is the source of DC power.

Fault indicator displayed:

Check for DC voltage input to power board terminals 12VDC and GND1.

- Voltage higher than 15.4 Volts?
  - YES: Check RV DC power distribution to refrigerator.
  - NO: See NOTE below to determine and correct "dc HI" fault.

NOTE

Electronic controls operate on 12 Vdc. When an AC/DC converter is used to supply DC power, the refrigerator circuit must be connected to the appliance output terminals of the converter (filtered side). If the refrigerator circuit is connected to the unfiltered side, the AC ripple generated by the converter may cause a "dc HI" fault code to display.

To troubleshoot a "dc HI" fault, connect a charged 12 volt automotive battery to the power board. If the "dc HI" code clears, the fault was caused by unfiltered DC power. If the "dc HI" code does not clear, replace the power board (see page 40).

Sr CL - AC rE Fault Code – AC relay stuck closed

Fault indicator displayed:

Replace power board. See page 40.
no AC Fault Code – No AC power available

Before beginning this procedure make sure:
- No other problems exist with the RV AC power supply.
- No other appliances or lighting circuits are connected to the refrigerator AC circuit.
- Extension cords are not being used to supply AC power to the refrigerator.

Fault indicator displayed:

Measure voltage at power board AC cord connection.

- 108 to 132 VAC?
  - NO
  - 1. Check AC power input from RV to unit.
    - 2. Check AC power cord.
  - YES

- Check condition of F3 fuse in power board.
  - F3 fuse okay?
    - NO
    - YES
      - Clips okay?
        - NO
          - Adjust clips to ensure fuse contacts are firm in clips and making full contact.
        - YES
          - Replace power board. See page 40.
**AC LO Fault Code – AC voltage low**

Before beginning this procedure:
- Determine if a certain AC power source sets the "AC LO" fault code (generator, shore power, inverter).
- Make sure no other appliance or lighting circuit is connected to the refrigerator AC circuit.
- Make sure extension cords are not being used to supply AC power to the refrigerator.

Fault indicator displayed:

![Diagram showing fault indicator](image)

Measure voltage at power board AC cord connection.

- **Voltage lower than 118 Vac?**
  - **YES** Fault related to RV AC power distribution component or circuit supplying AC power to refrigerator.
  - **NO** Replace power board. See page 40.

**AC HI Fault Code – AC voltage high**

Before beginning this procedure:
- Determine if a certain AC power source sets the "AC HI" fault code (generator, shore power, inverter).

Fault indicator displayed:

![Diagram showing fault indicator](image)

Measure voltage at power board AC cord connection.

- **Voltage higher than 132 Vac?**
  - **YES** Fault related to RV AC power distribution component or circuit supplying AC power to refrigerator.
  - **NO** Replace power board. See page 40.
AC HE Fault Code—AC heater failed open

Before beginning this procedure make sure:
- RV AC voltage to the refrigerator is 108 to 132 volts.
- No other appliance or lighting circuit is connected to the refrigerator AC circuit.

Fault indicator displayed:

Check AC heater wires for loose or damaged connection.

Heater connections okay?

YES

NO

Repair or replace connectors. If connectors cannot be replaced, replace heater.

Check AC heater resistance. See Figure 5.

Resistance 58 to 68 Ω?

YES

Replace power board. See page 40.

NO

Replace AC heater.

Figure 5. Checking AC heater resistance
**dr Fault Code** – Door open for more than 2 minutes

Before beginning this procedure make sure:
- Light/thermistor connector and wire harness connector are fully engaged and locked.

Fault indicator displayed:

Check that the door latch striker plate is adjusted correctly.

Diagram:

- Striker plate okay? 
  - NO: Adjust striker plate.
  - YES: Continue with next step.

- Check fresh food compartment door(s) for vertical play.
  - NO: Install Door Shim Kit, part number 625129.
  - YES: Continue with next step.

- Door(s) aligned properly?
  - NO: Install Door Shim Kit, part number 625129.
  - YES: Continue with next step.

- Check operation of light/door switches.
  - Lights off when switches pressed? 
    - NO: Replace switch(es).
    - YES: Continue with next step.

Magnetic tip screwdriver
Thermistor Failure Fault – Controls in Backup Operating System mode

Before beginning this procedure:
- Make sure lamp/thermistor assembly is connected to the wire harness.

Fault indicator displayed:

Check lamp/thermistor wire assembly and connector for dirty/broken connections.

Wires and connector good?

- NO
  - Clean/repair terminals or connector as required. See Figure 6.
- YES
  - Check thermistor resistance. See Figure 7.

Figure 6. Thermistor terminals and connector

Figure 7. Checking thermistor resistance

Backup Operating System (BOS)
The backup operating system (BOS) is an electronically controlled duty cycle. It maintains the refrigerator in operation if the thermistor is disconnected or fails. The BOS maintains cooling by controlling the heat source selected. When the refrigerator is operating in BOS, the length of the cooling cycle is regulated by time rather than regulated by temperature.

To accomplish this, the BOS adjusts the length of the cooling cycle according to the temperature setting selected by the user; the higher the temperature setting, the longer the cooling cycle. For example, if the temperature setting is set to 6, raising the setting to 5 will shorten the cooling cycle, making the cabinet colder.

When a warmer temperature is desired, changing the temperature setting to a lower number shortens the cooling cycle. For example, if the temperature setting is set to 6, lowering the setting to 5 will shorten the cooling cycle.

120XX/120X-IMXX Backup Operation, SN 832170 and Lower
When the 120XX/120X-IMXX controls shift to BOS operation, the temperature setting flashes until the refrigerator is no longer in BOS.

120XX/120X-IMXX Backup Operation, SN 832171 and Higher
When the 120XX/120X-IMXX controls shift to BOS operation, the temperature setting flashes for ten seconds when the TEMP button is pressed. After ten seconds, the "ON" LED displays.

<table>
<thead>
<tr>
<th>Temperature* (°F)</th>
<th>Resistance* (kΩ)</th>
</tr>
</thead>
<tbody>
<tr>
<td>85</td>
<td>8.1–9.0</td>
</tr>
<tr>
<td>80</td>
<td>9.1–10.0</td>
</tr>
<tr>
<td>75</td>
<td>10.1–11.0</td>
</tr>
<tr>
<td>70</td>
<td>11.1–12.0</td>
</tr>
<tr>
<td>60</td>
<td>12.1–13.0</td>
</tr>
<tr>
<td>50</td>
<td>15.5–16.5</td>
</tr>
<tr>
<td>40</td>
<td>22.5–23.5</td>
</tr>
<tr>
<td>35</td>
<td>24.5–25.5</td>
</tr>
<tr>
<td>33</td>
<td>28.5–29.5</td>
</tr>
<tr>
<td>32</td>
<td>30.0–32.0</td>
</tr>
</tbody>
</table>

*Approximate Values
**no co Fault Code** – No cooling detected by the controls - S/N 832171 and higher

**Fault indicator displayed:**

- Audible Alarm
- "no" and "co" Flashing

1. Check for cooling at fin assembly.

   - Cooling detected?
     - **NO**: Check for ventilation obstructions and leveled operation.
     - **YES**: Cooling unit is good. Recheck for ventilation obstructions and leveled operation.

   - Cooling unit is good. Recheck for ventilation obstructions and leveled operation.

   - No "co" code shows before cycle end?
     - **NO**: Replace cooling unit if "no co" shows before completing a full cooling cycle.
     - **YES**: Reset power board as shown in Figure 8 and described in procedure below.

* For more information on the "no co" fault code, see pages 32-25.

**Power Board Resetting Procedure**

1. Turn OFF the refrigerator.
2. Disconnect the following from power board:
   a. 12 Vdc positive and negative wires.
   b. AC power cord.
   c. Solenoid gas valve wires.
   d. Spark/sense electrode assembly wires.
3. Remove the power board cover.
4. Reconnect 12 Vdc positive and negative wire.
5. Turn ON the refrigerator.
6. Locate Pin 15 on 16 pin connector (P1). Pin 15 is the empty socket to the right of the white/violet wire on the top row. See Figure 9.
7. Using an insulated jumper wire, short Pin 15 to the power board ground lug for 10 - 15 seconds. A click sound will indicate when the controls are reset. See Figure 8.

**NOTE**

A jumper wire to short Pin 15 to ground can be made from a six inch long insulated 22 AWG wire with a 1/2 inch of insulation stripped from each end.

8. Turn OFF the refrigerator.
9. Turn ON refrigerator. If "no co" code displays, repeat steps 7 - 9.

10. Turn OFF the refrigerator.
11. Disconnect the 12 Vdc power positive and negative wires from the power board.
12. Install the power board cover.
13. Reconnect the following to the power board:
   a. Spark/sense electrode assembly wire.
   b. Solenoid gas valve wires.
   c. AC power cord.
   d. 12 Vdc positive and negative wires from the power board.
14. Place refrigerator in service.

**Figure 8. Resetting the power board**
Roof Exhaust Venting

**NOTE**

The general guidelines for intake vents and roof exhaust vents presented in this section do not replace the instructions and/or guidelines provided in the 1200XX/120X-IMXX Installation Manual and the Ventilation Guidelines For Gas/Electric Refrigerators, part number 622090A (3-01). Refer to the 1200XX/120X-IMXX Installation Manual and Ventilation Guidelines For Gas/Electric Refrigerators for the latest information on approved vents, installation instructions, and special construction exceptions.

**Air Intake Vent**

The ventilation and combustion air flows into the enclosure through the air intake vent. See Figure 9.

The space between the air intake vent and the rear of the refrigerator must be kept clear at all times. Any obstruction in this area may cause serious ventilation problems. The air intake vent opening also provides access for servicing cooling unit components.

**Roof Exhaust Vent**

The heat absorbed by ventilation air and combustion gases flow out of the enclosure through the roof exhaust vent. See Figure 9.

The roof exhaust vent is equipped with a non-removable metal mesh screen that prevents leaves, debris, birds or rodents from getting into the enclosure. The roof cap is fastened to the exhaust vent with four screws. The cap is always installed with the slope towards the front of the RV.

---

**Figure 9. Roof exhaust venting arrangement**
Figure 10. Back view–roof exhaust venting

Baffles
The minimum and maximum clearances for installing the refrigerator or correcting ventilation problems on roof vented units are listed in Table 1 below. Baffles are required whenever installations exceed maximum clearances listed in Table 1. Figure 10 and Figure 11 show baffle locations.

Vertical Angled Baffles
Vertical angled baffles are required when the roof exhaust vent is installed inboard of the condenser. Figure 11 shows the angled vertical baffles required on inboard roof vent installations. The horizontal wall baffles are required whenever the distance between the cooling unit and the interior surface of the outside wall exceeds one inch.

<table>
<thead>
<tr>
<th></th>
<th>Minimum</th>
<th>Maximum</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bottom</td>
<td>0 inch</td>
<td>0 inch</td>
</tr>
<tr>
<td>Sides (each)</td>
<td>0 inch</td>
<td>1/8 inch</td>
</tr>
<tr>
<td>Top</td>
<td>0 inch</td>
<td>1/4 inch</td>
</tr>
<tr>
<td>Rear</td>
<td>0 inch</td>
<td>1 inch</td>
</tr>
</tbody>
</table>

Table 1. Clearances for roof vented installations

Figure 11. Baffles required for an inboard roof exhaust vent installation
Double Sidewall Venting

NOTE

The general guidelines for intake vents and roof exhaust vents presented in this section do not replace the instructions and/or guidelines provided in the 1200XX/120X-IMXX Installation Manual and the Ventilation Guidelines For Gas/Electric Refrigerators, part number 622090A (3-01). Refer to the 1200XX/120X-IMXX Installation Manual and Ventilation Guidelines For Gas/Electric Refrigerators for the latest information on approved vents, installation instructions, and special construction exceptions.

Because of increased installation of refrigerators in RV slide outs, NORCOLD has developed venting guidelines for double sidewall vent applications. This ensures NORCOLD refrigerators meet the ANSI Z21.19 standards for cooling performance when used in slide out applications.

The challenge with slide out installations is that the "chimney effect" (see page 32) that is present with roof vent installations is not as strong in slide outs. To improve the airflow of the chimney effect, sidewall vent installations must have fans and baffles. These fans and baffles direct the air flow through the surfaces of heat rejecting components. NORCOLD has determined that the following three key design considerations optimize heat removal in slide out applications.

- Refrigerators installed in slide outs must have a fan or fans to assist air flow. All 1200XX/120X-IMXX refrigerators have two factory-installed fans.

- Fresh air must be directed to flow through the surface areas of the absorber coils, condenser fins, and the outer surface of the canister.

- Corners and structural pockets where heated air may stagnate must be reduced in size or completely eliminated.

Two baffles are required for the 1200XX/120X-IMXX model in double sidewall venting applications. It should be noted that baffle arrangements are different if the enclosure depth is greater or less than 26 inches. The baffle configurations are shown in Figure 12, page 22, and Figure 13, page 23.

Air Intake Vent

The ventilation and combustion air flow into the enclosure is through the air intake vent. See Figure 12, page 22, and Figure 13, page 23.

Sidewall Exhaust Vent

The heat absorbed by ventilation air and combustion gases flow out of the enclosure through the sidewall exhaust vent. See Figure 1, page 22, and Figure 13, page 23 for details.
Figure 12. Baffle arrangement for enclosures depths of more than 24 inches and less than 26 inches
Figure 13. Baffle arrangement for enclosures with depths of 26 inches or greater
Pressure Requirements

⚠️ WARNING:
When working on or near the LP gas system:

- **Do not** smoke or light fires! Extinguish all open flames!
- **Do not** use an open flame to leak test any of the LP gas system components. LP gas is highly flammable and explosive.
- **Do not** connect the refrigerator directly to the LP gas tank. Always use an approved pressure regulator between the LP gas tank and the refrigerator LP gas system.
- To prevent damage to connections, piping, and components, always use two wrenches to tighten or loosen connections. Damaged connections, piping, and components create the potential for gas leaks.

The refrigerator LP gas system, shown in Figures 14 and 15, is for propane gas use only. The system working pressure is 10.5 to 11.5 in. water column. Propane gas pressures below 10.5 in. w.c. or above 11.5 in. w.c. will affect heat output which will directly affect cooling efficiency.

Propane gas flow control is monitored electronically by the control's flame sensing circuit. If the flame sensing circuit does not detect a burner flame within 30 seconds after initiating ignition, power to the gas valve is turned off and gas mode operation is locked out.
Testing for LP Gas Leaks

**WARNING:**

Do not wet or spray liquids on or near electrical connections or electronic components. Many liquids, including leak detection solutions, are electrically conductive and can create an electric shock hazard, short electrical components, and/or damage electronic circuits.

**CAUTION:**

Do not use leak test solutions that contain ammonia or chlorine. Ammonia and chlorine attack copper and brass components.

Leak testing can be accomplished using an electronic leak detector or a commercial grade leak test solution. The use of homemade soap and water leak test solutions should be avoided if possible. When applying a leak test solution, apply the solution over the entire joint using a small brush or spray applicator.

Due to low system operating pressure, it may take a few minutes for bubbles to appear if the connection is leaking. Hidden joints should be examined thoroughly using an inspection mirror.

**Components**

**CAUTION:**

When working on the refrigerator LP gas system:

- Do not alter or modify the burner tube anti-vibration loop.
- Do not cross thread fittings. Exercise extreme care when connecting and disconnecting fittings.
- Leak test all of the refrigerator propane gas system fittings after service, replacement, or repair.

---

**Solenoid Gas Valve**

The electronic controls automatically opens and closes the solenoid gas valve. The solenoid gas valve also has a manual shut-off and capped pressure test port. The valve’s manual shut-off is a spring-loaded, quarter turn manually operated valve. See Figures 16 and 17.

To manually shut off gas to the burner, pull the handle slightly away from the body of the valve, then turn it one-quarter, turn (90 degrees) counterclockwise.

Units with serial numbers lower than 657908 (manufactured before 02/16/99) are equipped with the old style solenoid gas valve. See Figures 16 and Figure 18, page 26.

Units with serial numbers 657908 and higher (manufactured on or after 02/16/99) are equipped with the new style solenoid gas valve. See Figure 17 and Figure 20, page 26.

**Solenoid Gas Valve Connections**

For both the old and new style valves, the solenoid gas valve inlet fitting is 3/8 inch, with male threads; the outlet fitting is 1/4 inch, with male threads.

**Replacing Old Style Gas Valve**

When replacing an old style solenoid valve with a new style valve, use the NORCOLD gas valve conversion kit, part number 621334. This kit contains the new style solenoid gas valve, the required hardware, and instructions.

---

**Figure 16. Old style solenoid gas valve (SN<657908)**

**Figure 17. New style solenoid gas valve**

(SN>=657908)
Orifice

**WARNING:**

Do not separate orifice from its adapter. Separating the assembly breaks the seal and will cause LP gas to leak.

The orifice (see Figure 21) controls the flow of propane gas to the burner. 1200XX/120X-IMXX units with serial numbers 882583 and lower use the 0.190 jeweled style orifice. See Figure 22. Units with serial numbers higher than 882583 use the N18 cap style orifice. See Figure 23. Installing a smaller, larger, or damaged orifice will affect combustion.

**Burner**

The burner, shown in Figure 21, houses the orifice, provides primary air for combustion, and is the fuel mixing chamber. Primary combustion air flows into the burner through the three primary air intake holes. Carbon deposits on the burner slots is the main cause of no cooling or poor cooling performance when the refrigerator operates in the LP gas mode.

**Burner Tube**

The burner tube is 1/4 inch OD aluminum tubing with an anti-vibration loop. Each end of the tube is double-flared. See Figure 19.
Flue
The flue comes equipped with a removable baffle and a metal flue cap. The flue on the 1200XX/120X-IMXX model ends a few inches above the canister. See Figure 24.

The flue, along with the baffle, should be checked annually. In roof exhaust venting applications, the refrigerator must be removed from the enclosure to check or service the flue or any of its components.

In most sidewall exhaust venting applications, removal of the sidewall exhaust vent provides clear access to service the flue or any of its components.

Flue Cap
The flue cap, see Figure 24, deflects hot exhaust gases to the sides. It also keeps dirt and debris from getting into the flue. Cooling performance may be affected if the flue cap is not installed or is not installed correctly.

Flue Baffle
The flue baffle, see Figure 25, traps and transfers heat to the cooling unit generator.

A retaining wire suspends the flue baffle in the flue, just above the flame. See Figure 24. The flue baffle should be checked annually. In roof vented installations it is necessary to remove the refrigerator from the enclosure to check the flue baffle. To remove the flue baffle from the flue:

1. Remove the flue cap.
2. Unclip the baffle retaining wire from the rim of the flue.
3. Pull the baffle out of the flue tube.

**CAUTION:**
Do not cut or modify the flue baffle retaining wire! The wire positions the baffle for optimal heat transfer.

Flame Appearance
The flame should be light blue with sharp blue root cones and a steady burning flame plume. See Figure 26.

A flame that is mostly orange or yellow, is erratic, and/or unstable, indicates a "dirty" burner. Burner cleaning procedures appear on page 26.

---

Figure 24. Flue and components

![Flue and components](image)

Figure 25. Flue baffle

![Flue baffle](image)

Figure 26. Flame appearance

![Flame appearance](image)
Burner Cleaning Procedure

**WARNING:**

*Burn hazard! Allow the burner box and burner components to cool before attempting to service the burner assembly or components.*

1. Turn OFF power to the refrigerator.
2. Close the LP gas tank valve.

For steps 3 - 5, refer to Figure 34, page 36.

3. Close the combination gas control valve manual shut-off.
4. Remove the drip cup.

**CAUTION:**

To prevent damage to connections, piping, and components, always use two wrenches to loosen the burner tube. A damaged burner tube creates a potential for gas leaks.

5. Remove the burner box cover.

For steps 6 - 8, refer to Figures 14 and 15, page 24.

6. Disconnect the burner tube from the orifice assembly.
7. Remove the orifice assembly from the burner.
8. Remove the burner retaining screw.
9. Remove the burner from the burner box frame.
10. Clean the burner.

**NOTE**

Clean the burner slots free of carbon. The inner bore of the burner body may be cleaned with a 3/16 in. double-spiral wire brush. Do not damage the threads when cleaning the inner bore of the burner.

11. Visually inspect the orifice. If dirty, wash the assembly with alcohol, then allow to air dry. If cleaning fails to remove dirt or if the condition of the orifice assembly is questionable, replace the orifice assembly.
12. Clean dirt or debris from the burner box base.
13. Reinstall the burner. Do not overtighten the retaining screw.

**CAUTION:**

To avoid gas leaks and prevent damage to connections, piping, and components, always use two wrenches to tighten the burner tube. A damaged burner tube creates a potential for gas leaks.

14. Install the orifice assembly. Thread the orifice assembly into the burner finger tight, then finish tightening using two wrenches.
15. Connect the burner tube. Thread the fitting finger tight, then finish tightening using two wrenches.
16. Install the burner box cover. Do not overtighten the retaining screw.
17. Open the LP gas tank valve.
18. Open the solenoid gas valve manual shut-off.
19. Turn ON the refrigerator and select the LP Manual Mode operation.
20. Leak test LP gas connections during the 30 second trial-for-ignition.

**WARNING:**

Do not attempt to repair LP gas leaks with the refrigerator in operation. Before attempting to repair a gas leak:

- Turn OFF the refrigerator.
- Close the LP gas valve and the solenoid gas valve manual shut-off.
DC Voltage Requirements and Polarity
The operating controls require 10.5 to 15.4 Vdc to operate. The positive wire lead (+) connects to power board terminal 12VDC; the negative wire lead (−) connects to terminal GND1.

Power Board DC Fuse

⚠️ WARNING:
Never replace a fuse with a higher amp rated fuse. Always use the specified fuse.

The controls circuit fuse is a standard automotive blade type fuse. It is located on the power board, terminal F1.

DC Power Wiring Requirements

⚠️ WARNING:
Never use undersized wires to supply DC power to the power board. The use of undersized wires can cause low voltage and high amp draw conditions. The high amp draw caused by a circuit using undersized wires will cause the wire to overheat and creates an electrical fire hazard.

18 AWG is the minimum AWG size wire that can be used for connecting DC power to 2-way models. The fuse size for overload protection must not exceed 6 amps.

AC/DC Converter as Power Source
The power board must be supplied 12 Vdc only from the filtered output (battery side) of a converter.

Unfiltered voltage (commonly referred to as AC ripple) output of AC/DC converters can cause the electronic controls to set false fault codes. It can also turn off the refrigerator or prevent the refrigerator from turning on.

Lamp/Thermistor Assembly
The operation of the fresh food compartment 12 Vdc lamp is controlled by two switches mounted on the top of the fresh food cabinet and activated by the fresh food cabinet doors.

Leaving the door ajar or open for more than two minutes causes the controls to display a "dr" fault code. Closing the door turns off the light and clears the "dr" fault from the display. The fault code is stored in the diagnostic mode nonvolatile memory. For "dr" troubleshooting procedures, see page 16. As shown in Figure 27, the light assembly harness and thermistor share the same connector.

On older models (SN 832170 and lower), the thermistor is attached to the twentieth fin from the right on the fin assembly. On models SN 832170 and higher or models that have had a new style power board installed, the thermistor is attached to the second fin from the right. The thermistor senses fin temperature, which can be accessed through the Diagnostic Mode, pages 48 and 50. If the thermistor fails, the controls will activate Backup Operation System, page 17.

![Figure 27. Lamp/thermistor assembly](image)

Divider Heater
The divider heater is permanently "foamed" between the divider separating the freezer and fresh food compartment. The controls constantly monitor power board voltage output to the heater through built in diagnostics (see pages 47 and 51). Turning the refrigerator on automatically energizes the heater.
AC Power Requirements

**WARNING:** Electric shock hazard! The refrigerator receives power from more than one source. Unplug the AC cord from the RV AC receptacle before servicing electrical or electronic components.

AUTO AC and AC Manual Mode operation require 108 to 132 Vac. AC power must be supplied through a 2 pole/3 wire/20 amp grounding type receptacle.

**AC Heaters**

**WARNING:** Do not wire the heater direct! Wiring the heater directly bypasses control safety devices and creates the potential for an electrical fire.

The two AC heaters (see one heater pictured in Figure 28) are cartridge type heaters. The heaters are each rated for 225 watts @ 120 Vac. Each heater's nominal resistance is 64 Ohms.

When replacing the AC heater make sure the stop bead rests fully against heater tube rim. Figure 28 shows the location of the stop bead.

**AC Heater Circuit Fuse**
The AC circuit fuse is a fast acting 5 amp 1/4" x 1 1/4" AGC type. It is on the power board, terminal F3.

**Power Board AC Power Cord**

**WARNING:** The following warning is present on each AC cord and should be strictly followed: This appliance is equipped with a three-prong (grounding) plug for your protection against shock hazards and should be plugged into a properly grounded three-prong receptacle. Do not cut or remove the grounding prong from this plug.

The power board is supplied AC power through the black AC power cord. See Figure 29. Do not modify or cut the cord's grounding prong. Always make sure that ground wire (green wire) is tightly fastened to the refrigerator cabinet metal plate. The rounded side of the AC cord's power board connection must be connected to the power board with the rounded side facing left.

When there is poor or no cooling in AUTO AC or AC Manual Mode:

- a. Measure AC voltage input to the power board.
- b. Measure heater amp draw.
- c. If amp draw is not as specified, measure the heater's resistance at ambient temperature.

**NOTE**

Heater resistance must be measured at ambient temperature.
Ice Maker AC Power Cord - Earlier Models
On earlier models, the ice maker power cord and the AC power cord are connected as one unit. Figure 30 shows the AC power cord for earlier models without ice makers (Figure 30a), and the AC power cord for earlier models with an ice maker (Figure 30b).

Ice Maker AC Power Cord - Later Models
The ice maker is supplied AC power through the white AC power cord, which is separate from the power board AC cord. The cord and its connections to the ice maker wire harness are shown in Figure 31. The ice maker cord can be detached from the power board AC cord by cutting the two plastic cable ties holding them together.

12 Vdc Ventilation Fans
The two ventilation fans are located on top of the absorber coils on the back of the refrigerator. They are attached to the absorber coils by brackets and mounting screws. See Figure 32. Ventilation fans are supplied 12 Vdc through power board connections.

**NOTE**
Although the power board supplies power to the fans, it does not control the Fans' operation. Fan operation is controlled by the fan thermostatic switch located on the condenser.

Fan operation is automatically controlled by a thermostatic switch. The thermostatic switch is mounted on the first condenser fin. See Figure 33. The switch turns the fan on when the temperature is approximately 130 °F. The switch turns the fan off when fin temperature drops to approximately 115 °F.
Description
The cooling unit is a self-contained gravity flow absorption refrigeration system. The refrigerant charge is a solution of water, ammonia, sodium hydroxide, and sodium chromate (a corrosion inhibitor). Refrigeration is accomplished by applying heat energy and venting the heat extracted from the freezer and fresh food cabinet while maintaining the unit leveled.

Heat Absorption
The refrigerant transfers the heat from the freezer and the food cabinet to the absorber coils. At the absorber coils the metal surface absorbs the heat and air flow over the external surfaces of the coils carries away the heat. A thermal air current is created by the rising hot air and flows out of the enclosure through the roof exhaust vent or sidewall exhaust vent (depending on installation). The flowing air mass passes over the surface of the condenser fins where it absorbs heat transferred from the ammonia vapors flowing through the condenser.

The thermal airflow process creates a "chimney effect." The fresh air drafted by the chimney effect through the intake vent removes rejected heat, supports combustion, and expels the exhaust gases produced by the combustion process. Any obstruction, restriction, or modification to vents or the enclosure will affect the cooling cycle. Poor cooling unit performance may be due to:

- Loose insulation interfering with the ventilation process.
- Construction material or debris left in the enclosure.
- Insect screening covering vents.
- Plastic sheeting covering vents.
- Items stored in the enclosure.
- Modifications to vents or enclosure.
- No roof or sidewall exhaust vent opening.

Information pertaining to ventilation and enclosure requirements appears on pages 19-23.

Leveled Operation
The circulation of the refrigerant through the cooling unit is accomplished by gravity flow; therefore, the refrigerator must be operated leveled. Off-level operation will effect the flow of the refrigerant through the cooling system. The maximum off-level operation limits are:

- 3 degrees from side-to-side.
- 6 degrees from front-to-back.

Exceeding the maximum off-level limits can permanently damage the cooling unit.

The cooling unit or its performance are not affected when the vehicle is in motion.

Gradual Decrease in Cooling Efficiency
A gradual decrease in cooling efficiency can be caused by the following factors:

- Ventilation obstruction.
- Heat source failure.
- Off-level operation.
- Lack of service or maintenance.
- Inadequate repairs.
- Unauthorized field modifications.
- Cooling unit failure.

Note that a gradual decrease in cooling efficiency is not always an indication of cooling unit failure. If any of these factors exist and are not corrected, a replacement cooling unit will also perform inefficiently or fail.

Step-by-step troubleshooting is the best approach when dealing with a gradual decrease in cooling. It is important to consider that the cooling unit is working, though not efficiently. A Cooling System Diagnostic Flowchart can be found on pages 34 and 35. The cooling unit must reach peak efficiency before troubleshooting can take place. It takes an average of four hours for the refrigerant to reach peak efficiency. This time frame depends on ambient air temperature.

Additionally, ambient air temperature plays a significant role if the unit was not installed correctly. Incorrect installation leads to poor ventilation, which in turn relates to poor cooling performance.

The unit's service and maintenance history should also be considered when checking a cooling unit for poor cooling performance. The service history and the scope of service work performed may lead directly to the cause and resolution of a cooling problem.

Cooling Performance Monitoring Control
Units with Serial Numbers 832171 and Higher Only
The Cooling Unit Monitoring Control monitors the fin assembly temperature through the thermistor. This control activates when the refrigerator is turned on or if the fin temperature rises above 40°F. When the temperature is above 40°F and a change in cooling is not detected in a specific amount of time, the refrigeration heat sources are turned off. The Cooling Unit Monitoring Control will not activate if:

- The fin assembly temperature stays below 40°F.
- If the thermistor is disconnected, open, or shorted.
- If the fresh food compartment door is not sensed open (resampling starts when door closes).
- The AC heater is not open.
- AC voltage is low.
- Frost management is active.
Cooling Unit Monitoring Control Operation

The Cooling Unit Monitoring Control operates in the following sequence:

1. Because the fin temperature is above 40°F when the refrigerator is turned ON, sampling begins when the refrigerator is turned ON and stops when the temperature falls below 40°F.
2. The Control activates when the fin temperature rises above 40°F while the refrigerator controls are demanding cooling.
3. The Control samples the fin temperature every ten minutes for a period of two hours.
4. If there is no decrease in temperature in this two-hour time period, the Control turns off the active refrigeration heat source.
5. After ten minutes, the Control restarts the heat source and monitors the fin temperature every ten minutes for another 40 minutes.
6. Within this 40-minute time period the temperature must decrease or the Control will turn off the refrigerator and lock out the heat sources.
7. Once the heat sources have been locked out, the optical control assembly displays the “no co” fault code and an audible alarm sounds.

First “no co” Fault Code

The first time the “no co” fault code appears on the optical control assembly, it can be cleared by the user by turning the refrigerator OFF and then back ON. This gives the user the opportunity to check for problems that may have caused a “no co” code, such as obstructed ventilation. This fault code occurrence is then stored in the controls. If the refrigerator completes a full cooling cycle after the user turns it back on, this fault code occurrence will be cleared from the controls.

NOTE

“No co” fault code occurrences are not stored in the built-in diagnostic stored fault history accessible through the Diagnostic Mode. Instead they are stored in a separate, unaccessible stored fault history.

If the refrigerator does not complete a full cooling cycle after the user turns the refrigerator back on, a power board reset is required. The power board reset must be performed by a service center according to the procedure on page 18.
 Cooling System Diagnostic Flowchart

**WARNING:**
Do not bypass or modify the refrigerator's controls or components to diagnose the cooling system. Do not wire the heater directly. The heater is supplied power through a fused circuit.

- **Check cooling unit.**
  - **YES**
    - Replace cooling unit. See page 36.
  - **NO**
    - Any signs of leak?
      - **YES**
        - Signs of leak(s):
          - Yellow residue inside or at the rear of the refrigerator.
          - Ammonia smell.
      - **NO**
        - Ventilation as per installation instructions?
          - **YES**
            - Check heat input.
          - **NO**
            - Correct ventilation to meet installation requirements.

- **Check heat input.**
  - **YES**
    - Heat input device operating within specification?
      - **YES**
        - Refrigerator operating levelled?
      - **NO**
        - Correct heat input device to meet specifications.
  - **NO**
    - Check (as required):
      - AC heater voltage and amp draw.
      - Burner, orifice, flue, deflector cap, flue baffle.
      - LP gas pressure.

Continued on page 35.
WARNING:
Do not operate the refrigerator if the cooling unit is leaking or a leak is suspected.

From page 34.

Check condition of door gaskets.

Repair/replace door as required. NO

Door gaskets sealing property?

YES

Recheck cooling unit for leaks.

Replace cooling unit. YES

See page 36.

Any signs of leakage present?

NO

Visual and audible signs of leak(s):
- Yellow residue on the rear of the refrigerator.
- Ammonia smell.
- Gurgling noise (not always present).

Cooling unit performance test:
1. Disconnect thermistor from the wire harness.
2. Set temperature setting to the coldest setting.
3. Place thermometer in freezer.
4. Allow unit to operate for 3-4 hours.
5. Measure temperature.

Test cooling unit performance.

Replace cooling unit. NO

See page 36.

Cooling detected?

YES

The back of the freezer plate should be cool after 3-4 hours of continuous operation.

Refrigerator temperatures normal?

NO

Temperatures given below are based on 90 °F ambient temperature, correct ventilation, and operation at coldest setting for a period of 8-12 hours.
- Freezer -5 °F to -10 °F.
- Fin temperature 18 °F to 25 °F.

YES

Unit is operating normally.

Check thermistor and power board operation. See pages 17 and 18.
Revising the Cooling Unit

Figure 34, Cooling unit and components

NOTE
This procedure supplements the instructions packaged with 1200 model replacement cooling unit. Follow the procedure thoroughly to install the cooling unit correctly. Incorrect installation, adjustments, or modifications will affect cooling performance.

Removing the Refrigerator and Cooling Unit

Refer to Figure 34 to locate components.

1. Turn refrigerator OFF.
2. Close the LP gas tank valve(s).
3. Disconnect 12 Vdc from RV DC distribution panel.
4. Disconnect DC power supply from power board.
5. Unplug AC power cord from RV AC receptacle.
6. Disconnect the RV LP gas supply line from the gas valve.

Ice maker and/or dispenser models
a. Disconnect the ice maker AC power cord from the RV outlet.
b. Close the water supply valve to the ice maker.
c. Disconnect the RV water supply line from the ice maker/dispenser water valve.

7. Remove rear mounting flange screws.
8. Remove trim pieces.
9. Remove upper and lower mounting bracket screws.
10. Remove any other mounting screws present in the breaker.
11. Remove the refrigerator from the enclosure.
Removing Cooling Unit

Ice maker and/or dispenser models

a. Disconnect the ice maker water line from the water fill tube and dispenser water line from reservoir.
b. Disconnect the ice maker wire harness wires (white and brown wires) from the water valve solenoid.
c. Disconnect the ice maker wire harness ground wire.
d. Remove the two water valve mounting screws and plastic spacers, then remove the water valve.

1. Remove the fan, bracket assembly, thermostat, and fan wiring from the cooling unit.
2. Remove the drip cup retaining screw, then remove the drip cup.
3. Remove the burner box cover retaining screw, then remove the cover.
4. Disconnect the burner tube from the gas valve.
5. Remove the burner retaining screw, then remove the burner tube along with the burner.
6. Disconnect the gas valve wires from the power board.
7. Remove the gas valve bracket screws (3), then remove the gas valve assembly.
8. Remove the spark/sense electrode assembly retaining screw, then remove the spark/sense electrode assembly from the burner box.
9. Remove the burner box retaining screws (2), then remove the burner box.
10. Disconnect the AC power cord from the power board.
11. Remove the flapper heater wires.
12. Remove the power board cover retaining screws (3), then remove the cover.
13. Disconnect the AC heater wires from power board terminals AC_HT_LO1 and AC_HT_HI.
14. Detach the thermistor from the 2nd condenser fin.
15. Cut both the lower and upper cable ties holding the wire harness to the foam plug.
16. Remove the ice bin and freezer shelves.
17. Remove the freezer plate retaining screws (eight retaining screws and washers - four in each freezer).
18. Remove the seven retaining screws from the fin assembly.
19. Cut the tape that seals the four edges of the foam plug.
20. Remove the absorber bracket retaining screws.
21. Remove the condenser retaining screw. See Figure 35, page 38.
22. Separate the cooling unit from the refrigerator cabinet. To separate:
   a. Grab the cooling unit by the liquid heat exchanger.
   b. Pull cooling unit upward at a slight angle to unseat the foam plug.
23. Remove the cooling unit from the cabinet.

Installation of Replacement Cooling Unit

1. Clean the old sealant from the back of the evaporator plate, fin assembly, and cabinet step.

CAUTION:
Use only the NORCOLD approved sealant that is packaged with the new cooling unit. Do not use silicon, latex, or other sealant, which may cause damage to the foam and will greatly reduce cooling efficiency.

NOTE
The sealant must be applied correctly to prevent air from being drawn into the cooling unit's high and low evaporators.

2. Apply a 1/2 inch bead of sealant to the replacement cooling unit's low and high temperature evaporators, and to the foam plug step. See Figure 36, page 38.
3. Insert the drip tube through the foam block opening.
4. Mate the cooling unit foam plug section to the cabinet step opening. The foam plug must seat evenly against the cabinet step.
5. Install the condenser retaining screw. Do not overtighten the condenser retaining screw.
6. Install the freezer plate screws to the cooling unit (eight screws with washers). Do not overtighten the freezer plate screws.
7. Install the fin assembly retaining screws to the cooling unit (four screws). Do not overtighten fin screws.
8. Attach the thermistor to the 2nd fin (counting from right to left).
9. Seal the drain tube opening with sealant.
10. Fasten the absorber brackets of the cooling unit to the cabinet (two screws). Do not overtighten retaining screws.
11. Tape all four edges of the foam plug to the cabinet using HVAC metallic tape or heavy duty duct tape.
12. Install upper and lower cable ties to wire harness.

**Ice maker and/or dispenser models**

a. Reinstall the ice maker water valve.
b. Reconnect the ice maker water line and dispenser water line
c. Connect the brown and the white wires to the water valve solenoid terminals.

13. Install the burner box, then install the burner box retaining screw.
15. Install the gas valve and connect the burner tube to the valve. *Do not overtighten fittings.*
16. Install the spark/sense electrode assembly, then install the electrode assembly retaining screw. Set electrode-to-burner air gap 1/8 to 3/16 inch.
17. Install the burner box cover, then install the burner box cover retaining screw.
18. Connect the AC heater wires to power board terminals AC_HT_LO1 and AC_HT_HI.
19. Reinstall the power board cover.
20. Connect the gas valve wires to the power board terminals GV and GV_GND.
21. Connect the flapper heater wires.
22. Plug the AC cord into the power board.
23. Connect the spark/sense electrode assembly to the power board.

**Figure 35. Condenser angle and retaining screw**

**Figure 36. Application of sealant**
Reinstallation of Refrigerator into Enclosure

**WARNING**
Do not install the refrigerator if the combustion seal has been damaged. A damaged combustion seal must be replaced. The seal isolates the living area of the vehicle from exhaust gases generated by LP gas combustion. LP gas exhaust gases contain carbon monoxide, which is an odorless, colorless gas that can cause dizziness, nausea, or in extreme concentrations, death.

1. Check the condition of the combustion seal. Replace seal if damaged. Do not install the refrigerator if the combustion seal is damaged.
2. Place the refrigerator in the enclosure. The combustion seal must seat fully against the enclosure wall.
3. Install all cabinet retaining screws. See Figures 37 and 38.
4. Reinstall trim pieces. See Figures 37 and 38.
5. Secure the back of the cabinet to the enclosure floor with the mounting flange screws.
6. Install drip cup, then install drip cup retaining screw.
   - **Ice maker and/or dispenser models**
     a. Connect the water supply line to the ice maker/dispenser water valve.
     b. Open the water supply to the ice maker/dispenser.
     c. Check for water leaks.
7. Connect the RV LP gas supply line to the gas valve inlet fitting.
8. Open the solenoid gas valve manual shut-off.
9. Plug the refrigerator AC power cord into the RV receptacle.
10. Connect the RV DC power supply wires to power board terminals 12VDC and 12V_GND1.
11. Open the LP gas tank valve(s), then leak test LP gas connection at solenoid gas valve.
12. Leak test the burner solenoid gas valve and orifice assembly burner tube connections.
13. Place refrigerator in service.
Description
Inputs, outputs, monitoring, and diagnostic functions are managed and controlled by the power board. Inputs, outputs, monitoring information, and diagnostic functions are communicated through the optical control assembly. The wire harness interfacing the power board with the optical control assembly is "foamed" into the cabinet. Wiring pictorials and schematics can be found on pages 52-55.

NOTE
Because the wire harness is "foamed" into the cabinet, it is not a replaceable component. This wire harness is not connected to the ice maker wire harness described on page 56.

Power Board
The power board is located on the back of the refrigerator below the absorber coils. It is seated on an insulated base to prevent the printed circuit from making contact with the refrigerator’s cabinet metal plate. The power board seated in its base is shown in Figure 39.

Two self-tapping 1/4 inch hex head screws hold the power board and base in place. The power board cover is held by three self-tapping 1/4 inch hex head screws.

Removal—Power Board
1. Turn OFF the refrigerator.
2. Turn OFF the RV DC power to the refrigerator.
3. Disconnect DC power supply wires from power board terminals 12 VDC and 12_VGND1.
4. Unplug the AC power cord from the RV AC receptacle.
5. Disconnect the AC cord from the power board.
6. Disconnect the flapper heater wires from the power board.
7. Disconnect the gas valve wires from power board terminals GV and GV_GND.
8. Disconnect the spark sense electrode wire.

Ice maker and/or water dispenser units
- Loosen the water valve bracket, then move the bracket/water valve assembly out of the way.

9. Remove the three 1/4 inch self-tapping hex head screws from the power board cover, then remove the power board cover.
10. Disconnect the both AC heaters' wires from the power board terminals AC_HI, AC_LO, AC_HI_2, and AC_LO_2.
11. Disconnect the wire harness connector from power board, terminal P1.
12. Remove the two 1/4" hex head screws attaching the board to the base, then remove the power board along with its base.

Figure 39. 1200 power board

Installation—Power Board
1. Seat the power board in the base.
2. Attach the power board and base assembly to the refrigerator using two, 1/4 in. self-tapping hex head screws. Do not overtighten screws.
3. Connect the wire harness connector to the power board, terminal P1.
4. Connect the AC heaters’ wires to terminals AC_HI, AC_HI_2, AC_LO and AC_LO_2.

NOTE
When connecting the AC heaters' wires, be sure to connect both yellow wires and then both black wires to the correct terminals.

5. Install the power board cover with three screws. Do not overtighten screws.
6. Connect the solenoid gas valve wires to terminals GV and GV_GND.
7. Connect the spark/sense electrode wire to the power board high tension terminal.
8. Connect the AC power cord to the power board.
9. Connect the flapper heater wires to the power board.
10. Plug AC power cord into the RV ac receptacle.
11. Connect DC power to the power board.
- Positive wire (+) to terminal 12VDC.
- Negative wire (−) to terminal 12_VGND1.

Ice maker and/or water dispenser units
- Reinstall the water valve and bracket assembly.

12. Turn ON the RV DC power to the refrigerator.
13. Turn ON refrigerator, then check all power board control functions before placing in service.
**Optical Control Assembly**

The optical control assembly, located on the front of the refrigerator, communicates with the power board through a "foamed in" wire harness (this wire harness is not connected to the ice maker wire harness). Drilling or puncturing the refrigerator rear panels may cause damage to the wire harness. Controls and related features are shown in Figures 40 and 41. Units with serial numbers 832170 and lower have controls shown in Figure 40, and units with serial numbers 832170 and higher have the controls shown in Figure 41. Two screws hold the optical control assembly into place.

**Replacing Optical Control Assembly**

1. Turn the refrigerator OFF.
2. Remove the two control retaining screws, then remove the optical control assembly.
3. Disconnect the optical control assembly from the wire harness.
4. Connect the replacement optical control assembly to the wire harness.
5. Install the optical control assembly on the divider, then install the control retaining screws. Do not overtighten the retaining screws.
6. Turn on the refrigerator, then check all of the optical control assembly functions.
Modes of Operation, S/N 832170 and Lower

AUTO
In AUTO mode, AC power is the first heat energy source selected by the controls. If AC power is not present, the controls shift to LP gas (propane), the second priority heat energy source.

AUTO AC Operation
When the AUTO mode is selected, the controls:

1. Light AC and AUTO lights while the controls search for AC power.

2. Turn off AC light when AC power is detected. The AUTO light remains lit. See NOTE 1.

NOTE 1
In AUTO mode, pressing the MODE pushbutton momentarily displays the heat energy source in use.

AUTO LP Operation
The controls shift to AUTO LP mode any time AC power is not available. The controls shift to AUTO LP as follows:

1. AC and AUTO lights are lit while the controls search for AC power.

2. When AC power is not present, the controls shift to AUTO LP mode. The AUTO and LP lights are lit as the controls start a 30 seconds trial-for-ignition.

3. Once the controls sense the flame, the LP light is turn off and only the AUTO light remains on. See NOTE 1.

Shift from AUTO LP GAS to AUTO AC
In AUTO mode, the controls shift automatically from AUTO LP GAS to AUTO AC any time the controls sense that AC power is available.

No AC Power and No Flame
When AC power is not present and a flame is not sensed, at the end of the 30 seconds trial-for-ignition, the controls:

1. Shut off power to the solenoid gas valve.


3. Sound the alarm (an intermittent beeping tone).

4. Provide a visual warning by flashing the AC and LP lights alternatively while flashing "no" on the display as shown below.

5. Record and store the "no AC" and "no LP" faults in diagnostics nonvolatile memory fault history.

NOTE 2
AUTO LP mode remains in "gas lock-out" until a full cooling cycle on AUTO AC is completed. "Gas lock-out" can also be cleared by turning the refrigerator OFF then back ON.

Troubleshooting No Flame and No AC Faults
Use the following references to identify, troubleshoot, and correct an ignition failure and/or "no AC" faults.

- Page 10, "no FL/no LP" fault codes troubleshooting flowchart.
- Page 13, "no AC" fault codes troubleshooting flowchart.
- Page 47, Diagnostic Mode, Screen 3 or page 50, Diagnostic Mode, Screen 4.
AC Manual Mode
In the AC Manual mode, AC power is the only heat energy source selected by the controls. When AC Manual Mode is selected:

1. The AC light flashes as the controls start the search for AC power.

2. When AC power is detected, the AC light remains on.

No AC Power or Loss of AC Power
If the controls do not sense the presence of AC power or when AC power is lost in AC Manual mode, the controls:

1. Display the "no AC" fault code.

2. Sound the audible alarm. The alarm is an intermittent beeping tone. Pressing the MODE pushbutton silences the alarm.

3. Record and store the "no AC" fault in diagnostics nonvolatile memory fault history.

AC Power Restored
When AC power is restored, the controls:

1. Automatically restore AC Manual Mode operation; however, the recorded fault history will not be erased from memory.

2. Silence the alarm and clear the "no AC" fault code from the display.

Troubleshooting "no AC" Fault
Use the following references to identify, troubleshoot, and correct a no AC fault.

- Page 13, "no AC" fault codes troubleshooting flowchart.
- Page 47, Diagnostic Mode, Screen 6 or pages 50-51, Diagnostic Mode, Screens 5 and 8.

LP Manual Mode
In the LP Manual Mode, LP gas is the only heat energy source selected by the controls. When the controls shift to LP Manual mode:

1. The LP light flashes and the controls start a 30 second trial-for-ignition.

2. When the controls sense a flame the LP light remains on.

Flame Fails to Ignite or Flame Goes Out
If the controls do not sense a flame within the 30 second trial-for-ignition or the flame goes out, the controls:

1. Shut off power to the solenoid gas valve.

2. Set "gas lock-out." See NOTE 3 below.

3. Sound an audible alarm. The alarm is an intermittent beeping tone. Pressing the MODE pushbutton silences the alarm.

4. Display a flashing visual warning, "no LP" (shown below).

NOTE 3
AUTO LP mode remains in "gas lock-out" until a full cooling cycle on AUTO AC is completed. "Gas lock-out" can also be cleared by turning the refrigerator OFF then back ON or by selecting the AUTO mode.
Modes of Operation, S/N 832171 and Higher

AUTO
In AUTO mode, AC power is the first heat energy source selected by the controls. If AC power is not present, the controls shift to LP gas (propane), the second priority heat energy source.

AUTO AC Operation
When the AUTO mode is selected, the controls:

1. Display AUTO ("AU") mode operation indicator.

2. Flash "AU" and "AC" as the search for AC power begins.

3. Turn off "AU" and "AC" when AC power is detected and display the "ON" LED. See NOTE 4.

Shift from AUTO LP GAS to AUTO AC
In AUTO mode, the controls shift automatically from AUTO LP GAS to AUTO AC any time the controls sense that AC power is available.

No AC Power and No Flame
When AC power is not present and a flame is not sensed, at the end of the 30 seconds trial-for-ignition, the controls:

1. Shut off power to the solenoid gas valve.

2. Set "gas lock-out." See NOTE 5.

3. Sound the alarm (an intermittent beeping tone).

4. Provide a visual warning by flashing alternating "no AC" and "no FL" (no flame) fault codes shown below.

5. Record and store the "no AC" and "no FL" faults in diagnostics nonvolatile memory fault history.

NOTE 4
In AUTO mode, pressing the MODE pushbutton momentarily displays the heat energy source in use. For example, in AUTO AC, the display flashes [AU] and [AC] alternately for approximately 10 seconds.

AUTO LP Operation
The controls shift to AUTO LP mode any time AC power is not available. The controls shift to AUTO LP as follows:

1. The AUTO mode operation indicator ("AU") displays.

2. "AU" and "AC" indicator alternate flashing on the display while the controls search for AC power.

3. When AC power is not present, the controls shift to AUTO LP mode. "AU" and "LP" flash alternatively on the display as the controls start a 30 seconds trial-for-ignition.

4. Once the controls sense the flame, they turn off the "AU" and "LP", and display the ON LED. See NOTE 4.

NOTE 5
AUTO LP mode remains in "gas lock-out" until a full cooling cycle on AUTO AC is completed. "Gas lock-out" can also be cleared by turning the refrigerator OFF then back ON.

Troubleshooting No Flame and No AC Faults
Use the following references to identify, troubleshoot, and correct an ignition failure and/or "no AC" faults.

- Page 10, "no FL/no LP" fault code troubleshooting flowchart.
- Page 13, "no AC" fault code troubleshooting flowchart.
- Page 47, Diagnostic Mode, Screen 3 or page 50, Diagnostic Mode, Screen 4.
AC Manual Mode

In the AC Manual mode, AC power is the only heat energy source selected by the controls. When AC Manual Mode is selected:

1. The AC mode indicator ("AC") displays as the controls start the search for AC power.

2. When AC power is detected, the AC indicator turns off. The "ON" LED displays. See NOTE 6.

NOTE 6
Pressing the MODE pushbutton displays the "AC" mode indicator.

LP Manual Mode

In the LP Manual Mode, LP gas is the only heat energy source selected by the controls. When the controls shift to LP Manual mode:

1. The LP mode indicator ("LP") displays and the controls start a 30 second trial-for-ignition.

2. The LP mode indicator turns off when the controls sense a flame. The "ON" LED displays. See NOTE 7.

NOTE 7
Pressing the MODE pushbutton displays the "LP" mode indicator.

No AC Power or Loss of AC Power

If the controls do not sense the presence of AC power or when AC power is lost in AC Manual mode, the controls:

1. Display the "no AC" fault code.

2. Sound the audible alarm. The alarm is an intermittent beeping tone. Pressing the MODE pushbutton silences the alarm.

3. Record and store the "no AC" fault in diagnostics nonvolatile memory fault history.

AC Power Restored

When AC power is restored, the controls:

1. Automatically restore AC Manual Mode operation; however, the recorded fault history will not be erased from memory.

2. Silence the alarm and clear then "no AC" fault code from the display.

Troubleshooting "no AC" Fault

Use the following references to identify, troubleshoot, and correct a "no AC" fault.

- Page 13, "no AC" fault codes troubleshooting flowchart.
- Page 47, Diagnostic Mode, Screen 3, page 50, Diagnostic Mode, Screen 4.

Flame Fails to Ignite or Flame Goes Out

If the controls do not sense a flame within the 30 second trial-for-ignition or the flame goes out, the controls:

1. Shut off power to the solenoid gas valve.

2. Set "gas lock-out." See NOTE 8 below.

3. Display a flashing visual warning, "no FL" (shown below).

4. Sound an audible alarm. The alarm is an intermittent beeping tone. Pressing the MODE pushbutton silences the alarm.

NOTE 8
AUTO LP mode remains in "gas lock-out" until a full cooling cycle on AUTO AC is completed. "Gas lock-out" can also be cleared by turning the refrigerator OFF then back ON.
Diagnostic Mode
The Diagnostic Mode uses ten diagnostic channels, commonly known as "screens," to display "live" inputs, outputs, and fault history. Each screen is numbered. The "screens" for units with serial numbers 832170 and lower incorporates both the LED screen numbers and the LED lights. See Figure 42.

This optical control display uses a dual 7-segment LED module and lights to display the screen number and/or diagnostic information. Fault history, "live" inputs, and outputs are presented using LED segments and control lights.

Accessing the Diagnostic Mode
To access the Diagnostic Mode:

1. Press and hold both the \texttt{MODE} and \texttt{SET} buttons at the same time.
2. Release the \texttt{MODE} and \texttt{SET} buttons as soon as \texttt{HH} displays.

Changing Screens
To change screens, press and hold the \texttt{MODE} button until the next screen displays.

Exiting the Diagnostic Mode
To exit the Diagnostic Mode:

1. Press and hold \texttt{MODE} and \texttt{SET} buttons at the same time.
2. Release the \texttt{MODE} and \texttt{SET} buttons when the controls leave the diagnostic mode.

Turning the refrigerator OFF then back ON also exits the Diagnostic Mode.
**Screen 1, LED Segments Reliability Check**

Screen 1 confirms that the LED screen and LED lights are operational. All LED segments and LED lights should light. See illustration.

If the screen segments or lights do not match the ones shown in the illustration, the fault is in the optical control assembly. Replacing the optical control should resolve the fault. See page 41.

Press the **mode** button to bring up screen 2.

**Screen 2, LED Segments Reliability Check**

Screen 2 diagnostics continue to confirm the reliability of the display. The numerical LED segments and the LED lights turn off. See illustration.

If any of the LED screen segments or LED lights display, the fault is in the optical control assembly. Replacing the optical control should resolve the fault. See page 41.

Press the **mode** button to bring up screen 3.

**Screen 3, Inputs and Outputs**

Screen 3 displays the real time activity of the refrigerator.

Press the **mode** button to bring up screen 4.

**Screen 4, Inputs and Outputs**

Screen 4 displays the real time activity of the refrigerator.

Press the **mode** button to bring up screen 5.

**Screen 5, Stored Fault History**

Screen 5 displays stored fault history using LED lights. If a fault occurred, its assigned fault history LED will be on.

Press the **mode** button to bring up screen 6.

**Screen 6, Stored Fault History**

Screen 6 displays stored fault history using LED lights. If a fault occurred, its assigned fault history LED will be on.

Press the **mode** button to bring up screen 7.
Screen 7, Fin Temperature

Screen 7 displays the actual fin temperature being sensed by the thermistor. **This is not the fresh food cabinet air temperature.** The illustration shows 32°F fin temperature as displayed in screen 7. More thermistor information can be found on page 29.

Press the `MODE` button to bring up screen 8.

Screen 8, AC Input Voltage

Screen 8 displays AC input voltage measured by the controls.

Press the `MODE` button to bring up screen 9.

Screen 9, AC Heater Current

Screen 9 the AC heater current measured by the controls.

Press the `MODE` button to bring up screen 0.

Screen 0, DC Input Voltage

Screen 0 displays the DC voltage measured by the controls.

Press the `MODE` button to return to screen 1.
Diagnostic Mode
The Diagnostic Mode uses ten diagnostic channels, commonly known as "screens," to display "live" inputs, outputs, and fault history. Each screen is numbered. The screen number is always displayed on the left side of the optical control assembly display. See Figures 43 and 44.

This optical control display uses a dual 7-segment LED module to display the screen number and diagnostic information. Information displayed is made up of four letters or digits that flash in an alternating sequence. Fault history, "live" inputs, and outputs are presented using LED segments. The diagnostic LED segments, if present, display to the right of the screen number. For diagnostic LED segments identification numbers, see Figure 44.

Accessing the Diagnostic Mode
To access the Diagnostic Mode:

1. Press and hold both the and buttons at the same time.

2. Release the and buttons as soon as the screen displays.

3. A few seconds later, displays.

Changing Screens
To change screens, press and hold the button until the next screen displays.

Exiting the Diagnostic Mode
To exit the Diagnostic Mode:

1. Press and hold and buttons at the same time.

2. Release the and buttons as soon as the display shows.

Turning the refrigerator OFF then back ON also exits the Diagnostic Mode.

Figure 43. Optical control assembly, units with serial numbers 832171 and higher

Figure 44. Diagnostic LEDs segments identification.
Screens and Diagnostic Segments Information

Screen 1 Diagnostic Mode Active

Screen 1 confirms that the Diagnostic Mode is active. A few seconds after the screen number appears, all LED segments light. See illustration.

If the screen segments do not match the ones shown in the illustration, the fault is in the optical control assembly. Replacing the optical control should resolve the fault. See page 41.

Press the button to bring up screen 2.

Screen 2 LED Segments Reliability Check

Screen 2 diagnostics continue to confirm the reliability of the display. After a few seconds only the ON light displays. All other LED segments should be off. See illustration.

The ON light should be the only LED displayed. If any other LED displays, the fault is in the optical control assembly. Replacing the optical control should resolve the fault. See page 41.

Press the button to bring up screen 3.

Screen 3 Thermistor Fin Temperature

Screen 3 displays the actual fin temperature being sensed by the thermistor. This is not the fresh food cabinet air temperature. The illustration shows 32°F fin temperature as displayed in screen 3.

Press the button to bring up screen 4.

Screen 4 Stored Fault History

Screen 4 displays stored fault history using lighted LED segments. The illustration provides fault history information with assigned LED segments. If a fault occurred, its assigned fault history LED will be on.

Press the button to bring up screen 5.

Screen 5 Stored Fault History

Screen 5 also displays stored fault history using lighted LED segments. The illustration provides fault history information with assigned LED segments. If a fault occurred, its assigned fault history LED will be on.

Press the button to bring up screen 6.

Screen 6 Erase Fault History

Screen 6 provides a way to erase fault history from memory. To erase fault history:

1. Press and hold the button when \( \text{CHAR} \) shows on the screen.
2. Release the button when \( \text{On} \) shows on the screen.
3. Wait five seconds.
4. Press and hold the button until \( \text{CHAR} \) shows on the screen.

Press the button to bring up screen 7.
Screen Power Board Inputs

Screen 7 displays "live" power board inputs using lighted LED segments. The illustration below provides "live" inputs information and assigned LED segments. If a power board input is active or "live," its assigned input LED will be on.

Press the button to bring up screen 8.

Screen Power Board Outputs

Screen 8 displays "live" power board outputs using lighted LED segments. The illustration below provides "live" outputs information and assigned LED segments. If a power board output is active or "live," its assigned output LED will be on.

Press the button to bring up screen 9.

Screen Power Board DC Voltage Status

Screen 9 displays DC voltage status using lighted LED segments. The illustration below provides DC voltage status information and assigned LED segments. If DC voltage at the power board is within normal range (10.5 to 15.4 Vdc), LED segment 4 will be on.

Press the button to bring up screen 0.

Screen Power Board AC Voltage Status

Screen 0 displays AC voltage status using lighted LED segments. The illustration below provides AC voltage status information and assigned LED segments. If AC voltage at the power board is within normal range (108 to 132 Vac), LED segment 4 will be on.

Press the button to return to screen 1.
Figure 47. 120XX/120X-IMXX wiring pictorial - SN 832170 and below
Figure 48. 1200XX/120X-IMXX wiring diagram - SN 832170 and below
Figure 49. 1200XX/120X-IMXX pictorial - SN 832171 and above

* Water dispenser models only
** Ice maker models only
*** Gas models only
Figure 50. 1200XX/120X-IMXX wiring diagram - SN 832171 and above
The ice maker is a factory installed accessory located on the right side of the freezer compartment. The components that support the ice maker are the wire harness, water fill tube, water fill line, and water valve. An ice maker cannot be added to a refrigerator that was manufactured without an ice maker.

Specifications

Cycle: One revolution (eject and water fill)
Water fill capacity: 4.7 fl. oz. (140 mL)
Ice yield: 3.5 lbs/24 hrs. (approximate)
Cycle duration: 3.5 to 7 minutes
Electrical rating: 185 W - 115 Vac - 60 Hz
Amp draw:
  Cycle on/heater on: 1.6 A
  Cycle on/heater off: 0.3 A
  Cycle off: No amp draw
Motor: 1.5 W/8800 Ω
Mold heater: 185 W/72 Ω

Wire Harness

The ice maker wire harness, see Figure 51, connects the ice maker to the 120 Vac ice maker power cord. The assembly is bundled together with plastic ties. The wire harness runs through the surface of the cooling unit form plug. On the upper ice maker end the harness has a modular plug with a locking tab (see Figure 51). Each wire on the harness has the appropriate connector to connect to the ice maker AC power cord (white AC cord). The four wires making up the wire harness are:

- **Black** - Line voltage (L) - black wire with female quick-connect terminal. This conductor is equipped with a thermal fuse. The thermal fuse is held onto the ice mold by a spring clip.
- **White** - Neutral (N) - white wire with male quick-connect terminal. It connects to the AC power cord neutral wire.
- **Brown** - Water valve line voltage - brown wire with female quick-connect terminal. It connects to the water valve solenoid, terminal M.
- **Green** - Ground wire - green wire with lug terminal. It connects to the refrigerator cabinet metal plate.

The refrigerator has to be removed from the enclosure to replace the ice maker wire harness.

**NOTE**

The ice maker wire harness is not the same as nor connected to the wire harness that serves the power board and the optical display assembly, as described on pages 40 and 41.
**Water Fill Tube**
The water fill tube connects the water fill line to the ice maker. It penetrates into the freezer cabinet from the rear of the refrigerator. This tube is factory installed and sealed and should not be disturbed or removed; it cannot be replaced. See Figure 52 for the location of the water fill tube.

**Water Fill Line**
The water fill line connects the water fill tube to the water valve at the bottom of the refrigerator. It is constructed of 1/4 inch plastic tubing. It connects to the water valve and water fill tube with 1/4 inch compression style fittings. See Figure 52. The water line is encased in a 12 Vdc foil style strip heater. To replace the water fill line the refrigerator must be removed from the enclosure.

**12 Vdc Water Line Heater**
The water line heater encases the entire length of the water fill line. This heater operates on 12 Vdc. Heater operation is automatically controlled by a small thermostat. See Figure 52. The thermostat is "clipped" to the water valve bracket. It turns on the heater when the surrounding temperature is 38°F ±4°F (34°F to 42°F). It turns off the heater when the temperature rises to 48°F.

Figure 52. Water fill tube, line, and heater
Water Valve (Without Water Dispenser)
The ice maker water valve, see Figure 53, is solenoid operated. This valve is located on the back of the cabinet on the bottom of the refrigerator. The solenoid is supplied 120 Vac through the ice maker wire harness. Spring pressure maintains the valve shut when the solenoid is not energized.

Water Valve Replacement Procedure
1. Turn the refrigerator OFF.
2. Unplug both the ice maker AC power cord and the refrigerator AC power cord from the RV receptacle.
3. Shut off the water supply to the ice maker.
4. Disconnect the wires from the water valve solenoid terminals.
5. Disconnect the white heater wire from the thermostat wire (white-from-brown).
6. Disconnect remaining white heater wire from wire harness lead (white-from-red).
7. Disconnect the brown thermostat wire from wire harness (brown-from-red).
8. Disconnect the water supply line from valve’s inlet fitting.
9. Disconnect the ice maker water line.
10. Remove the thermostat clips (2) and thermostat. Retain thermostat and clips.
11. Unwrap the heater wire from water valve.
12. Remove the water valve retaining screws, then remove the water valve bracket assembly. Retain screws and spacers.

To install replacement solenoid water valve:
1. Install the replacement water valve bracket assembly on the refrigerator. Use screws and spacers previously removed.
2. Clip the thermostat to water valve bracket. Use clips previously removed.
3. Carefully wrap one white heater wire around the valve as shown in Figure 53. Do not exceed two wraps at each point.
4. Tape wire wraps to keep the wire turns in position and to keep wire turns from overlapping. Do not allow wires to overlap.
5. Connect the wrapped white heater wire to a thermostat wire (brown).
6. Connect the remaining white heater wire to the black wire connected to the refrigerator wire harness.
7. Connect the remaining thermostat brown wire to the red wire connected to the refrigerator wire harness.
8. Connect ice maker water line, then tighten fitting firmly. Do not overtighten.
9. Connect RV water supply to water valve, then tighten fitting firmly. Do not overtighten.
11. Open water supply to ice maker.
12. Plug in both ice maker AC power cord and the refrigerator AC power cord.
13. Place refrigerator in service.
## Ice Maker Troubleshooting Chart

<table>
<thead>
<tr>
<th>Problem</th>
<th>Probable Causes</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>No ice in mold/no ice yield.</strong></td>
<td>A. No AC power to ice maker.</td>
<td>A. Check AC power supply.</td>
</tr>
<tr>
<td></td>
<td>B. No water available to water valve.</td>
<td>B. Check water supply to valve.</td>
</tr>
<tr>
<td></td>
<td>C. Clogged water valve strainer.</td>
<td>C. Clean water valve strainer.</td>
</tr>
<tr>
<td><strong>Not cycling, ice in mold.</strong></td>
<td>A. No AC power to ice maker.</td>
<td>A. Check AC power supply.</td>
</tr>
<tr>
<td></td>
<td>B. Ice maker OFF.</td>
<td>B. Lower shutoff arm to ON position.</td>
</tr>
<tr>
<td></td>
<td>C. Mold overfilled.</td>
<td>C. Check position of water valve orifice. Reposition components.</td>
</tr>
<tr>
<td></td>
<td>D. Water valve washer seal damaged.</td>
<td>D. Replace water valve.</td>
</tr>
<tr>
<td></td>
<td>B. Water valve washer seal damaged.</td>
<td>B. Replace water valve. See page 58.</td>
</tr>
<tr>
<td><strong>Not cycling, AC power available.</strong></td>
<td>A. Mold heater failed open.</td>
<td>A. Check motor continuity. See page 63.</td>
</tr>
<tr>
<td></td>
<td>B. Motor faulty.</td>
<td>B. Check motor continuity. See page 63.</td>
</tr>
<tr>
<td></td>
<td>C. Mold thermostat faulty.</td>
<td>C. Replace ice maker. See page 60.</td>
</tr>
<tr>
<td></td>
<td>D. Wire harness thermal fuse open.</td>
<td>D. Check continuity of black wire harness wire.</td>
</tr>
</tbody>
</table>

### Water Valve Service (Models without Water Dispenser)

The water valve inlet strainer should be checked annually for scale and sediment deposits. The inlet connection internal components should only be checked when the mold overfills. To access the strainer and the components housed in the inlet fitting (see Figure 54):

1. Shut off the water supply to the ice maker.
2. Disconnect the inlet fitting adapter from the water valve inlet.
3. Check strainer position. If the strainer is seated approximately 1/8 inch in the fitting, the orifice seat, orifice, diffuser plate and strainer are in their correct position. A creased strainer end usually indicates that the diffuser plate, orifice, and orifice seat are not in their correct position. These components should be repositioned as shown in Figure 54. To reposition components correctly:
   a. Press the orifice seat fully against the valve support, then seat the orifice firmly into the orifice seat.
   b. Seat the diffuser plate firmly against the orifice.
   c. Seat the strainer firmly against the orifice plate.
   d. Reconnect the inlet fitting adapter to the water valve.

![Solenoid water valve components](image)
Replacing Ice Maker

Removal of existing ice maker:

NOTE

Be sure to save all screws and other components removed from the existing ice maker in this procedure, as these screws and components will be used when installing the replacement ice maker.

1. Turn refrigerator OFF.
2. Unplug both the ice maker AC power cord (white) and the refrigerator AC power cord (black).
3. Remove the ice bin, then remove the freezer shelf.
4. Unfasten two retaining screws to detach the ice maker from mounting plate. See Figure 55. Save screws.
5. Unfasten two freezer plate screws to detach mounting plate from the freezer. Save screws and flat washers.
6. Unfasten the upper bracket screws. Save screws.
7. Rotate ice maker until the front of the cover faces the door opening, then remove the cover.
8. Unclip the thermal fuse from the mold. See Figure 56.
9. Unplug the wire harness connector. See Figure 56.
10. Remove shutoff arm. Save shutoff arm.

Installation of replacement ice maker:

1. Cut tab on ice maker and fold as shown in Figure 55.
2. Install the shutoff arm onto the replacement ice maker.
3. Plug the wire harness connector into the ice maker. Make sure connector locks into ice maker connector.
4. Clip the thermal fuse to the mold.
5. Install the cover, then rotate ice maker parallel with the freezer plate, then align the upper bracket with screw holes.
6. Install and fasten the upper bracket screws. Do not overtighten screws.
7. Install the mounting plate.
8. Fasten the mounting plate to the ice maker with two retaining screws. Do not overtighten retaining screws.
9. Install retaining screws to fasten the ice maker to the mounting plate. Do not overtighten screws.
10. Install the freezer shelf, then install the ice bin.
11. Plug both the ice maker and the refrigerator AC power cords into the RV receptacle.

NOTE

Plug white AC power cord into AC outlet labeled "Ice Maker." Plug black AC power cord in outlet labeled "Refrigerator."

12. Place refrigerator in service.
Cycle Testing Ice Maker
Cycle testing the ice maker verifies if the ice maker completes all cycle functions. The cycle test is to be done with the ice maker dry. To cycle the ice maker operation manually:
1. Shut off the water supply to the ice maker water valve.
2. Make sure 120 Vac is available to the ice maker.
3. Remove ice maker cover.
4. Make sure shutoff arm is in the down position (on).

**CAUTION!**
Remove jumper wire immediately after "click" sound or no later than 15 seconds after jumping terminals T and H. Failure to remove jumper wire may damage the ice maker.

5. Jump terminals T and H. Use a 14 AWG jumper wire with 1/2 inch insulation stripped from ends. Jumper wire is shown in Figure 57. The jumping of T and H is shown in Figure 58.
6. The ejector should begin to rotate clockwise starting at the 2 o'clock stop position.
7. Remove jumper wire from terminals T and H when a "click" sound is heard and no later than 15 seconds after jumping the terminals.
8. Observe ice maker operation as ejector rotates.
9. After the ice cubes break loose from the mold, the ice maker should cycle without stopping. If the ice maker stops, or makes loud noises, replace ice maker. See section "Replacing Ice Maker," page 60.

Checking Water Valve Operation
To check water valve operation:
1. Remove the ice maker cover.
2. Jump test point V and L. See Figure 59. Use a 14 AWG jumper wire with 1/2 inch insulation stripped from each end (as shown in Figure 57). The solenoid should click and buzz if it is operating properly. If the solenoid does not click and buzz, replace the water valve (see page 58).
Water Fill Adjustment
The water fill adjustment screw is set at the factory. Often times, the production of thin ice cubes or the ice maker not cycling correctly is related to an unauthorized field adjustment to the water fill adjustment screw. Proceed as follows to adjust the water fill adjustment screw.

1. Remove the two screws holding the ice maker to the mounting plate. See Figure 55, page 60.
2. Remove the mounting plate from the freezer plate.
3. Remove two screws from the ice maker upper mounting brackets.
4. Position the ice maker with the cover facing out. *Do not pull on wire harness.*
5. Locate the screw and contact alignment opening shown in Figure 60.
6. Determine the position of the hole in the internal contact plate. *Do not adjust the water fill adjustment screw if the hole is centered within the housing hole.* See Figure 60.

⚠️ CAUTION! ⚠️
Do not turn the water fill adjustment screw over one turn. Turning the screw over one turn may damage the contacts. A 1/4 turn, clockwise or counterclockwise, will vary the fill by 0.34 fl. oz. (10 mL).

7. To readjust the water fill level turn the adjustment screw clockwise or counterclockwise as required until the contact hole is centered in the module hole. See Figure 60.

Checking Water Valve Solenoid Resistance
To check water valve solenoid resistance:

1. Disconnect AC power to the ice maker.
2. Remove the ice maker cover.
3. Set multimeter to Ohm scale, then connect probes to test points V and N. See Figure 61. The test probe tips must be 1/2 inch long to make full contact with internal terminals.
   - 295 to 3600Ω—water valve solenoid operating properly.
   - OL—check for loose wire harness connections at water valve or an open solenoid coil.
   - 0.00Ω—check resistance at solenoid terminals and wire harness continuity.
Checking Mold Heater Resistance
To check the mold heater resistance:
1. Unplug the ice maker AC power cord.
2. Remove ice maker cover.
3. Set multimeter to Ohm scale, then connect probes to test points L and H. Test probe tips must be 1/2 inch long to make full contact with internal terminals. See Figure 62.
   - 71 to 79 Ω— mold heater is operating properly.
   - Below 71 Ω or above 79 Ω—replace ice maker.
   - OL—open heater, replace ice maker.

Checking Voltage to Motor
To check voltage supply to motor:
1. Make sure 120 Vac is available to the ice maker.
2. Remove ice maker cover.
3. Set multimeter to AC scale, then connect probes to test point N and M. See Figure 63. Test probe tips must be 1/2 inch long to make full contact with internal terminals. Voltage at the motor should measure 108 to 132 Vac.
   - Voltage higher than 132 Vac—check incoming ac power source and correct overvoltage condition.
   - Voltage lower than 108 Vac—check incoming ac power source and correct under-voltage condition.
   - No voltage present—check wire connections and continuity through thermal fuse.

Winterization
To winterize the water valve and water line:
1. Shut off RV water supply to the ice maker.
2. Raise and lock shutoff arm in OFF position.
3. Disconnect the water inlet adapter from water valve.
4. Disconnect the ice maker water line from water valve.
5. Drain RV water supply line and ice maker water fill line.
6. Bag and tape shut all connections.

NOTE
Do not unwrap the water line heater wire from the water valve outlet connection.
Over the years of running a mobile RV repair service, having a dedicated place to access service manuals for all the different appliances and components found on RVs was something that I always had a desire to create.

I hope this resource makes your RV repairs easier, as it has mine, but please be careful and follow proper safety practices when attempting to repair your own RV.

If in doubt, please consult with a professional RV technician!

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