



(800) 846-9659  
equalizersystems.com

# AUTO-LEVEL

NEWMAR  
Operation and Warranty Guide



Prepared Specifically for NEWMAR Owners  
Effective 2011  
*Revision- jan 2014*



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# **Important Warnings and Precautions**

## **WARNING**

**READ ENTIRE INSTRUCTIONS AND ALL PRECAUTIONS PRIOR TO INSTALLING, USING, OR TROUBLESHOOTING THIS EQUIPMENT**

The system operates using hydraulic fluid under high pressure. Extreme fluid pressure can be present even if the system is not operating. System forces and pressures can cause severe injury or death if used improperly or modified. Service work should only be performed by trained technicians.

Do not attempt to operate any portion of the hydraulic systems when the vehicle is in motion.

Visually confirm that all leveling jacks are retracted prior to travel.

Make sure there are no obstructions in the extend or retract paths of the jacks or slideouts.

Do not use the leveling jacks to lift the unit to perform any kind of service work or to change tires. The system is designed as a leveling and stabilizing system and is not meant to lift the coach off the ground.

Do not go under vehicle when leveling jacks are extended.

Do not operate any system functions while anyone is under the coach.

Do not allow excessive motion in the coach during the AUTO-LEVEL operation. This could cause the system to level improperly.

Modification of any factory-supplied item may result in the denial of all warranty claims. Call Equalizer Systems Technical Support prior to any modifications.

Do not attempt any technical repairs without first consulting the troubleshooting guide in this manual and/or calling Equalizer Systems Technical Support at (800) 845-9659. Failure to do so may result in denial of warranty claims.

## AUTO-LEVEL Operation- Keypad # 3103

### Starting Date- Approximately January 2012

**Power On:** Press and release the POWER button to engage power. All LED's on the panel will come on then most will go out. The LED next to the POWER button should be lit RED when power is on.

To extend the jacks the ignition key must be in the engine run or on position and the park brake must be applied.

To retract the ignition key must be in the engine run or on position.

**If you attempt Auto-Level or All Retract you will hear a “deni” tone if the key or park brake is in the improper position.**

**AUTO-LEVEL:** Press the AUTO-LEVEL button and release. The system will send out a continuous series of beeps, the 'OPERATING' LED will be on RED to let you know AUTO-LEVEL is operating and will automatically level the coach. When completed, the keypad will signal a successful level with a dual-level tone. Press and release the POWER button. Note: The keypad may be left on once level has been achieved. The keypad will enter “sleep mode” after five minutes of inactivity.

**Note:** The jacks down LED lights must be be off for Auto-Level to function. If needed, press the ALL RETRACT button to clear and then Auto-Level should function.

**Retracting the Jacks:** To retract all jacks simultaneously, press and release the All RETRACT button. All jacks will automatically retract and return to stowed position. The pump will run in retract mode until all of the jacks are fully stowed (plus an additional 5 seconds) up to a maximum of 60 or 90 seconds). This is the proper method for retracting the jacks prior to travel. You may stop the ALL RETRACT by pressing any button on the keypad. Jacks may be retracted in pairs by using the UP ▲ button for each end or side for leveling purposes however the ALL RETRACT must be used to fully stow the jacks prior to travel. The jacks down LED's will turn off, indicating the jacks are in the “stowed” position.

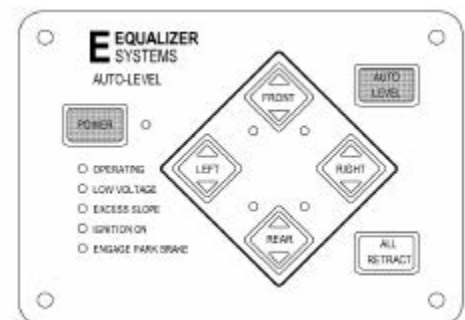
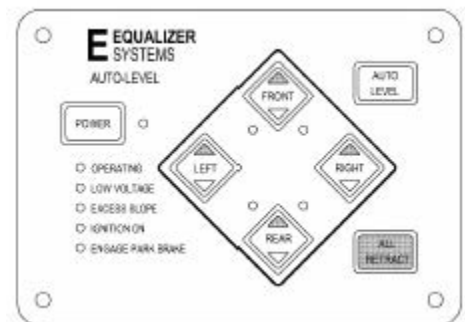
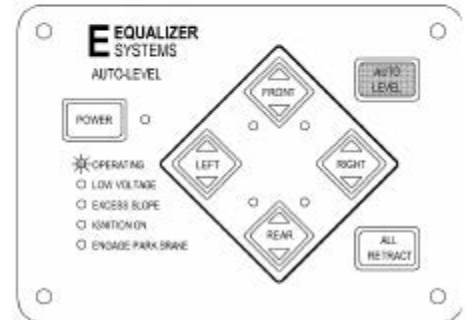
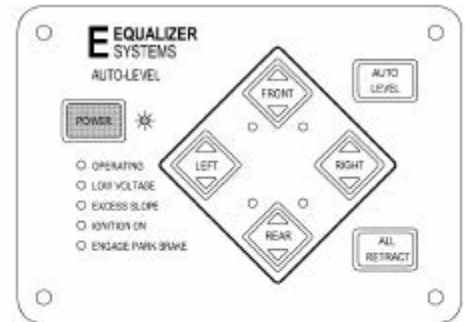
**Power OFF:** Press and Release the Power Keypad Button

## SETTING THE NULL, “LEVEL POSITION”

**Setting the Null:** The Null or “level position” has been preset from the factory. However, if the coach is not level following an attempt to AUTO-LEVEL, the Null is easy to reprogram. To set the Null, push and release the POWER keypad button to engage power. The LED next to the POWER button should be lit RED when power is on. Level the coach by deploying jacks manually (using the DOWN ▼ keypad buttons, extend jacks until the coach is level), or by simply parking the coach on a level site. You do not need to have jacks deployed to set the Null. Use a bubble level on a flat surface in the center of the coach as a reference. Once the coach is level, turn the POWER off at the panel. Depress and hold the AUTO-LEVEL keypad button. Continue to hold the AUTO-LEVEL button and press then release the POWER button, and listen for a series of beeps. After the panel has beeped 5 to 6 times, release the AUTO-LEVEL button (the keypad will continue to beep as long as the AUTO-LEVEL button is held). The new Null has been set and the system will maintain this setting. Press and release the ALL RETRACT button to retract the jacks to the stowed position.

**\*Visually confirm all jacks are retracted prior to travel.**

**Note:** There are specific instances when manual extension of one (or more) jack is inhibited (deny tone when DOWN ▼ is depressed). This situation is caused by the 'anti-twist' protocol in the software contained in the controller. Simply stated, the 'anti-twist' protocol denies jack extension if the system senses that a specific corner of the coach is approximately 3 degrees higher than the rest. You will be able to extend other jacks to overcome the slope. *If the system incorrectly senses excessive slope, this can be overcome by re-setting the Null. This will allow manual extension of all jacks. Remember to re-set the Null after manually leveling the coach.*



## Manual Operation- Keypad # 3103

### Starting Date- Approximately January 2012

**Power On:** Press and release the POWER keypad button to engage power. All LED's will come on then most will go out. The LED next to the POWER button should be lit RED when power is on.

To extend the jacks the ignition key must be in the engine run or on position and the park brake must be applied.

To retract the jacks the key must be in the engine run or on position and the park brake must be applied.

If you attempt to extend or retract jacks by pressing the DOWN▼ or UP▲ keypad buttons or all jacks with the AUTO-LEVEL or All Retract button, you will hear a "deny" tone from the keypad if the ignition key and or park brake is in the improper position.

**Planting the Jacks:** The jacks will be extended in pairs Fronts or Rears or Left or Right Using the DOWN▼ (extend) keypad buttons, extend the jacks until they contact the ground (this is referred to as "planting" the jacks). As you extend each pair of jacks the corresponding LED jack status lights will come on to indicate jack(s) are out of the "stowed" position. Jacks will be operated in pairs. Extend and plant the front jacks first. Then extend and plant the rear jacks. Only after planting the fronts and then the rears, should side to side corrections (leveling) be attempted. This process will stabilize all four corners and minimize twist prior to the leveling process.

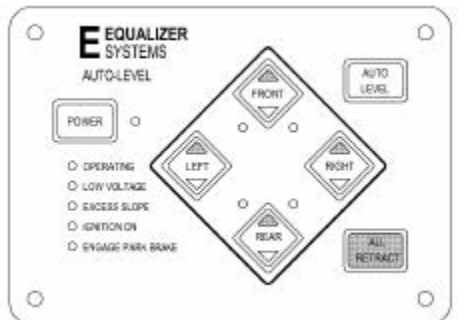
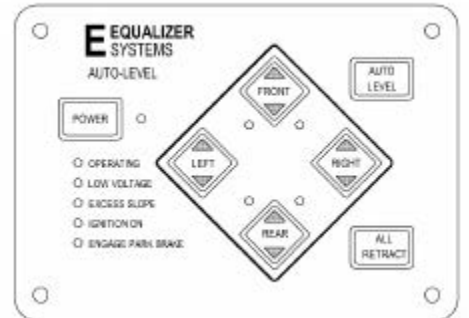
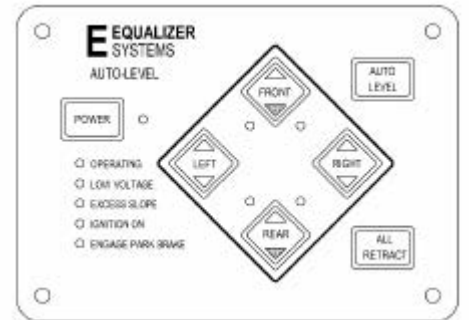
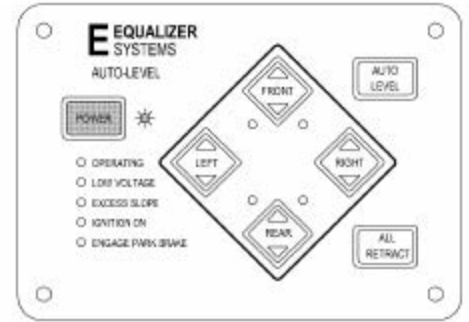
**Do not manually over extend jacks. This may cause unwanted stress on the coach or the jacks.**

**Leveling the Coach:** Use a bubble level on a flat surface in the center of the coach as a reference. Level the vehicle by using DOWN▼ (extend) or UP▲ (retract) keypad buttons until the vehicle is level. Front to rear then side to side. Jacks will be operated in pairs. Do not attempt to lift the vehicle tires off of the ground. Only lift (extend) enough to level and stabilize the unit. Once level, press and release the POWER button to turn off the keypad. Note: The keypad may be left on once level has been achieved. The keypad will enter "sleep mode" after five minutes of inactivity.

**Retracting the Jacks:** To retract all jacks simultaneously, press and release the ALL RETRACT button. All jacks will automatically retract and return to stowed position. The pump will run in retract mode until all of the jacks are fully stowed (plus an additional 5 seconds- up to a maximum of 60 or 90 seconds). This is the proper method for retracting the jacks prior to travel. You may stop the ALL RETRACT by pressing any button on the keypad. Jacks may be retracted in pairs by using the UP▲ button for each end or side for leveling purposes. However, the ALL RETRACT must be used to fully stow the jacks prior to travel. The jacks down status LED lights will turn off, indicating the jacks are in the stowed position.

**Power OFF:** Press and release the POWER keypad button.

**Visually Confirm all Jacks are Retracted Prior to Travel**



## Keypad Indicator LED's

There are ten (10) LED indicators on the AUTO-LEVEL keypad. The functions of these LED's are detailed below.

During typical operation, the LED's on the bottom left hand corner of the keypad should **NOT** be illuminated. The only LED that should light is the 'OPERATING' LED, which should flash during operation.

'POWER' LED .....	ON Red when power is ON OFF when power is OFF FLASH every 5 sec. In Sleep Mode
'JACK' LED (4 each) .....	ON Red when jack(s) are deployed OFF when jack(s) are stowed
'OPERATING' LED .....	ON Red w/ Auto Level or All Retract OFF when keypad is idle or 'sleeping'
'LOW VOLTAGE' LED .....	ON Red when voltage is below 10.5 volts dc OFF when voltage is above 10.5 volts dc
'ENGAGE PARK BRAKE' LED .....	ON Red when park brake is not set OFF when park brake is set.
'IGNITION ON' LED .....	ON Red when ignition is in the ON position OFF when ignition is OFF
'EXCESS SLOPE' LED .....	ON Red <b>following</b> an Auto Level attempt, if system cannot overcome slope OFF when slope is not excessive

If the LOW VOLTAGE, ENGAGE PARK BRAKE, IGNITION ON or EXCESS SLOPE LED's illuminate, an 'error' condition is present and must be corrected prior to operating the jacks.

## Helpful Hints

If your coach is equipped with air suspension, it is recommended that the coach be started and chassis air pressure allowed to build before pressing ALL RETRACT. This will ensure adequate air supply to the chassis air valves.

Your system may be equipped with a manual override option (consult vehicle manufacturer). Refer to the Manual Override section of this manual for the proper procedure. It is usually better to review this procedure prior to its actual use, rather than having to learn a new procedure in difficult environments.

You may allow any automatic function to run for the entire programmed time (and stop automatically), or you may stop the action by pressing any button on the keypad.

To ensure proper leveling, do not move around in the coach during the AUTO-LEVEL process. Leveling may be unsuccessful if motion is present.

AUTO-LEVEL is a microprocessor-controlled system. Proper and adequate battery voltage and permanent chassis ground are essential.

Operate jacks first, then slide-outs

When operating slide-outs, the Jacks Down indicator lights may illuminate.

If the Unit is stored for more than a 24hr period, it is suggested that you press the All RETRACT button before traveling.

## Maintenance

Maintain the reservoir level to a minimum of 3/4 full with Dexron Transmission fluid.

Change fluid if the reservoir shows signs of contamination: debris or water.

If the vehicle is parked in an extremely hot and/or humid environment with jacks and slide-outs extended for long periods (over 30 days), spray the cylinder rods with WD40 to prevent corrosion.

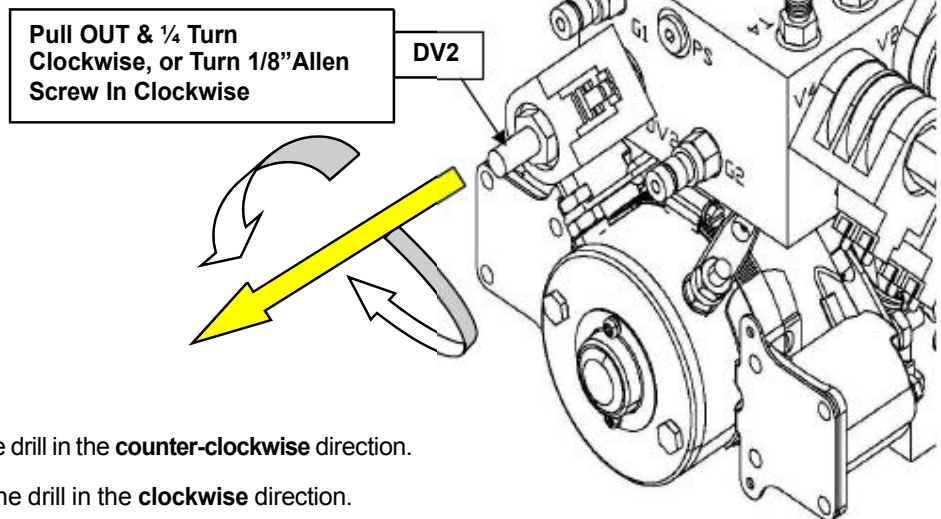
The slide-out mechanisms are designed to operate without added lubrication. Greases and oils can trap and collect dirt that can lead to premature wear. If desired, a coating of WD40 or silicon spray can be applied to the mechanism to prevent rust. Wipe off any excess.

Proper maintenance of the vehicles electrical system is important for proper system operation. Proper voltage and grounding is critical. Follow the battery manufacturer's guidelines regarding battery care and maintenance.

## **To Manually Override (bi-rotational pump assembly): Pump #'s 2390, 2532, 2542, 3043**

The individual cartridge valves are clustered together on the side of the pump manifold. Valves for leveling jacks are labeled 1 thru 4. See the hose connection section in the Operations Manual to identify the valves for slide-out functions. Locate the screws on the appropriate cartridge valve(s). Using a Small Flat Blade Screwdriver, or an Allen Wrench, turn the screw(s) clockwise, all the way in and lightly seated (approx 2.5 turns). An individual slide-out room or leveling jack can be manually overridden by only opening the valve associated with that function.

- 1) Access the manual override coupler: Remove the Black Plastic Cap or Silver (Foil) Seal, from the end of the motor (use a small flat head screwdriver). Place a drill (2000 rpm minimum) equipped with a 1/4 " (6mm) Allen Drive Socket or 7/16" (11mm) Hex Socket on the manual override coupler. Care must be taken to ensure that the drill and socket don't contact any wires or hoses.
- 2) **If Equipped, Open the DV2 Valve.**  
To identify a pump equipped with a **DV2 Valve**, examine the manifold above the motor. **DV2** is a solenoid operated cartridge valve with a red knurled knob or an Allen Screw.  
To Open: Pull out on the red knob and turn ¼ turn by hand (either direction), or screw the Allen Screw In (clockwise). The valve should lock in the out/open position.



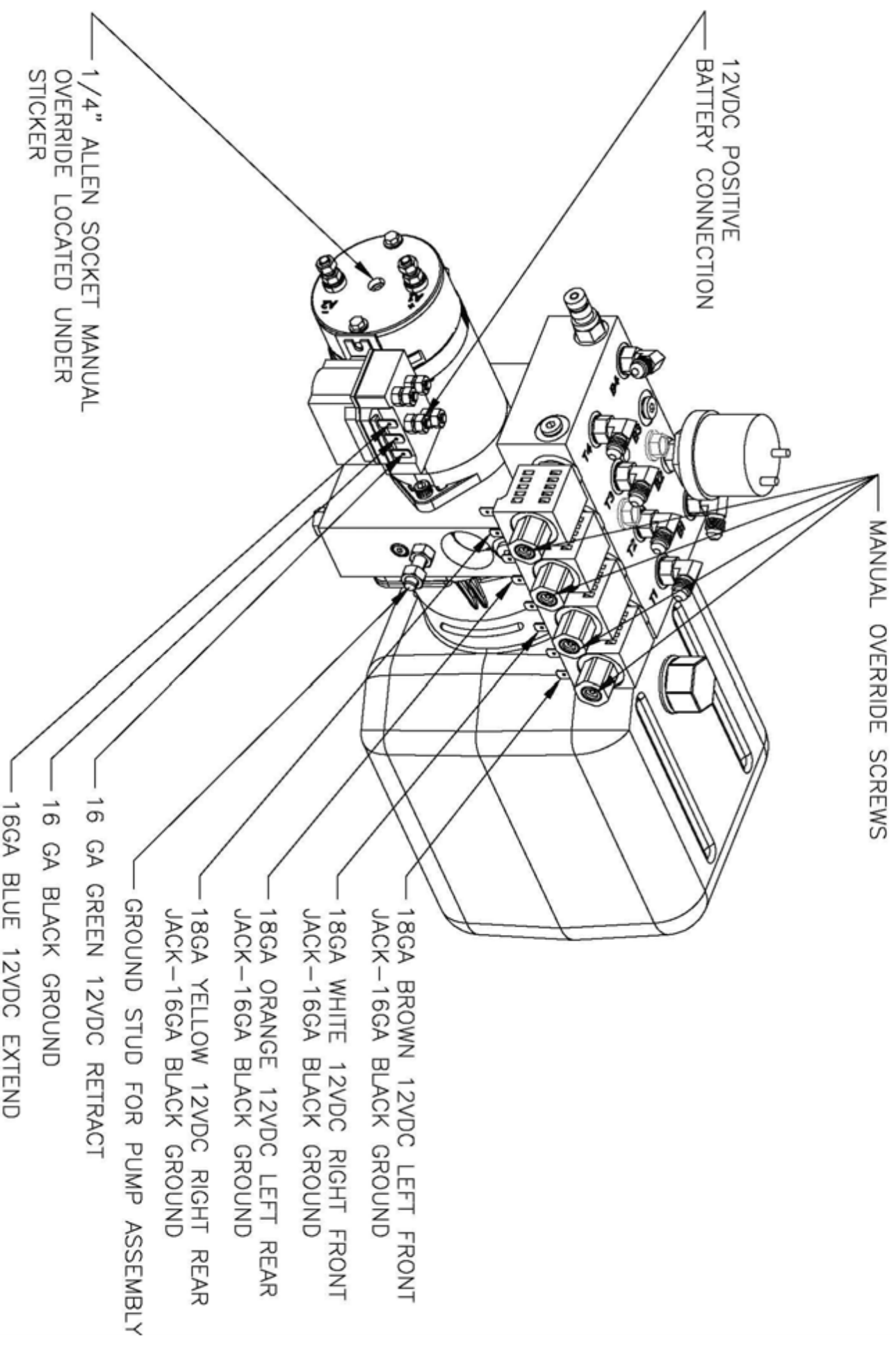
- 3) To **Retract** your jack(s) run the drill in the **counter-clockwise** direction.
- 4) To **Extend** your jack(s), run the drill in the **clockwise** direction.
- 5) When Manual Override is complete, return the cartridge valve(s) And DV2 (if equipped) to the Normal Positions. Reinstall Black Plastic Cap/Silver (Foil) Seal on motor.

### **\*\*\*\*\* Caution \*\*\*\*\***

Following manual override operation, return all valves to normal operational position. Failure to do so may result in drifting from the retracted (stowed) position of slide-outs or leveling jacks. Cartridge valves: Rotate the center screw fully counter-clockwise until lightly seated. DV2: Turn the red knob and allow the valve handle to snap IN or Closed. Operate DV2 by hand only- NO TOOLS!



# 7770 PUMP WIRING

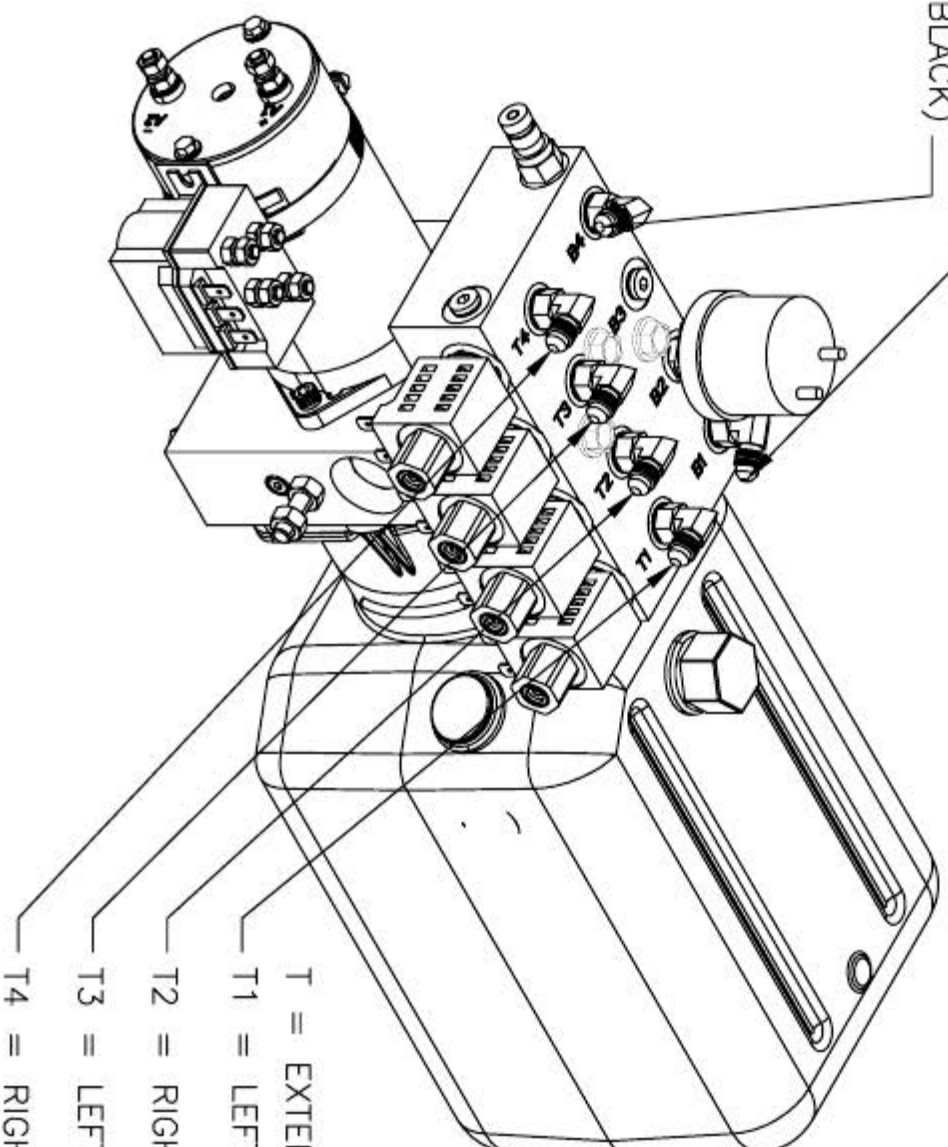


# HYDRAULIC HOSE CONNECTIONS 7770 PUMP

B = RETRACT FUNCTION

B1 = LEFT FRONT JACK  
(BROWN/BLACK)

B4 = RIGHT REAR JACK  
(YELLOW/BLACK)



T = EXTEND FUNCTION

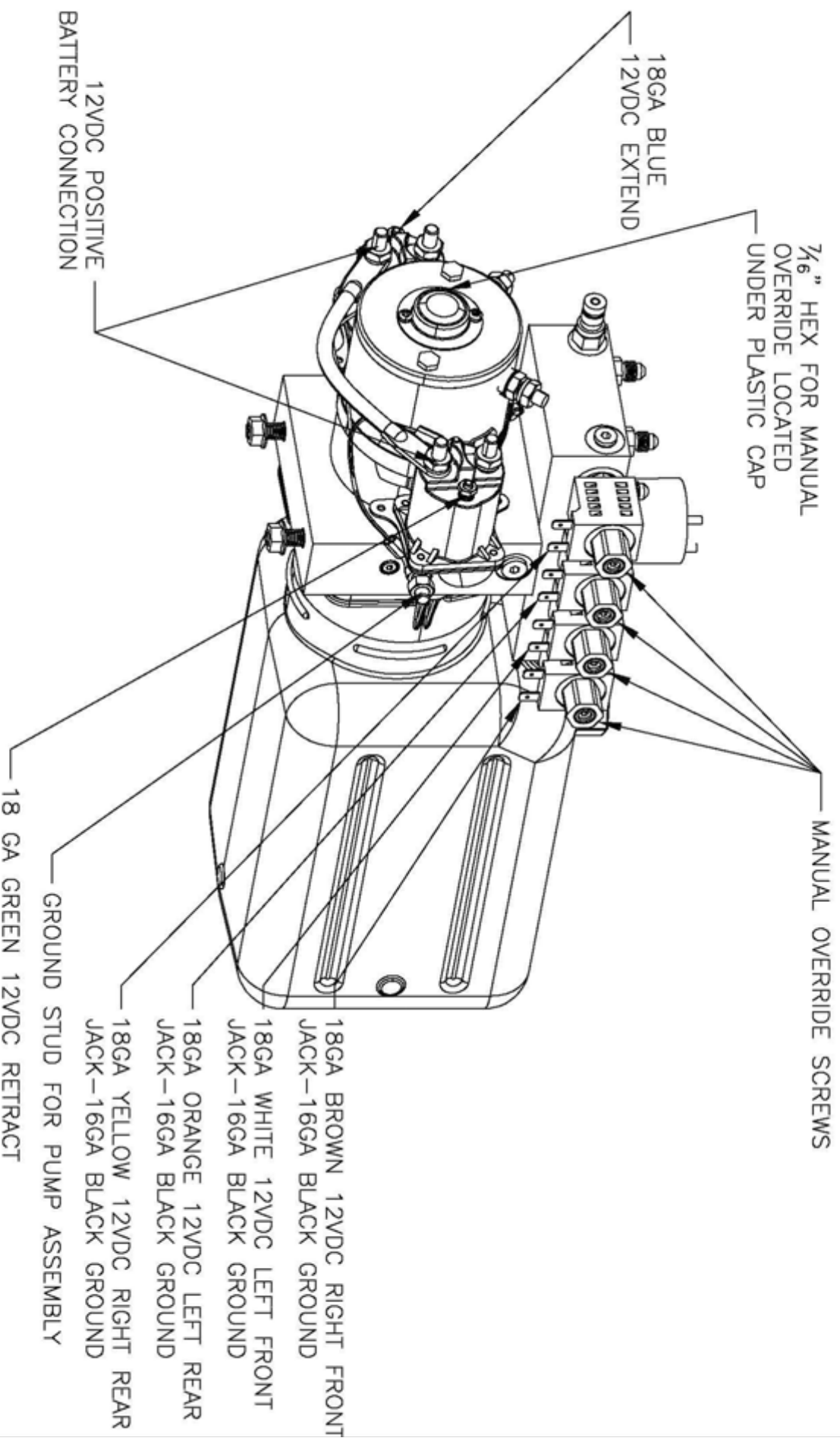
T1 = LEFT FRONT JACK (BROWN)

T2 = RIGHT FRONT JACK (WHITE)

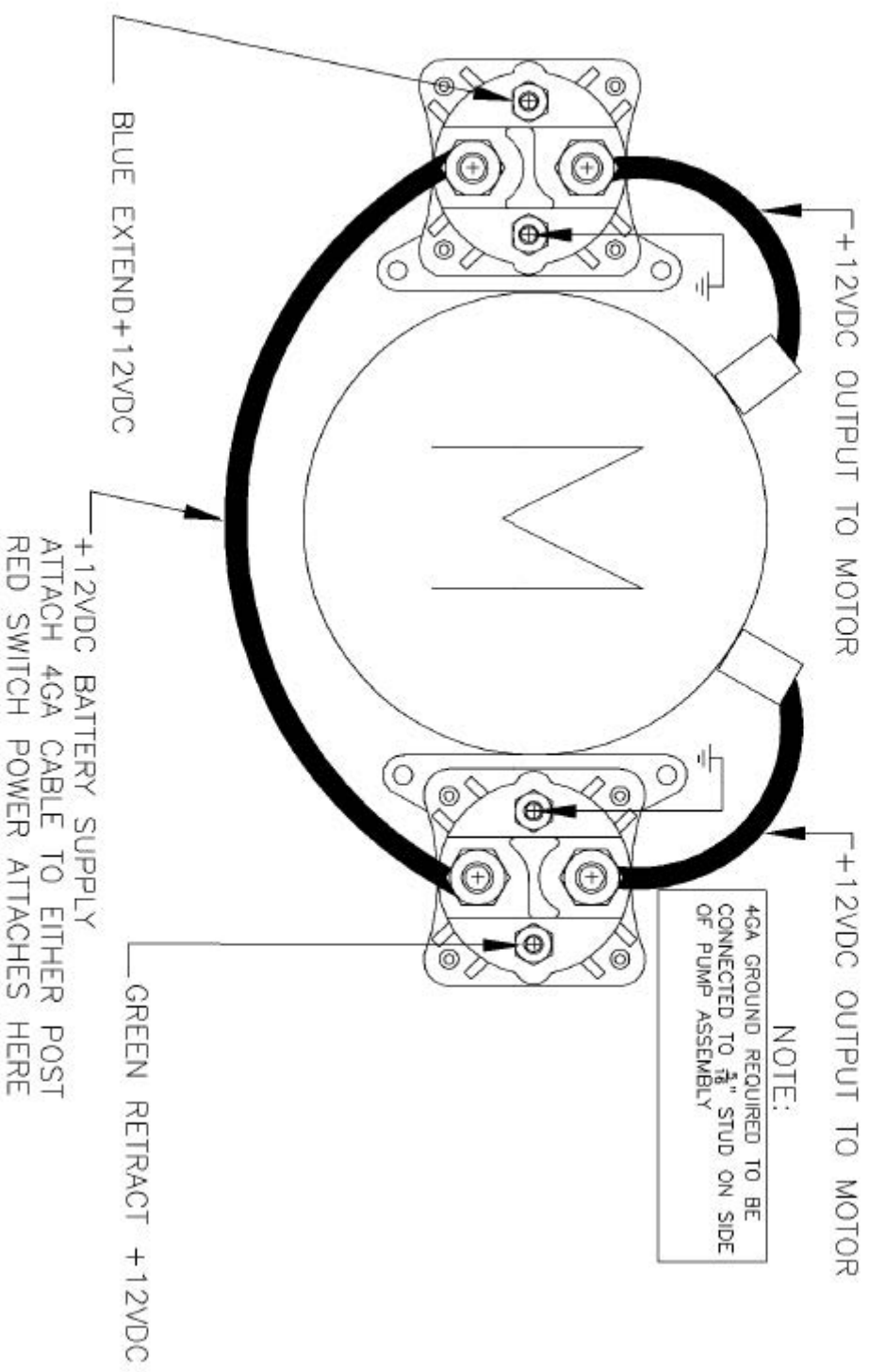
T3 = LEFT REAR JACK (ORANGE)

T4 = RIGHT REAR JACK (YELLOW)

## 7837 PUMP WIRING

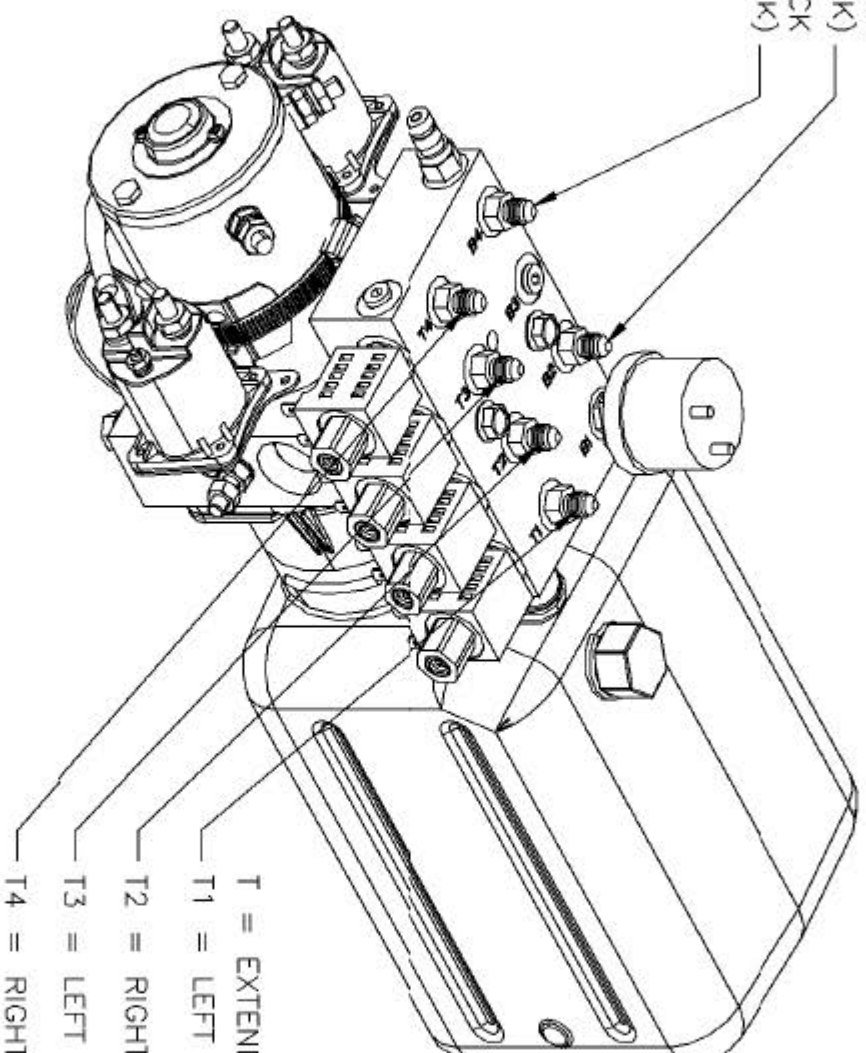


# BIROTATIONAL WIRING CONFIGURATION



# HYDRAULIC HOSE CONNECTIONS 7387 PUMP

B = RETRACT FUNCTION  
B1 = RIGHT FRONT JACK  
(WHITE/BLACK)  
B4 = RIGHT REAR JACK  
(YELLOW/BLACK)

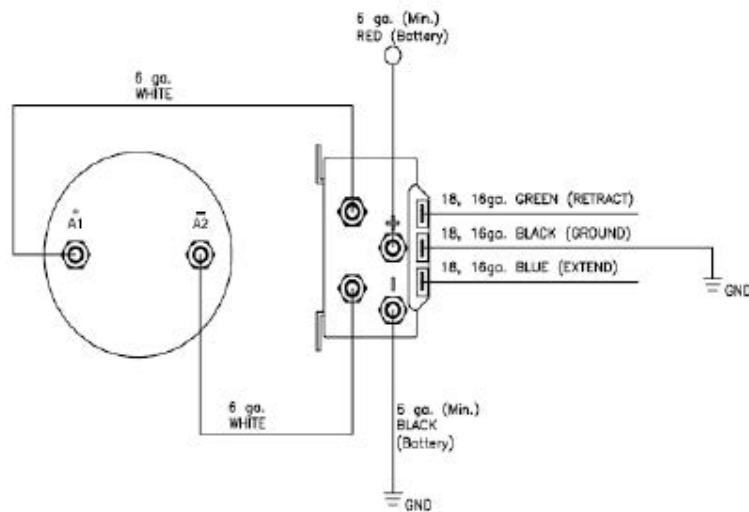


T = EXTEND FUNCTION  
T1 = LEFT FRONT JACK (BROWN)  
T2 = RIGHT FRONT JACK (WHITE)  
T3 = LEFT REAR JACK (ORANGE)  
T4 = RIGHT REAR JACK (YELLOW)

## Valve Identification/Hose Connections

Valve #- Function		Hose Label Color- Extend	Hose Label Color- Retract	Cartridge Valve Wire Color
V1= Left Front Leveling Jack		Brown	Brown w/ stripes	Brown
V2= Right Front Leveling Jack		White	White w/ stripes	White
V3= Left Rear Leveling Jack		Orange	Orange w/ stripes	Orange
V4= Right Rear Leveling Jack		Yellow	Yellow w/ stripes	Yellow

### Assembly Wiring Pump # 3043



## Troubleshooting Guide

Symptom	Possible Cause	Corrective Action
Keypad will not turn on	Blown fuse at pump harness or in fuse panel	Replace fuse
	Faulty ground or power wire	Trace and repair
	Low Battery Voltage	Charge chassis and/or coach batteries
	Defective Keypad or Controller	Call Equalizer Tech Support
	Defective Keypad harness	Trace and repair
Keypad turns on – Jacks will not operate	Low Battery Voltage to Pump	Charge chassis and/or coach batteries
	Faulty electrical connection	Trace and repair
	Defective Keypad or Controller	Call Equalizer Tech Support
	Defective pump motor or solenoid	Replace
	Other system defect	Call Equalizer Tech Support
Jacks will retract but will not extend	Low Battery Voltage to Pump	Charge chassis and/or coach batteries
	Park Brake not set	Set park brake
	If birotational pump, bad motor or solenoid	Replace motor and/or solenoid
	Anti-Twist Software Protocol has been Initiated	Lower opposite side of coach and/or Re-set Null and Level Coach
	Ignition Switch in wrong position	Check and change as needed
	Defective Keypad or Controller	Call Equalizer Tech Support
	Faulty electrical connection	Trace and repair
	System Defect	Call Equalizer Tech Support

## Troubleshooting Guide

Symptom	Possible Cause	Corrective Action
Jacks will extend but will not retract	Low battery voltage	Charge chassis and/or coach batteries
	Incorrect hose connection at pump or jack	Trace and repair
	DV1 --faulty wire or valve	Check and repair
	Defective Keypad or Controller	Call Equalizer Tech Support
AUTO-LEVEL will not level	System Null not set	Set Null
	Controller installed improperly or has moved	Check controller orientation
	Ignition Switch in wrong position	Check and change as needed
	Damaged or defective Keypad harness	Call Equalizer Tech Support
	Defective Keypad	Call Equalizer Tech Support
	Other System Defect	Call Equalizer Tech Support
AUTO-LEVEL stops mid-cycle	Low battery voltage	Charge chassis and/or coach batteries
	Excessive vehicle motion during leveling sequence	Reset Control Keypad and re-try
	System Null not set	Set Null
	Damaged or defective Controller	Check and replace
	Damaged or defective Keypad harness	Call Equalizer Tech Support
	Other System Defect	Call Equalizer Tech Support
Jack LED's on panel stay on	Defective Pressure Switch or wiring	Trace and repair or replace
	Defective Keypad, Controller, or Harnesses	Trace and repair or replace
	Low system pressure caused by fluid loss	Correct leak or low fluid level



## Troubleshooting Guide

Symptom	Possible Cause	Corrective Action
Hydraulic pump inoperative	Low battery voltage	Charge chassis and/or coach batteries
	Blown fuse or breaker in fuse panel	Replace fuse or reset breaker
	Faulty electrical connection	Trace and repair
	Defective pump motor or solenoid	Replace
Jack(s) bleed down from leveled position or stowed position	Air in hydraulic system	Purge air
	External fluid leak	Trace and repair
	Defective valve in pump	Clean or replace valve
	Defective jack	Replace jack
Jack(s) are jerky when retracting	Air in the system	Purge air
	Fluid level low	Check fluid level and add as necessary
Jack(s) will not retract from full extension	Defective pump motor or solenoid	Replace motor and/or solenoid
	Low battery voltage or poor ground to Keypad	Charge chassis and/or coach batteries and ensure proper grounding
	Damaged or defective harness from Keypad to pump	Trace and repair
	Fluid level low	Check fluid level and add as necessary

Avoid the most common issues. Always ensure & verify proper charge on the batteries.

Proper and adequate grounding of the pump is essential

80% of the phone calls we receive are found to be a discharged battery or poor ground

If your problem is not listed or persists, call Equalizer Systems at (800) 846-9659  
Please gain prior authorization for warranty service or repair



## Limited Warranty Policy

### **RV or Vehicle Manufacturer Installed Systems or Components:**

1. Only warranty claims with prior written or verbal authorization from Equalizer Systems will be recognized, all other claims will be denied.
2. Equalizer Systems warrants slide out and leveling system components for a period of **One Year** from the date of original sale of the vehicle. This warranty covers defects in material and workmanship only. Equalizer Systems is not liable for any damage due to abuse, neglect, misuse, negligence, misapplication, error of operation, accidental or purposeful damage or damage due to an "act of God" such as, wind or rain damage, flood, lightning or other natural occurrence of the like. Equalizer Systems limited warranty is applicable to the Equalizer Systems components only and does not apply to the vehicle, apparatus or property to which it is attached. Warranty parts will be shipped at no charge if the repair is authorized by an Equalizer Systems representative. Purchased components used in authorized warranty repairs will be reimbursed at the original purchase price.
3. Labor and freight expenses due to warrantable parts defects or workmanship will be reimbursed for a period of one year from the date of original sale of the vehicle. Freight expenses will either be prepaid by Equalizer Systems or reimbursed at the UPS Ground rate only. Any additional shipping charges or requirements are the obligation of the vehicle owner or service center performing the warranty repair. The owner or service center's obligation may include overseas shipping charges, border fees, brokerage fees and any other additional fee of the like.
4. Warranty labor will be reimbursed only for claims that have prior written or verbal authorization from an Equalizer Systems representative. Warranty labor compensation is required to correspond with the "Warranty Parts Replacement Time Guideline" published by Equalizer Systems. Any warranty repair not listed on this guideline will require prior authorization from an Equalizer Systems representative. A reasonable time allowance will be determined by the Equalizer Systems representative. Any warranty repair that is not listed on this guideline that is performed without prior authorization will be denied without exception. Time associated with learning about the repair or excessive diagnostic and installation time will not be reimbursed. Warranty labor will be reimbursed at the authorized service center's published shop rate if the rate is reasonable for that region. Overtime labor will not be reimbursed without exception.
5. Labor, parts and freight credit (if applicable) will be sent after the parts are tested and the warranty claim is validated. Returned parts that are found to be in normal operating condition are not warrantable and will be charged to the owner or service center. Equalizer Systems reserves the right to charge back the service center for labor claim payments previously submitted if the installation of the warranted part is found to be inadequate at a later date.
6. Claims will be denied if the date submitted is greater than 30 days from the repair date.
7. Prior authorization is required before parts may be sent back to Equalizer Systems. A Return Authorization Number is required for items to be accepted.
8. Complete systems are not warranted unless authorized by an Equalizer Systems representative. There are absolutely no exceptions to this clause.
9. This warranty begins upon the original sale date of the vehicle and is transferable, with limitation, to subsequent owners upon furnishing the original sale date of the vehicle and proof of purchase. Warranty labor and freight are only applicable to original owner of the vehicle.
10. Equalizer Systems is not liable for loss of time, manufacturing costs, labor material, loss of profits, direct or indirect damages incurred by the vehicle manufacturer.
11. Excessive warranty labor resulting from inadequate access to the Equalizer Systems product will not be reimbursed.
12. Equalizer Systems will not pay a markup on warranty parts unless required by law.
13. Travel expenses, hotel, telephone, fuel or any other expenses of the like are not covered under warranty.

### **Replacement Parts:**

1. Replacement parts are warranted under the same guidelines listed above for the remainder of the original warranty or 90 days, whichever is longer. Proof of warranty repair date and original vehicle purchase date are required. No additional warranties, expressed or implied, are authorized by Equalizer Systems

This warranty voids all previous issues. Questions concerning this warranty should be directed to:

Equalizer Systems  
55169 CR 3 North  
Elkhart, IN 46515  
1-(800) 846-9659  
1-(574) 266-6083 fax

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[www.myrvworks.com/manuals](http://www.myrvworks.com/manuals)

Over the years of running a mobile RV repair service, having a dedicated place to access service manuals for all the different appliances and components found on RVs was something that I always had a desire to create.

I hope this resource makes your RV repairs easier, as it has mine, but please be careful and follow proper safety practices when attempting to repair your own RV.

If in doubt, please consult with a professional RV technician!



DARREN KOEPP - OWNER, MY RV WORKS, INC.

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